

Cabinet

2 March 2021

Dorset Council Plan: Quarter 3 Performance Update

Portfolio Holder: Cllr P Wharf, Corporate Development and Change

Local Councillor(s): All

Executive Director: Matt Prosser, Chief Executive

Report Author: Liz Crocker

Title: Business Intelligence & Performance Business Partner- Place & Corporate

Tel: 01305 228663

Email: liz.crocker@dorsetCouncil.gov.uk

Report Status: Public

Recommendation: That Cabinet note progress against the Council Plan priorities shown in appendix 1 and agree the amended Council Plan performance monitoring framework shown in appendix 2.

Reason for Recommendation: To ensure progress towards the Council Plan is measured and monitored.

1. Executive Summary

1.1. This report provides an update on performance for the period October-December 2020 (quarter 3, Q3). It highlights where performance has declined, where it has stayed the same, or improved and why. As reported for quarter 2, headline commentary has been provided against the five key priorities to complement the data.

1.2. In terms of areas of concern, the data shows that:

- The number of children on a child protection plan rose every month during quarter 3 (from 44.20 in September to 54.20 in December). This is significantly higher than at this time last year. Investigation is underway about the causes of the increase, and Children's Services is undertaking a review of initial child

protection conferences to ensure the right children are subject to child protection plans.

- The number of children in care has been a long standing concern and remained higher than target during quarter 3 but has improved significantly since then, having reduced from 478 at the end of December 2020 to 459 at the end of January 2021. The number of children coming into care in an unplanned way has dropped dramatically and for the first time we see more children exiting our care than entering into our care. This demonstrates improved practice planning and more timely permanence. We recognise that the rate per 10,000 of the population is still a concern but we are making significant in-roads into turning this around.
- The number of apprenticeships started continued to decline. The target for 2019/20 was missed, achieving 1.5% compared to a target of 1.9%. This reflects a national trend – in fact Dorset is performing better than the national average – and the Council continues to work with business to improve the creation and take up of apprenticeships, and to use apprenticeships to develop its own workforce.

- 1.3. Quarter 3 also saw several achievements. The Council continued to deliver national business support grants schemes in response to COVID-19, and saw the launch of the new Additional Restrictions Grant. Many services also continued to work closely with voluntary and community sector organisations to support people through the pandemic. The number of households in temporary accommodation and the number of households in bed and breakfast both decreased, which was very positive, and several successful bids were made for external funding, including grants to support housing and environmental priorities.
- 1.4. The report also includes some proposed alterations to the performance measures used to monitor each priority (appendix 2). This minor refresh has been done to identify new measures that better reflect progress against the priorities, and to capture new areas of performance management (such as the Climate and Ecological Emergency Strategy and action plan).

2. Financial Implications

- 2.1. [See Dorset Council Budget - Quarterly Performance Report - Q3](#) (Cabinet 19 January 2021).

3. Well-being and Health Implications

- 3.1. Three out of the five Council Plan priorities relate to the well-being and health agenda: strong, healthy communities and staying safe and well. Performance updates are provided against both of these priorities and the addition of some

health and well-being performance measures are recommended within appendix 2.

4. Climate Implications

- 4.1. Addressing the climate and ecological emergency is one of the Council's priorities. New performance measures monitoring the key strategic objectives of the Climate and Ecological Emergency Strategy are recommended to be embedded within the Council Plan's monitoring framework within appendix 2. A full performance monitoring framework will be developed for the Climate and Ecological Emergency Strategy once it has been signed off, later this year.

5. Other Implications

- 5.1. None.

6. Risk Assessment

- 6.1. Having considered the risks associated with this decision, the level of risk has been identified as:
Current Risk: Low
Residual Risk: Low

7. Equalities Impact Assessment (EqIA)

- 7.1. An EqIA of the Council Plan was agreed by Cabinet on 28 January 2020.

8. Appendices:

Appendix 1: Council Plan Performance: October-December 2020 p.16
Appendix 2: Revised Council plan performance monitoring framework p.46
Appendix 3: Dorset Council Plan 2020-2024

9. Background Papers:

- Cabinet 8 December 2020, Dorset Council Plan: Quarter 2 Performance Update

10. Background

- 10.1. On 3 March 2020, Cabinet agreed an outline performance framework in order to monitor progress against the Plan's five priorities, which are:
- Economic growth
 - Unique environment

- Suitable housing
- Strong, healthy communities
- Staying safe and well

The Plan is attached at appendix 3.

10.2. The existing performance framework as listed in appendix 1 is made up of indicators that:

- Relate directly to the five priorities (as opposed to performance in general) and are strategic/high level, rather than operational; and
- Vary in their reporting frequency. Some performance measures are available monthly, some quarterly and some annually. Therefore, some data has remained unchanged from previous reports, any new data is indicated by: **NEW data.**

10.3. Please note due to COVID-19 it is not possible to report on some of the performance measures, as some national data collection processes have been paused. This has affected some social care and education performance measures in particular. These data reporting gaps have been explained in the commentary.

10.4. Appendix 2 presents a proposed update to the Council Plan performance monitoring framework. The proposed framework reflects new work completed since March 2020 to build the Council's performance framework and ensures that the measures are closely aligned to the five priorities in the Council Plan.

