



## Report on Social Welfare Event

9 February 2018

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## **WEST DORSET PARTNERSHIP FOOD BANKS UPDATE**

### **Background**

A special meeting of the West Dorset Partnership was held on 10 February 2017 to discuss the work of Food Banks in West Dorset and Weymouth and Portland. The notes of that meeting can be found at:

[https://www.dorsetforyou.gov.uk/media/220196/Report---food-bank-meeting/pdf/Report - Food Banks meeting.pdf](https://www.dorsetforyou.gov.uk/media/220196/Report---food-bank-meeting/pdf/Report_-_Food_Banks_meeting.pdf)

### **Actions from 10 February 2017 Food Banks Meeting**

I requested copies of food vouchers issued by Food Banks. I was sent three vouchers. They were all very similar. Therefore, I do not see any point drafting a standard voucher for all Food Banks to use because Food Banks issue their own voucher or client referral form.

West Dorset Partnership issued a news release after the meeting giving an account of the excellent work undertaken by the Food Banks.

Sir Oliver Letwin MP and Citizens Advice will report on the roll out of Universal Credit in Dorset at the meeting.

### **Food Banks Statistics for 2017**

I would appreciate it if Food Banks would email me the number of food parcels they have issued in 2017. My email address is:

[tom.murphy07@btinternet.com](mailto:tom.murphy07@btinternet.com)

**Tom Murphy  
Churches Together in Dorset**

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## **Special Meeting on Current Social Welfare Issues**

Friday 9 February 2018

9.45 am to 12.30pm

South Walks House, South Walks Road, Dorchester

- 1.0 WELCOME** from Paul Everall, Chair of the West Dorset Partnership and the Event
- 2.0 OUTCOMES OF 2017 SEMINAR AND HOW THE WORLD HAS CHANGED**  
Tom Murphy, Churches Together in Dorset
- 3.0 HOMELESSNESS – HOMELESS REDUCTION ACT 2017**  
Sarah How, Dorset Councils Partnership
- 4.0 IMPACT OF UNIVERSAL CREDIT  
CITIZENS ADVICE**  
Helen Bowyer, Welfare Benefits Case Worker, North Dorset, Dorchester, Sherborne & Districts and Weymouth & Portland Citizens Advice
- 5.0 BENEFITS SERVICES**  
Tina Frampton, Revenues & Benefits Service, Dorset Councils Partnership
- 6.0 CAP – CHRISTIANS AGAINST POVERTY**  
Ian Newton, Debt Coach, Weymouth & Portland Debt Centre
- 7.0 SIR OLIVER LETWIN**  
To speak on the national perspective and, in particular, Universal Credit
- 8.0 FOOD BANKS**  
Representatives of food banks are invited to speak on how their food banks operate and any changes in use
- 9.0 OPEN FORUM**



## **West Dorset Partnership Social Welfare Event, 9 February 2018**

### **Welcome**

Paul Overall, the Chairman of West Dorset Partnership and of this event, welcomed the 53 people who attended. He reminded those attending of the importance of the issues being covered especially in the light of the introduction of Universal Credit to West Dorset in December 2017 and the increase in the numbers of residents in debt and in use of foodbanks.

### **Outcome of 2017**

Tom Murphy the Churches Together in Dorset representative on West Dorset Partnership reminded those present of the report from last year's food banks workshop and the need for organisations to work more collaboratively to provide support to those in need. Universal credit has been rolled out and it will be useful to hear about this from Sir Oliver Letwin, MP.

Tom invited Hannah Gibbons from Gillingham Foodbank to explain the support provided to foodbanks from The Trussell Trust. The Trust supplies everything a foodbank needs to set up, templates, advice on safeguarding, supporting volunteers, a standard website with local news and information. Trussell also broker agreements with local supermarkets and get payback having recently been awarded £2,000 by Tesco. It costs £360 a year to be a Trussell Trust member and for that you get a breakdown of user data, information on policy and research and other social issues.

Tony Gibbons gave a brief explanation of the work of The Friendly Food Club which works in communities to provide food education and support on how to eat well on a limited budget.

### **Presentation 1 – The Homelessness Reduction Act, 2017, Sarah How**

A full copy of the presentation is at Appendix 1 to this report.