10.5. Appendix 2 provides a rationale for the addition/deletion of new measures. It also contains some placeholder measures, where the service expects to develop these further in the next 12 months.

10.6. When the revised performance framework is approved, the Business Intelligence and Performance Business Partners will work with the services and Portfolio Holders to agree targets for reporting year 2021/22. These targets will need to be set with consideration to the ongoing impacts of COVID-19 and anticipated COVID-19 recovery. Performance targets will be agreed ahead of the new reporting year which starts on the 1 April 2021.

10.7. We anticipate an annual light touch review process to ensure that the metrics continue to provide the fullest and most relevant picture of progress against our objectives.

11. Headlines

11.1. The narrative below provides some strategic, qualitative commentary to complement the data.

11.2. Economic Growth

COVID-19 continues to have a significant impact on the local economy. Quarter 3 (October – December) saw the reintroduction of the national lockdown from 5 November to 2 December, followed by the imposition of Tier 2 restrictions in Dorset up to 30 December. Whilst some sectors of the local economy were able to continue operating in COVID-19 safe conditions and adapt to circumstances, others were mandated to close or were severely impacted as part of wider supply chains.

As was the case during the first national lockdown the retail, hospitality and leisure sectors in particular were severely affected by COVID-19 restrictions, although the second national lockdown did allow slightly more businesses to operate than before. The easing of restrictions and adoption of new business models up to Christmas allowed for some businesses to trade more normally.

There are indications that the Government's furlough scheme has helped to stabilise the unemployment claimant count locally. The data has remained stable from September to December, remaining at 4.40% (equating to 9,100 people). England's claimant count rate for December was higher at 6.40%.

To alleviate the impact of the national lockdown, the Council continued to deliver national business support grant schemes, as it did during quarter 2. Quarter 3 saw the launch of a new Government grant, the Additional Restrictions Grant, for businesses affected by the November-December national restrictions but not eligible for other existing grants or support. The new Additional Restrictions Grant consisted of small grants to contribute towards meeting fixed costs. 745 grants totalling £707,948 were paid between its creation on 7 December and the end of the calendar year on 31 December 2020. The grant remains open and we hope to award over £1 million by the time this first phase of the scheme closes.

Government is proposing a further phase of this grant which could provide further generic support for businesses and/or more substantial support to specific sectors and business types. As previously, the Council will advertise all COVID-19 support available to businesses and work with partners and business networks to reach those who need it.

Quarter 3 also saw local businesses prepare for the UK's departure from the European Union. Business uncertainty remained until the Trade and Co-operation Agreement was signed on 24 December. Throughout quarter 3, the Council worked with business organisations and networks, including the Dorset Chamber and Gateway, to inform and advise businesses of the implications of EU Exit. However, certainty could only be given once a deal had been reached, which for

some was too late. The tourism sector in particular witnessed low expectations and lack of investment to prepare for 2021.

Despite COVID-19 and the uncertainty of EU Exit, the growth of jobs at the Dorset Innovation Park, Dorset's designated Enterprise Zone, has continued. The number of jobs by the end of December was up at 750, an increase of 62 since the 1 April 2020.

The roll out of full fibre technology has continued to progress since last reported. By December 2020, 6.51% of premises within the Dorset Council area could access gigabit-capable (full fibre) broadband. The national target is to reach 100% by 2025.

The number of apprenticeships started (as a percentage of the working age population 16-64) has continued to decline. The target for 2019/20 was missed, achieving 1.5% compared to a target of 1.9%. This represents a 9% decrease in the number of apprenticeships started since 2018/19. COVID-19 was present for half of the time period for this performance measure, so it is likely to partially reflect economic impacts of the pandemic. England's figure for 2019/20 was down at 0.9%, so Dorset is still performing better than the national picture. Dorset Council continues to work across the wider business networks to improve the creation and take up of apprenticeships across the authority area. The Council continues to use apprenticeships to develop its own workforce, and in quarter 3 the number of Council apprenticeships rose to 136, an increase of 25 compared to quarter 2.

11.3. **Unique Environment**

Dorset AONB Partnership was successful in two bids to the Green Recovery Challenge Fund to resource nature recovery work and support environment charities and local businesses through to March 2022.

- The Purbeck Heaths Large Grazing Unit (which secured £840,000) will see the creation of a 1300 hectare single grazing unit for pigs, ponies and cattle on the Purbeck Heaths National Nature Reserve, with an associated engagement and sustainable tourism programme.
- Greening West Dorset's Hills and Vales (which secured £237,000) is a portfolio of projects to deliver nature conservation and landscape enhancements.

Visitor numbers to Dorset's Country Parks remained steady if not slightly above expected for this time of year as residents sought COVID-19 secure recreational activities.

During quarter 3 Dorset Council's rangers adapted their environmental engagement activity in response to COVID-19 restrictions. The Country Parks developed "self-led" interactive nature trails to engage with visitors. These trails educational and informative and allow families to explore the outdoors supporting both physical health and mental wellbeing in a COVID-19 secure way. The trails reached over 6,620 children and adults during quarter 3, exceeding the service's quarterly target. The service is also providing free online content which supports users to get out and explore their open space either at home or at a County Park.

The Council's Coast and Greenspace volunteer programme adapted to remain compliant with COVID-19 guidance and during quarter 3 volunteer opportunities equating to 12.2 full time posts were supported. Although some elements of the Council's Coast and Greenspace programmes have been able to adapt and operate under COVID-19 restrictions, other elements remain suspended, including the vast majority of the Health and Green exercise offer.

The Council's programme of both urban and rural verge cutting was completed for the year during quarter 3. The verge cutting programmes start back up in March/April 2021.

Maintenance activity work continued with 948 activities completed (fixing defects on the rights of way network reported via the Council's countryside reporting tool). For the reporting year to date 2,923 maintenance jobs have been completed, which is an increase on what was achieved by the same point last year (2,494).

In December Dorset Council took over maintenance and management of a two-acre plot in Wimborne which includes a new skatepark and 42 allotment plots. This is in addition to an adjoining 8-acre riverside park adjacent to the River Stour, both will be managed in a manner to secure its recreational and ecological value to local residents.

The Council continues to work with and support residents to reduce, reuse, and recycle their waste correctly. This includes running a number of Christmas related activities including a social media '12 days of Christmas' recycling 'hints & tips' campaign and a 'Love Food Hate Waste' leftover Christmas recipes initiative. The communal property improvement programme, to increase recycling facilities in flats, continues and a 'caddy liner' trial has begun to increase the use of the food waste collection scheme in a low performing area.

Some promotional activities have been put on hold due to COVID-19 restrictions, but some promotional activities have gone online. To support the current home-schooling situation for example, a suite of online materials including lessons and worksheets have been developed and are available for schools to request via the

Council's recycling officer, and they have proved popular to date. The waste performance measures are subject to reporting delays and quarter 3's data is not yet available, however quarter 2's performance is now available for both kilograms of residual household waste per household and the percentage of household waste sent for reuse/recycling/ composting. They have both exceeded their Q2 target. Full data is available in appendix 1. The Council is focussed on supporting residents to maintain existing recycling performance against the rising levels of household waste currently being produced due to the majority of Dorset residents being at home.

The draft Climate and Ecological Emergency Strategy and Action Plan were published for consultation in October 2020. Following discussion with the Council's Climate and Ecological Emergency Executive Advisory Panel a shorter consultation was also created aimed primarily at younger people and those who may not have had time to complete the longer more detailed consultation. Both consultations were widely publicised via the resident's newsletters, e-newsletters and social media. In November 2020 the decision was taken to extend the response deadline until mid-January 2021 due to the impact of the additional COVID-19 restrictions. The consultation responses are now being analysed.

11.4. **Suitable Housing**

At the beginning of September there were 320 homeless households in temporary accommodation, of which 107 households were in bed and breakfast hotels. This represents a reduction of 19% compared to the figure for the end of July. By the end of December, the number of households in temporary accommodation had decreased to 287 and the number of households in bed and breakfast had decreased to 81. This reduction is a result of placements into permanent social housing, moves from bed and breakfast into more suitable temporary accommodation, completion of assessments to identify no duty on the Council, and households making other arrangements.

Delivery of the Homes England, Next Steps Accommodation Programme (NSAP) continues. Funding was secured to provide accommodation and support for those people identified during the 'Everyone In' initiative. Work is focussed on delivering additional temporary accommodation at specific sites to provide additional available properties that meet these needs.

The current programme includes the conversion of one property that will provide up to 14 units that will be a mixture of self-contained and shared units across the Dorset Council area, and the purchase of ten properties, four which have been completed in the Weymouth and Bridport areas and will be suitable for clients with medium and high level needs. The Council has also worked with a social landlord

to support their bid for funding and a further five properties are nearing completion which will be used to provide accommodation to clients who need minimum support.

We are anticipating a second phase of NSAP funding in 2021/22 which will support the further development of suitable housing.

Aside from COVID-19, the requirement for placement into temporary accommodation continues irrespective of the current pandemic as part of business as usual demand. A further increase in demand during 2021/22 is anticipated as the economic effects of the pandemic are felt.

At the end of December, the Severe Weather Protocol (SWEPP) was activated. The SWEPP provision includes night shelter provision (known as Safesleep) and via our community partners, The Lantern, overnight accommodation is provided for those sleeping rough and not in accommodation.

The Council's housing standards team have seen a 54% increase in service requests during the first 3 quarters of 2020/21. The increased demand relates to landlords being either unwilling or unable to carryout routine repairs, to COVID-19 restrictions requiring the closure of park homes and increased activity investigating long term empty properties by the new Empty Property Officer.

A new housing strategy for Dorset is due to be developed in 2021 which will pull together and determine all the accommodation and related support needs for Dorset.

A review into homelessness in Dorset continued during quarter 3. The review findings will be used to formulate a new Dorset Council Homelessness and Rough Sleepers Strategy and Action Plan. This will be completed and adopted in 2021.

We remain on target to support the delivery of 300 new affordable homes in the Dorset Council area by the end of quarter 4 (assuming there are no interruptions to the supply chain). The completion rates are slightly behind those anticipated but progress remains positive.