Sarah gave a comprehensive presentation on this new act and the changes it is introducing in relation to homelessness reduction being the most significant change since 1977.

Improvements include:

- A longer period (56 days) in which homelessness support can be provided
  - A statutory duty to provide real help to prevent or resolve homelessness regardless of need or intentional homelessness
  - A requirement for the applicant to co-operate with those helping.
  - A strengthened general duty on the local authority to provide specific advisory services
  - A duty to assess all eligible applicants cases and agree a Personalised Plan
- A public body duty to refer cases to the authority of the person's choice

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**Presentation 2 – The Impact of Universal Credits, Citizens Advice, Helen Bowyer**

A full copy of the presentation is at Appendix 2 to this report.

Helen outlined some of the key issues which have been faced by their clients since the introduction of Universal Credits in West Dorset in December 2017. These are outlined in slides 2 & 3 of the presentation.

Two Income Maximisation Caseworkers have been funded by the Westway Partnership and are located in Citizens Advice offices and they support clients referred from the Job Centre and other agencies, assisting with UC claims and problems.

Key concerns for Citizens Advice are that the lengthy waiting period together with delays and other problems are causing hardship for many claimants and potentially increasing referrals to food banks and other agencies.

**Universal Credit Impacts for the Westway Partnership Benefits Service, Tina Frampton**

A full copy of the presentation is at Appendix 3 to this report.

Tina outlined some the key issues experienced by her clients since the introduction of Universal Credits. She outlined the limited continuing eligibility for Housing Benefit and the circumstances in which clients would move to UC.

One of the key problems poor advice which delays the submission of the UC claim and customers being sent back and forth between Job Centre Plus and Universal Credit staff. There are particular problems with customers with fluctuating income which may lead to them having a revised amount each month and a subsequent requirement for recalculation of their Local Council Tax Support.

Digital Access is a real issue in relation to Universal Credit claims with applicants being required to set up an online account and onus is on applicants to deal with all aspects of their claim online. Very little interaction with the Job Centre Plus is face to face. This causes significant problems for some applicants, especially those who are more vulnerable.

**Christians against Poverty – CAP, Ian Newton**

A full copy of the presentation is at Appendix 4 to this report.

CAP has operated in Weymouth and Portland for four years through the Weymouth and Portland Debt Centre. It is run by The Church in Weymouth and Portland and provides free debt advice and is specially tailored to help financially and socially disadvantaged people out of debt through a combination of face to



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face home visits, a Befriending Service and in-depth debt counselling which empowers individuals who are struggling or have complex needs to work themselves out of debt.

CAP's services include budgeting and specialist advice, creditor negotiation and a full insolvency service. To help clients stick to their budgets the service sets up a debt management plan. Clients then make one weekly, bi-weekly or monthly payments into their plan to cover their debt payments which CAP then distributes to their creditors.

CAP's service is completely free and available to all and it works alongside different community agencies to help those that need it most. The organisation accepts referrals from a number of agencies including Citizens Advice, housing associations, local councils, social services, foodbanks and GPs.

Full details about The Weymouth and Portland Debt Centre can be found at: <https://capuk.org/i-want-help/our-services/cap-debt-help/debt-centre/472/weymouth-and-portland>

### **Questions and Answers with Sir Oliver Letwin**

Sir Oliver fronted a short but lively questions and answers session with a number of challenging concerns about issues around the operability of Universal Credits. Concerns were expressed about:

- Lack of transitional protection for the most vulnerable claimants
- Digital access
- Personal identification problems for those with little or no formal ID
- Poor understanding of the system by the UC call centre Job Centre Plus staff and “ping ponging” of clients between JCP and the local authority/advice agencies
- No implicit consent for third parties making it more difficult/complicated to resolve issues
- Delays in payments
- Problems caused by those on fluctuating incomes

Sir Oliver asked for specific examples of some of these problems and undertook to take some of the key messages back. He was unable to stay for the duration of the event due to another commitment and left after listening to a selection of report backs from West Dorset Foodbanks.

### **Open Session**

- Local Area Community Partnerships operating under the umbrella of West Dorset Partnership are ideally placed to receive and pass on information from attendees to Sir Oliver from particularly where there are access issues such as lack of internet access to local venues with IT.
- Please send presentations to Sir Oliver.