Reflecting on the wider house building programme between 01 April 2019 and 31 March 2020, 1,440 homes were built in the Dorset Council area. The target was missed by 74 homes with the area targets for North Dorset, West Dorset and Weymouth & Portland in particular not being met. A key factor for the missed target in North Dorset has been the delay in the delivery of the major urban extension south of Gillingham.

The majority of the Council area does not currently have sufficient land to meet the current requirement for the five-year supply of land for housing. Progress on the new Local Plan will help to address this by allocating further land for development, which will help to increase the supply of new homes. A range of sizes and locations of sites will be allocated to improve the supply, enabling both smaller local builders and larger national builders to deliver homes.

The consultation on the new Dorset Council Local Plan began on 18 January and continues until 15 March 2021. The document is available online and there are copies available for loan from local libraries. Consultation approaches also include a range of podcasts, webinars and a dedicated telephone line.

The Local Plan consultation document includes potential sites for the development of the housing needed over the next 17 years. It also includes draft policies for the provision of affordable housing on general development sites. Further work on the housing needs of different groups of the population, including affordable housing need, has now been commissioned and will inform the next draft of the plan.

11.5. Strong, healthy communities

Work to support communities through COVID-19 continues through a strong partnership approach with the town and parish Councils, voluntary and community sector organisations and informal networks.

The Volunteer Centre Dorset (VCD) was commissioned to issue emergency food parcels alongside the co-ordination of shopping and pharmacy deliveries to vulnerable and self-isolating residents. This financial year, they have directly actioned 1232 requests from the Council's contact centre and have over 2000 volunteers directly registered with them. In the local micro community COVID-19 support networks, research indicates there are a further 3000+ volunteers supporting their local community.

Age UK (in north, south and west Dorset) has made over 35,000 befriending calls during this time to lonely and isolated older people. Dorset Community Action (DCA) has held 25 webinars for community organisations during this period with a combined attendance of 2125 participants. Dorset Race Equality Council (DREC) has supported many of Dorset's ethnic minority communities who may have been disadvantaged during the pandemic.

The four Citizen's Advice offices helped 11,111 vulnerable clients with 36,462 issues between 16 March and 31 December. They have helped clients to gain £5.3million in additional income, primarily through claiming welfare benefits including Universal Credit (38%) followed by debt (9%) and employment (9%).

Compared to the same period in 2019, they experienced a 42% increase in the number of clients requiring employment related issues.

Work continues with community partners to ensure people have reliable access to affordable and nutritious food (food security) and work progresses well on the development of community fridges. There are now seven either operating or in development, along with two social supermarkets. A social delivery van also supports areas of deprivation. A foodbank forum has been set up to encourage networking and best practice and the sharing of food gluts.

The Reaching Out campaign continues with Citizens Advice, which aims to raise awareness of the range of support available to people financially affected by COVID-19, so people can seek advice and support before they reach crisis point. The Council is also working to support the roll out of the national free school meals grant and enhance the offer with fuel vouchers and access to support and guidance on accessing support. Nearly 800 families have been supported through this.

Schools remained open during quarter 3, and Dorset consistently had a high proportion of schools fully open and higher attendance rates than national averages. A number of the performance measures used to monitor this priority are suspended as a result of COVID-19 (see appendix 1). The performance measures help to monitor the Council's desire to improve outcomes for children and narrow the gap for the most vulnerable. They look at the percentage difference between achievement of children in receipt of free school meals compared to those not in receipt of free school meals across key educational milestones (the attainment gap). The measure looking at the GCSE attainment gap is the only measure to be reported in 2020 (see appendix 1). This shows an attainment gap of 24%, which is smaller than the national figure and smaller than the south west and those of our statistical neighbours (similar authorities to Dorset Council).

When this full set of attainment gap performance measures start to report again, they will be helpful indicators in monitoring COVID-19 recovery. The percentage of care leavers in education, employment and training in December experienced a slight decline to 51.4%. This could be a result of the impact COVID-19 has had on the economy. The Council is pulling together an action plan to address the 60 or so care leavers who are not in employment, education or training.

Sustainable transport remains the core focus of the Council's road network improvement programme. In quarter 3, communication, consultation and design work were completed allowing works to begin for the first Transforming Cities Fund cycling and walking improvement scheme in Wimborne. This scheme will provide a

high-quality sustainable transport link between jobs, services and housing to reduce the number of short car journeys, reduce car emissions, and improve health and wellbeing by encouraging active travel.

Two on-road cycle lanes have also been introduced to encourage and help facilitate cycling in Weymouth. This additional cycleway will form part of an extensive cycle network around Weymouth as part of the peninsula regeneration.

Preparation work has been carried out for the installation of 44 new electric vehicle (EV) charging points across towns in Dorset, which are due to be installed in January/ February 2021.

There were 831 registrations to the LiveWell Dorset programme during October-December 2020. LiveWell Dorset is a pan Dorset programme (i.e. covering both BCP and Dorset Councils) and the figures are reported at a pan Dorset level. The percentage of client registrations from the most deprived areas in the Bournemouth, Christchurch and Poole (BCP) and Dorset Council areas has remained consistently high for the year to date. It peaked at 33% in quarter 1 of this year, with 25% achieved in quarter 3.

The LiveWell programme offers four 'pathways' (or courses). The most popular pathway in quarter 3 was weight loss, with 520 registrations, followed by the stop smoking pathway with 324 registrations. The sign up to the cutting down on alcohol and the physical activity pathways were considerably down compared to the quarter 3 performance last year (2019/20) reflecting the impacts of COVID-19. However, early qualitative data suggests that the people who are registering on these pathways are highly motivated to make a change. LiveWell Dorset has also be using the Government's national Better Health campaign to help increase engagement with the LiveWell Dorset programme and will continue to do so in quarter 4.

LiveWell Dorset has also adapted its offer in light of COVID-19 restrictions. It has launched a virtual health MOT offer (prior to COVID-19 these were carried out face to face in workplaces). It also launched online engagement sessions for healthcare professionals called: "Supporting Others with Lifestyle Change" and delivered sessions at the Dorset Council's Festival of Learning which introduced participants to LiveWell Dorset and the support on offer. LiveWell Dorset's commercial team have also developed a 'How To' guide to engage businesses in the creation and implementation of their own workforce wellbeing strategies and this has been downloaded over 30 times already. LiveWell Dorset has also made its first podcast in partnership with a local GP surgery which discussed motivation and goals for healthy living.

In quarter 3 the Council investigated 186 scam complaints. There was a spike in Trading Standards major non-compliances found in November, with the highest monthly occurrence for the last 12 months. These resulted from remote postal checks on livestock movement records. 99% of major non-compliances found were brought back into compliance within 28 days.

The National Food Safety inspection requirements were altered in response to COVID-19 to prioritise the inspection of high risk or new premises. This diversion away from the routine inspection programme has resulted in a backlog of inspections to be carried out. Currently over 90% are overdue. This issue of a routine inspection backlog is a shared issue across the country and the Council is awaiting guidance from the Food Standards Agency on how to progress. The Council has appointed a contractor to pick up around 18% of the missed programmed inspections, but due to the lockdown staff are not visiting premises unless there is a public health risk.

To support the local fishing industry in preparing for EU Exit the Council's food officers were required to inspect all fishing vessels in the lead up to 1 January 2020 and had to put new procedures in place to ensure Export Health Certificates for fishery products could be issued from 1 January 2021.

11.6. **Staying safe and well**

In quarter 3 COVID-19 continued to have an impact on all services that aim to keep residents and visitors safe and well. The pandemic added to the complexity of the cases of children that are defined as 'in need' (children referred to the Council because their health or development is at risk) and also increased the number of children placed in care outside of the Dorset Council area (as the number of foster careers was reduced due to infection or the need to isolate).

Between October and December 2020, the number of children in care also remained a concern. Actions were put in place to address this and the number has now reduced significantly. COVID-19 also had an impact on the number of children re-referred for help, but overall the numbers of re-referrals are also reducing, which is positive.

Worryingly, the number of children on a child protection plan rose every month during quarter 3 (from 44.20 in September to 54.20 in December). This is significantly higher than at this time last year. Investigation is underway about the causes of the increase, and the service is undertaking a review of initial child protection conferences to ensure the right children are subject to child protection plans.

The directorate has increased efforts to undertake needs assessments for children within 45 days and this showed an improvement over the three months from October to December.

The percentage of children achieving basics (9-5 in English and Maths) at key stage 4 was also showing signs of improvement in December 2020. 71% of pupils achieved a grade 4 or higher in English & Maths GCSEs ('Basics') and 49% achieved the higher grade 5 plus. These mark improvements from previous years (though are not directly comparable due to the changes from exams to Centre assessed grades).

COVID-19 has also resulted in the acceleration of people discharged from hospitals and into short-term and residential care. Adults & Housing teams have been extremely busy supporting the Dorset Integrated Care System (ICS) with hospital discharge pressures, including helping to support large cohorts of clients who would not usually need local authority social care support.

A new hospital discharge service – Home First – has been introduced which enables greater numbers of people to be discharged from hospital, access appropriate short term-term recovery/rehabilitation or reablement and ultimately help them to remain independent in their own homes. New measures are being developed that will allow this to be reported in future.

Home First sits alongside Adults & Housing directorate's transformation programme called A Better Life, which aims to ensure that the services the Council offer residents support them in the best way possible, are sustainable and promote independence. The programme is made up of a number of projects sitting under three main themes:

- Better Days to live a better life
- Great partnerships to empower a better life
- Right systems to enable a better life

Delivery of the £200 million Building Better Lives programme to deliver five care villages across Dorset has two current in-flight projects, Bridport and Wareham. The programme works closely with other transformational projects to deliver service transformation to social care and housing. The key aim of the programme is to reduce reliance on residential care and provide people with the option of independent living with care, as well as delivering affordable, key working housing (primarily) and nursing and specialist dementia care.

Argenti, our Assistive Technology partner, continues to fast-track equipment to people leaving hospital to get them home more quickly with technology to support their independence.