- A credible and well-organised meeting next year with Sir Oliver present was requested from several in attendance.

## **Feedback from Food Banks**

### **Sherborne**

Provide a week's worth of food in each parcel. Has a good reserve of cash and materials and gets good local support. Issued **X parcels in 2017**. See the contact details at the end of this report

### **Cupboard Love, Bridport**

In 2017 issued:

- 1493 parcels to the equivalent of 1999 adults
- Highest number was 39 parcels in one week, the equivalent of food for 53 adults –all in December.

Has a six week referral policy. Had a number of people from the Woman's Refuge, especially in the first 4 weeks. See the contact details at the end of this report.

### **Beaminster Food Bank**

Started work within the local ministry to provide support to the whole community with families. Have issues with rural transport and getting into Beaminster to access these services. Has removed the voucher scheme so more people can access. See the contact details at the end of this report

### **Dorchester Food Bank**

Has seen a 4% increase in use between 2016 and 2017. In the last three months there has been a third increase in use. Is helping with establishment of a lunch club for families on free school meals. Provides fresh food for a lunch club over the summer holidays and has assisted 60 families with very generous support. See the contact details at the end of this report

### **Portland Food Bank**

Issued 12,500 meals, a large proportion in Underhill which is an area of high deprivation. Don't give out vouchers but local agencies do and the foodbank is revising the voucher scheme with agencies. There are inconsistencies across agencies but the food bank does gather information on clients. See the contact details at the end of this report

### **Blandford Food Bank**

Supported 917 adults and children in 2017. Encourages families to tell their stories. Has debt advisors and £121,000 debt dealt with in 2017. Provides summer activities and food for families. Thanks to the CAB and Council for what they do. See the contact details at the end of this report



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### **Refresh In Weymouth and Portland**

Received 1,150 referrals in 2017 and provided 23,000 meals across the Borough. Weymouth Food Bank alone saw a 34% increase in use. See contact details at the end of this report

### **Friendly Food Club**

Very willing to work with food banks on complementary courses and recipes etc. See Tony Gibbons contact details at the end of this report.

### **Christchurch Youth and Community Centre Pantry Project**

Work with food banks and link with FoodShare to intercept and redistribute food The Pantry Project along the lines of that which runs in Stockport. The idea is that is a membership scheme with members paying in £3 per week for which they get a delivery of food from FoodShare which includes meat, fruit and veg and you get 12 items. The group has raised £25,000 to cover set up costs and has approximately 90 members. See Jae Harris' contact details at the end of this report.

### **Key Outcomes from the Event**

1. Similar events requested for North Dorset and Weymouth & Portland
2. Quarterly reporting of food bank referrals and Universal Credit issues not being resolved.
3. Exploration of potential for a common referral system for food banks in Dorset
4. Examine potential for social supermarkets to fill gaps in client provision outside the current remit of food banks

### **Meeting closed at 12:15**

Paul Everall thanked all those who had attended; the speakers and event organisers.



## Homelessness Reduction Act Briefing

Sarah How  
Housing Options Manager  
9<sup>th</sup> February 2018

## Overview and Background of the Homelessness Reduction Act

- Biggest change in legislation since the 1977 Act
- Extra Duties for Housing Authorities
- New burdens Funding
- Housing Wales Act (2014)

## Why the current system is broken in England

- Homeless application – restricted to risk within 28 days so early help when early risk identified is not legal requirement
- Gatekeeping accusations as prevention help is non statutory
- No obligation on applicant to accept any prevention help
- The tests for homelessness, priority need and intentional homelessness are 'means tests'. People 'fall out' along the assessment journey with little help if they fail tests
- By contrast for those who make it through to the end with a main 193(2) duty owed have around 70% chance of having duty ended with offer of social housing. Only 5% have it ended through social housing offer due to the restrictions placed of a 12 month AST

## Why the Homeless Reduction Act is better

- Applicant at risk of Homeless now at 56 days
- If assessed as homeless or at risk of homelessness real help to prevent or resolve their homelessness under a statutory duty which is blind to priority need or intentional homelessness
- There is now an obligation on the applicant to cooperate with the help
- The help has to be based on a real assessment of their needs by using a PHP and the authority is under that duty to provide help for at least 56 days for each of the prevention and relief duty
- Only if help fails then the safety net for person who is in priority need and not intentionally homeless does the main duty commences
- Only if the help fails can the impact of any intentionally homeless decision commence