During quarter 3, COVID-19 was the main focus of work for the Council's regulatory services (i.e. Trading Standards team, Food, Safety and Port Health team and Licensing and Community Safety team). There was a three-fold increase in Trading Standards enquiries in November supporting local businesses in relation to business closures/safe opening, and implementation of "COVID-19 secure" guidance. The Food, Safety and Port Health team dealt with 277 COVID-19 related contacts in quarter 3 which included complaints, business advice and investigation of outbreaks.

The Council also recruited a local supplier to provide six COVID marshals who work with the public and business owners to ensure they are "COVID-19 secure". These roles are designed to increase public confidence when visiting Dorset's high streets, as well as explaining and encouraging people to follow COVID-19 public health measures. They can identify hot spots of non-compliance and work with Regulatory Services, communities and Town and Parish Councils to resolve problems. The COVID marshal initiative has been an effective frontline voice of the Council, supporting residents in understanding what is required of them. Marshal operations will be expanded to seven days a week from January 2021.

In relation to keeping people safe on Dorset's roads, this year's assessment of the skid resistance has shown a significant improvement. This is the result of an improved approach to identifying priority sites for immediate investigation and mitigating actions, as well as using skid data to inform planned treatment programmes. New artificial intelligence (AI) technology is also helping to identify areas where replacement is required and to prioritise work on roads that are not subject to annual skid surveys. These will typically be crossing points on minor roads, some near schools or amenities, and the use of AI to improve road conditions in these areas is an exciting development.

Appendix 1: Council Plan performance - October-December, Q3 2020

Economic Growth

Supporting plans:

Local Industrial Strategy; Economic Growth; Local Plan; Superfast Broadband programme; Local Transport Plan; Climate & Ecological Emergency Strategy

Executive Directors and Portfolio Holders:

John Sellgren, Cllr Ray Bryan, Cllr Tony Ferrari, Cllr Andrew Parry & Cllr Peter Wharf

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Percentage of premises within the Dorset Council area that can access superfast broadband services	Monthly	<ul style="list-style-type: none"> October: 95.90% November: 95.93% December: 95.94% 	<p>Monthly increase</p> <p>98% by 2022</p>	Green	<p>This measure has improved since last reported at the close of Q2 (the higher the percentage, the better we are doing). Dorset Council has an ongoing contract with Open Reach until December 2021. This contract improves the network infrastructure across Dorset which allows more properties to access super-fast broadband. Dorset Council is promoting the Government's Gigabit Broadband voucher scheme which allows Dorset's residents to access gigabit capable broadband. This national Government scheme is now being topped up by a Dorset Council fund helping to reduce the cost to residents even further. Communication campaigns are ongoing to</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
					help inform residents of superfast broadband packages available to them, encouraging consumer choice. Digital Place team conducting ongoing supplier engagement to encourage commercial delivery across Dorset.