## Duty to Provide Advisory Services

Strengthened General Duty to provide an Advice Service

Much more prescriptive about the type of housing advice to be provided. The local authority must provide:

- Advice on preventing homelessness
- securing accommodation when homeless
- What the rights are of homeless people
- Set out the help that is available from the Council or other services in your area and how to access help
- Must be tailored to meet the needs of specified groups

## Duty to Assess all Eligible Applicants Cases and Agree a Plan

- If the Council is satisfied that the applicant is homeless or TWH within 56 days triggers a brand new duty to assess:
- The circumstances causing homelessness
- The housing needs of the applicant, and any household members
- What accommodation would be suitable for the applicant to obtain or retain
- Whether there are any support needs that should be addressed when considering what steps are reasonable to take.
- The reasonable steps must be confirmed in writing set out in a Personalised Plan
- If the applicant doesn't agree the steps they can be 'imposed' but with a written justification
- The plan and assessment must be kept under review until the duty ends



### Homeless Prevention Duty

- The Prevention Duty lasts for a minimum of 56 days unless any threat of homelessness is resolved, or the applicant accepts or refuses suitable accommodation, or they become homeless before 56 days ends
- Prevention duty doesn't have to be ended after 56 days
- Local connection does not apply during the prevention duty

### Relief Duty

- The relief duty lasts for a minimum of 56 days or the applicant accepts or refuses suitable accommodation
- Local connection can be applied at the relief duty stage
- New type of referral – referral of the duty to relieve homelessness made to the Council where there is a local connection

### Duty to Refer by Public Bodies

- Duty if a named public authority is dealing with a person who may be homeless or at risk of homelessness they must seek their consent to refer the case to an authority of the person's choice
- Likely to be – the police, hospitals, GPs, probation, schools, colleges, Adult social Care, Children Services
- Will not be housing associations

## Impact of Universal Credit Citizens Advice

### Main problems seen by Citizens Advice locally to date

- Difficulties with verification of identity leading to delays and additional costs
- Delay between claim and initial verification interview at Job Centre meaning UC advance cannot be applied for
- Difficulties organising home visits for vulnerable clients
- Digital access; both making claim and managing claim online

### continued

- Problems claiming contributory Employment & Support Allowance (ESA) and Job Seekers Allowance (JSA)
- Lack of transitional protection for the most vulnerable claimants
- Inaccurate information given by some call centre and Job Centre staff; clients being advised to claim UC when then will be disadvantaged by doing so
- No implicit consent for third parties making it more difficult to resolve any issues

### Income Maximisation caseworkers

- Volunteer team in local Citizens Advice offices can deal with initial UC enquiry and assist with claim
- Westway Partnership has funded two full time Income Maximisation Caseworkers base in local CA offices; they started in December 2017
- Caseworkers are very busy and already have more referrals than they can cope with

### Income Maximisation caseworkers

Caseworkers are able to :

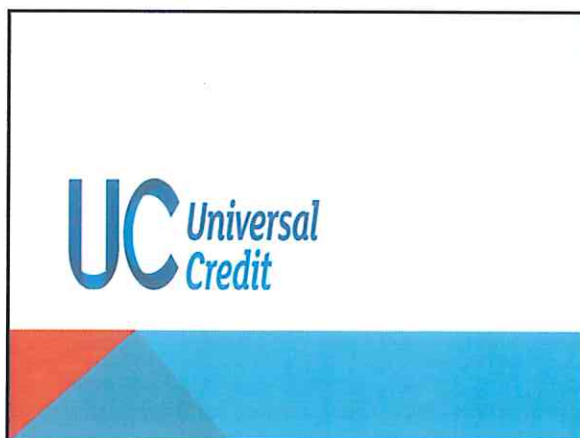
- Accept referrals from Job Centre, other agencies such as food banks or self referral by client
- Assist clients making claims either in CA office or outreaches such as libraries
- Deal with any problems arising from claim and ensure claim is processed and paid correctly

### Income Maximisation caseworkers

- Caseworkers are already building up specialist knowledge which can shared with other agencies
- Experience will be used as evidence for Citizens Advice Research & Campaign work and to feedback to MPs
- Our concerns are that the lengthy waiting period together with delays and other problems are causing hardship for many claimants and potentially increasing referrals to foodbanks and other agencies







**IDENTIFIED ISSUES**

- The Housing Benefit claim gateway is now closed – we can no longer accept new claims unless:
  - Customer has 3 or more children
  - Customer is of pensionable age
  - Customer is living in supported exempt accommodation
- Those currently in receipt of HB will only move to UC if their circumstances change and they have to make a new claim to one of the 6 legacy benefits.

**IDENTIFIED ISSUES**

- Issues with JCP and UC staff understanding that customers can not make a new HB claim – poor advice being given which delays the submission of the UC claim.
- Customers being sent back and forth between the LA and DWP – frustrating for them and potential loss of benefit due to delays in submitting the application.

3

**IDENTIFIED ISSUES**

- Essentially UC is a means tested benefit
- Applicants will have their income and needs assessed
- UC is reviewed monthly based on Real Time Information
- This means customers with a fluctuating income may have a revised amount paid each month
- Each time it is revised the LA will receive an updated award to recalculate Local Council Tax Support as well
- Data provided to LA is sent digitally on a daily basis – quality of data is poor.

**IDENTIFIED ISSUES**

- Customers who work and are paid weekly or 4 weekly – the amount of *income they receive in each monthly assessment period will vary greatly*
- *Some people may receive two lots of 4 weekly pay in one month – this could mean their monthly income is too high to qualify for UC for that period so their claim will stop*
- *They will have to apply again immediately via their online journal to restart the process for the next month*
- *Amounts paid could vary each month due to fluctuating incomes making it very difficult to budget and potentially a revised Council Tax bill will be issued each month.*

**Digital Access**

**DIGITAL ACCESS**

- Customers have to set up a personal account online at the point they make their online UC application.
- They must have an email address and bank account
- They use this account to self-serve – to report changes, book appointments, raise queries, message their work coach, view details of their award, payment dates and upload documents relating to their job search activities
- Very little face to face interaction with the Job Centre Plus - most communication is digital
- Onus is heavily on customers to manage their own claim online

**DIGITAL ACCESS**

- Some customers may not have access to digital devices in order to make a claim or manage their account
- For those without access to a digital device at home we are developing a list of places where they can use a device for free or access free wi-fi
- Customers can use the PCs available at all Council Offices and access free wi-fi
- Libraries, CAB and JCP offices all have digital access
- For customers who are unable to self serve support is available

**DIGITAL ACCESS**

- HB staff can assist with the application for UC by booked appointment
- Posts funded by LA within CAB offices to assist customers
- Funding provided by LA to recruit Digital Ambassadors to support customers
- Magna and Synergy Housing have advisors able to assist with applications as well as funding digital devices in community centres
- LA can escalate individual cases through our JCP plus Business Manager

### **Christians against Poverty (CAP) UK – Presentation by Ian Newton, AP Weymouth**

CAP was started by John Kirkby in 1996, as a business man who found it very difficult to get out of debt. From its humble beginnings in Bradford, to now helping nearly 19,000 clients each year through 624 project bases and seeing over 2500 clients go debt free in 2017.

CAP provides a free service:

- available to everyone regardless of gender, faith or non, background or age.
- -we provide home visits and ongoing support for each client and they work their way out of debt.
- -As a debt counselling charity, we communicate with creditors on behalf of the clients.

Clients can access CAP through our free phone number 0800 328 0006 or our website [capdebthelp.org](http://capdebthelp.org)

CAP Weymouth and Portland- was established about 4 years ago under Refresh, the local cross church partnership.

We receive referrals from CAB, GPs, Foodbanks, Mental Health Services, Health Visitors, schools, drop-ins and churches. People can refer themselves or others but the client need to be present when calling the CAP number above.