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of premises within the Dorset Council area that can access gigabit-capable (full fibre) broadband</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • October: 5.88% • November: 6.05% • December: 6.51% 	<p>Monthly increase</p> <p>Central Gov. target of 100% by 2025</p>	<p>Green</p>	<p>This measure has improved since last reported at the close of Q2 (the higher the percentage, the better we are doing). Dorset Council has an ongoing contract with Open Reach until December 2021. This contract improves the network infrastructure across Dorset which allows more properties to access super-fast broadband. Dorset Council is promoting the Government's Gigabit Broadband voucher scheme which allows Dorset's residents to access gigabit capable broadband. This national Government scheme is now being topped up by a Dorset Council fund helping to reduce the cost to residents even further. Communication campaigns are ongoing to help inform residents of superfast broadband packages available to them, encouraging consumer choice. Digital Place team conducting ongoing supplier engagement to encourage commercial delivery across Dorset.</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Business births per 10,000 population of working age</p>	<p>Annual - Based on a snapshot survey within the calendar year.</p>	<ul style="list-style-type: none"> • 2017: 71.96 • 2018: 71.62 • 2019: 73.29 <p>Figures are per 10,000 population of working age</p>	<p>Target for 2019 data: More than 71.62 (per 10,000 population of working age)</p>	<p>Green</p>	<p>This performance measure is subject to significant reporting delays and the new data reflects business births per 10,000 population <i>in 2019</i> (the first year of Dorset Council's existence). Prior to 2019, in 2017 and 2018 there had been a decline in this performance measure. However, in 2019, both in Dorset and nationally, the rate of business births increased (improved). England's rate of business births in 2019 was 99.58. The improvement of this measure could be used to suggest a growing economy, but this growth is pre-COVID-19. We hope the COVID-19 support grants will have helped to support these new businesses during 2020/21. We expect this performance measure to decline when it is next reported at the end of 2021, as it will then reflect 2020's data (which will help to demonstrate the economic impact of COVID-19).</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of apprenticeships started (as a percentage of the working age population 16-64)</p>	Annual	<ul style="list-style-type: none"> • 2017/18: 2.1% • 2018/19: 1.9% • 2019/20: 1.5% 	Target for 2019/20 data is: 1.9%	Red	<p>The new data for this performance measure is subject to reporting delays and reflects the data period August 2019 – July 2020. Over the last 2 years this measure has been on a declining trend. We set the target for 2019/20 as maintenance of the previous year's performance. We missed the target for 2019/20 achieving 1.5%, this represents a 9% decrease in the number of apprenticeships starts since 2018/19. COVID-19 was present for half of the time period for this performance measure, so it is likely to partially reflect economic impacts of the pandemic. England's figure for 2019/20 was down at 0.9% so Dorset is still performing better than the national picture. Dorset Council continues to work across the wider business networks to improve the creation and take up of apprenticeships across the authority area. The Council continues to utilise apprenticeships to develop our own workforce, in Q3 the number of DC employees on apprenticeship programmes rose to 136.</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of residents aged 16-64 qualified to NVQ3 or above	Annual	<ul style="list-style-type: none"> • 2018: 57.30% • 2019: 59.50% • 2020: Available in April 2021 	Target for 2020 data is: More than 61.50%	N/A awaiting latest data	<p>Updated data expected in April 2021: This qualifications data is taken from the Annual Population Survey which is a residence-based labour market survey covering population, economic activity and qualifications data. As this survey is based on a sample, the margin of error can be quite large so these figures should be used with caution. The trend between 2018 and 2019 has been an increase over the past year for both percentage of NVQ3 and NVQ4 following an upward trend since 2015.</p>
Percentage of residents aged 16-64 qualified to NVQ4 or above	Annual	<ul style="list-style-type: none"> • 2018: 34.50% • 2019: 36.40% • 2020: Available in April 2021 	Target for 2020 data is: More than 38.40%	N/A awaiting latest data	<p>Updated data expected in April 2021: This qualifications data is taken from the Annual Population Survey which is a residence-based labour market survey covering population, economic activity and qualifications data. As this survey is based on a sample, the margin of error can be quite large so these figures should be used with caution. The trend between 2018 and 2019 has been an increase over the past year for both percentage of NVQ3 and NVQ4 following an upward trend since 2015.</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>Business numbers (net) via the UK Business dataset</p> <p>(Number of VAT and/or PAYE based enterprises in the DC area)</p>	<p>Annual Survey</p> <p>Based on a snapshot survey within the calendar year</p>	<ul style="list-style-type: none"> • 2018: 19,995 • 2019: 20,185 • 2020: 20,215 	<p>More than 20,385</p>	<p>Amber</p>	<p>This annual performance measure was reported in September 2020 (as part of the Q2 Council Plan performance report). This measure will remain unchanged until new data is available in 2021.</p>
<p>Employment numbers via Business Register and Employment Service (BRES)</p> <p>(Number of people employed plus working owners, either full or part time in either public or private enterprise within the DC area)</p>	<p>Annual -</p> <p>Based on a snapshot survey within the calendar year.</p>	<ul style="list-style-type: none"> • 2017: 153,000 • 2018: 157,000 • 2019: 158,000 	<p>Target for 2019 data: More than 160,000</p>	<p>Amber</p>	<p>This annual performance measure was reported in September 2020 (as part of the Q2 Council Plan performance report). This measure will remain unchanged until new data is available in 2021.</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of households within 30 minutes of Dorset's towns by public transport (rail and bus)	Annual	<ul style="list-style-type: none"> • Baseline year 2020/21: 77.84% 	21/22 target: More than 76.84%	N/A as 20/21's data is our baseline year	This annual performance measure was reported as part of the Q2 Council Plan performance report. This measure will remain unchanged until it is reported again in the 21/22 reporting year.

Unique Environment

Supporting plans:

Local Transport Plan; Highways Verge Management and Street Cleansing Strategy; Climate & Ecological Emergency Strategy

Executive Directors and Portfolio Holders:

John Sellgren, Cllr Ray Bryan, Cllr Jill Haynes

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Kilograms of residual household waste per household (cumulative)</p> <p>Kilograms per household Kg/hh</p> <p><i>(the lower the number, the better the performance)</i></p>	Quarterly (with 8-week time lag)	<ul style="list-style-type: none"> • 2019/20 Q2: 205.59 • 2020/21 Q2: 191.56 <p>Figures are given in Kg/hh</p>	<p>Q2 target: 212kg/hh</p> <p>Annual target of Below 423kg/hh</p>	Green	Data measured in kg per household (kg/hh). We are continuing to exceed the quarterly target for this performance indicator. We continue to try to reduce the amount of residual waste per household by implementing waste reduction initiatives such as Love Food Hate Waste and promoting reuse, recycling and composting.

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of household waste sent for reuse/recycling/composting</p> <p><i>(the higher the number, the better the performance)</i></p>	Quarterly (with 8-week time lag)	<ul style="list-style-type: none"> • 2019/20 Q2: 60.21% • 2020/21 Q2: 61.9% 	<p>Q2 target: 60%</p> <p>Annual target of 60%</p>	Green	We are on track and have exceeded the quarterly target for this performance indicator. We continue to undertake promotional campaigns to increase the use of the 'Recycle for Dorset' service.
Length of improved or new rights of way or trail-ways	Annual	<ul style="list-style-type: none"> • 2019/20¹: 7,480 metres 	2,000 metres	N/A awaiting 20/21 data	N.B. The 20/21 target has been set based on a non COVID-19 year.
Number of improvements/interventions made to our rights of way network, trail-ways, long distance trails and coast paths	Annual	<ul style="list-style-type: none"> • 2019/20²: 3,382 	3,200	N/A awaiting 20/21 data	N.B. The 20/21 target has been set based on a non COVID-19 year.