A recent local survey revealed that:

91% of clients described our service as "life transforming" or "a great help"

30% were afraid of losing their homes

75% visited their GP due to negative effects of debt

46% were prescribed medication due to the negative effects of debt

78% say that debt negatively affected their relationships

27% say that debt caused their relationship to breakdown entirely

67% of clients sacrificed meals due to debt

26% sacrifice meals regularly due to debt

38% of clients seriously considered or attempted suicide because of debt







## West Dorset Partnership Social Welfare Event Evaluation Form 9 February 2018

### 1. Which part/s of the workshop were most useful to you or your organisation

Homeless Act Presentation	29
Citizens Advice	37
Benefits Services	35
Christians against Poverty	18
Sir Oliver Letwin	9
Food Banks & Open Discussion	23

### 2..Event Duration (please tick)?

Too Short	Just Right	Too Long
2	29	2

### 3..Facilities (please tick)?

	Poor	Fair	Good	Excellent
Venue			11111111 111111	1111111111 1111111111 111111
Refreshments	1	1	11111111 11	1111111111 1111111111 1111111111 1
Room layout		1111	11111111 11111111	1111111111 11111111
Sound	11	111111	11111111 11111111	1111111111 11

## Appendix 5

### 4. What themes/presentations would you find useful for future workshops?

- Training in signposting
- Where volunteers and agencies can access help
- Identifying vulnerable individuals in West Dorset and how to reach them
- Follow up on Government Benefit Policy & local view of implementation & responses
- All the presentations were very useful & interesting – thank you
- Deprivation and isolation issued
- Addressing the gaps between universal credit and getting the money
- What happens to single people not families, especially women, young people transitioning and ex-prisoners struggling with no help?
- Benefits – UC in particular
- Community Money Action presentation dealing with budgeting and handling debt
- We need to work collaboratively – how can we do this?
- Questions/answers from Sir Oliver Letwin
- Social Food Shops like The Pantry and the one in Weymouth as they are the next level up from the “crisis” foodbanks
- How libraries are becoming early help
- Multi-agency working and how they can work with the current local networks like the churches outreach for a one entry system

### 5. Would you be willing to give a presentation about a piece of work you are doing or looking to do?

Maureen Jackson, Bridport Local Area Partnership

Tony Gibbons, Sally Brown, Friendly Food Club

Cherry Clarke, Refresh

Tom Murphy, Churches Together in Dorset

Kelvin Clayton, Bridport Job Club and Homeless Support in Bridport

Laura Cornette, Dorset County Council

### 6. Do you have any other comments about today?

- Would have preferred a 9.30 start with break in the middle for networking
- Layout not appropriate for group discussion
- Useful to have another event in 6 months time rather than a year

## Appendix 5

- Important to continue with real community participation & representation in unitary
- 10 am break would have been good
- Very helpful and enlightening
- Interesting and good networking event
- Informative & engaging
- Really good, thank you
- An annual meeting is useful to discuss social welfare issues with Sir Oliver Letwin and relevant organisations
- Excellent and very interesting
- I felt Sir Oliver did not answer the questions asked. Also sadly he does not seem to understand what is happening in Dorset or, indeed, most of the UK. Sad that Sir Oliver did not stay to hear the news from the foodbanks and about the increase in poverty across the areas.
- Is there a similar networking group for Blandford Forum? We seem to be “out of area” for West Dorset
- Faithworks Wessex organisation co-ordinates Poole, Bournemouth, Christchurch, Wimborne & Blandford foodbanks and also links into Community Money Action
- Wonderful meeting but it became very contentious as soon as Sir Oliver Letwin spoke. He clearly needs to ensure he works alongside many of our wonderful people who work very closely with clients to realistically understand the problems being faced by many organisations.
- Oliver Letwin should have arrived earlier so he heard the earlier presentations – then he would not have had duplication of questions and queries. He would then have heard the CAB presentation which he does not seem to understand.
- It was shame our MP wasn't present for the earlier speakers in regard to CAB and Benefits Service.
- Contacts from all organisations to be circulated
- It would have been helpful if Oliver Letwin had heard all the presentations.
- Some very telling contributions.
- A pity that one or two people tried to dominate the meeting despite the very good “chairs” of the event.
- Please ask Sir Oliver Letwin to attend next year in time to listen to CAB and Benefits Service Presentation
- It was really a shame that Oliver Letwin wasn't here for all the presentations
- Refreshments not accessible to whole room mid-meeting. There should have been a coffee break





## West Dorset Partnership Social Welfare Event, 9 February 2018

Organisation	Name	E-mail
Beaminster Food Bank/DCA	Gina Bailey	<a href="mailto:Gina.bailey@dorsetcc.gov.uk">Gina.bailey@dorsetcc.gov.uk</a>
Beaminster & Villages Local Area Partnership/DCA	Jo Keats	<a href="mailto:joanna.keats@dorsetcommunityaction.org.uk">joanna.keats@dorsetcommunityaction.org.uk</a>
Blandford Food Bank	Gail del Pinto	<a href="mailto:blandfordfood@faithworkswessex.org.uk">blandfordfood@faithworkswessex.org.uk</a>
	Plus 1	
Bridport Local Area Partnership	Maureen Jackson	<a href="mailto:maureen.a.jackson@icloud.com">maureen.a.jackson@icloud.com</a>
	Chris Everidge	
Bridport Town Council	Kelvin Clayton	<a href="mailto:Kelvin.clayton@icloud.com">Kelvin.clayton@icloud.com</a>
Christchurch Open Awards	Jae Harris	<a href="mailto:christchurchopenawards@gmail.com">christchurchopenawards@gmail.com</a>
Christians against Poverty	Ian Newton	<a href="mailto:iannewton@capuk.org">iannewton@capuk.org</a>
Community Money Advice	John Cornish	<a href="mailto:fww@cornish54.plus.com">fww@cornish54.plus.com</a>
	Paula Harding	<a href="mailto:paula4552@hotmail.com">paula4552@hotmail.com</a>
Cupboard Love Food Bank	Rev. Peter Stone	
Churches Together in Dorset	Tom Murphy	<a href="mailto:Tom.murphy07@btinternet.com">Tom.murphy07@btinternet.com</a>
	Katya Babei	<a href="mailto:katyactd@gmail.com">katyactd@gmail.com</a>
Citizens Advice, Dorchester, Sherborne & Districts and North Dorset	Helen Bowyer (Speaker) Charles Campion-Smith	<a href="mailto:training@dorchester.cabnet.org.uk">training@dorchester.cabnet.org.uk</a> <a href="mailto:dorchestercab@cabnet.org.uk">dorchestercab@cabnet.org.uk</a>

## Appendix 6

Organisation	Name	E-mail
Dorset Councils Partnership	Stephen Hill, Strategic Director	shill@dorset.gov.uk
	Sarah How, Housing	show@dorset.gov.uk
	Tina Frampton, Benefits	tframpton@westwey.gov.uk
	Jane Nicklen,	jnicklen@dorset.gov.uk
	Susan Ward-Rice	
	Julie Hursthouse	jhursthouse@dorset.gov.uk
	Kathy Boston-Mammah Community Planning & Development	kboston-mammah@dorset.gov.uk
Diocese of Salisbury	The Bishop of Sherborne, Karen Gorham	<a href="mailto:Bishop.Sherborne@salisbury.anglican.org">Bishop.Sherborne@salisbury.anglican.org</a>
Dorchester Food Bank	Colin Brady	colin.brady@salisbury.anglican.org
	Chris Nowell	<a href="mailto:foodbank@dorchesterbc.org.uk">foodbank@dorchesterbc.org.uk</a>
Dorchester Poverty Action Group	Rosemary Hardwicke	
	Rev Fiona Hall	revfhallwork@yahoo.co.uk
Dorchester Town Council	Kath Joslin	joslinkkath@gmail.com
	Emma Scott	<a href="mailto:E.Scott@dorchester-tc.gov.uk">E.Scott@dorchester-tc.gov.uk</a>
Dorset County Council	Laura Cornette	l.cornette@dorsetcc.gov.uk
Footprints Project	Jo Wells	jo.wells@footprintsproject.co.uk
Friendly Food Club	Tony Gibbons and Sally Brown	<a href="mailto:tony.gibbons01@sky.com">tony.gibbons01@sky.com</a>
		sally.brown@shapwick.com

## Appendix 6

Organisation	Name	E-mail
Gillingham Food Bank	Hannah Gibbons	<a href="mailto:hannah@gillingham.foodbank.org.uk">hannah@gillingham.foodbank.org.uk</a>
LymeForward	Councillor Cheryl Reynolds	C.Reynolds@lymeregistowncouncil.gov.uk
	Anne Hardman	Anne.uplyme@gmail.com
	David Hardman	David.uplyme@gmail.com
Magna Housing	Tony Murray	Tony.Murray@magna.org.uk
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