¹ The 7,840 metres achieved during 19/20 was an exceptional year as a result of external funding received. 2020/21's target has been based on a normal year (although all external funding opportunities continue to be pursued to the fullest).

² This figure includes some duplicated data, the service is in the process of cleaning the 2019/20 data (i.e. removing duplicated entries) which means there is likely to be a slight reduction in this 2019/20 figure. A provisional target for 20/21 has been set based on no duplicate entries, hence it is slightly lower than the 2019/20 figure.

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Increase in highway verge now subject to cut and collect/ non-intervention management in order to improve biodiversity (metres ²)	Annual	<ul style="list-style-type: none"> <li data-bbox="709 548 980 613">• 2019/20³: 684,732m² 	20,000m ²	N/A awaiting 20/21 data	N.B. The 20/21 target has been set based on a non COVID-19 year.

³ The 684,732m² achieved in 2019/20 was an exceptional year. The huge increase was a result of local Government re-organisation, when Dorset Council took over responsibility for verge cutting in the former Weymouth & Portland Borough Council area. There will not be such a significant windfall again. The 20/21 target reflects an average increase.

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>Placeholder for: Climate and Ecological Emergency performance measures</p>					<p>On 29 October 2020 Dorset Council launched a consultation on the draft Climate and Ecological Emergency Strategy. An accompanying performance monitoring framework is in development for the 8 key areas of action within the Strategy. Once the Strategy is agreed the resulting performance monitoring framework will be embedded within the organisation's existing performance reporting frameworks. The most strategic measures will be incorporated within the Council Plan's performance monitoring framework and appear in future reports. Please see appendix 2, Unique environment for the recommended performance measures.</p>

Suitable Housing

Supporting plans:

Dorset Council Local Plan; Building Better Lives Programme; Asset Management Plan

Executive Directors and Portfolio Holders:

Vivienne Broadhurst, John Sellgren. Portfolio Holder –Cllr Graham Carr-Jones, Cllr David Walsh

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of accepted main housing duties this month where the Council has a duty to secure permanent accommodation⁴</p>	Monthly	<ul style="list-style-type: none"> • October: 19 acceptances • November: 14 acceptances • December: 13 acceptances 	<p>N/A No target as this measure states the number of people who meet the homelessness eligibility criteria</p>	N/A	<p>This figure reflects those households where an assessment has taken place and the Council has accepted a legal duty to secure permanent accommodation. The number of acceptances in Quarter 1 totalled 67, in Quarter 2 acceptances totalled 55. Quarter 3 totalled 46.</p> <p>Compared to the figures in the previous quarter the decrease in households approaching the homeless team, and delays in possession action has enabled officers to focus on decision making and prevention.</p>

⁴ Where applicants are accepted as eligible for assistance, in priority need, unintentionally homeless and have a local connection

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Total number of households accommodated in bed and breakfast on the last day of the month</p>	Monthly	<ul style="list-style-type: none"> • October: 105 households • November: 93 households • December: 98 households 	<p>N/A</p> <p>No target as this measure is demand led, the Council has a legal duty to support those who meet the eligibility criteria</p>	N/A	<p>The direction of travel is improving due to a reduction in the number of households placed in bed.</p> <p>The number of households in bed and breakfast at the end of each month is reducing as households are moved to more suitable temporary accommodation, make their own alternative arrangements or where assessments are completed and no duty to accommodate is determined.</p> <p>The implementation of the Severe Weather Protocol (SWEP) on 29 December has impacted on the number of households accommodated in B & B. This has mainly affected the rough sleeper cohort and is a temporary measure whilst there is a period of sustained cold weather.</p>

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of pregnant women / families with children in bed and breakfast exceeding a 6 week stay (snapshot figure at the end of the month)</p>	Monthly	<ul style="list-style-type: none"> • October: 7 • November: 3 • December: 3 	0	Amber	<p>The target is set at 0 as there is a legal duty to provide alternative temporary accommodation after this period. This is a snapshot at the end of each month. The direction of travel is improving.</p> <p>Supply of suitable alternative temporary accommodation remains under pressure although the service prioritises these households wherever possible. We actively continue to work with our registered provider partners and private landlords to meet demand.</p>

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Number of affordable homes delivered	Quarterly	<ul style="list-style-type: none"> Q3 2020/21: Total of 99, made up of 70 affordable rent and 28 shared ownership and one low cost home ownership 	75 per Quarter	Amber	<p>The target has been set based on achieving an increase compare to the 274 affordable homes delivered in 2019/20.</p> <p>The Q3 figures is made up of 70 affordable rented properties, 28 shared ownership properties and 1 low cost home ownership property.</p> <p>Development continues but with the current lockdown, EU Exit and shortages of tiles and other materials this may affect the final year figure. The service continues to work with providers not only on the provision for this year but to make sure there is a healthy programme next year.</p>

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Percentage Local Development Scheme milestones completed or on-track	Quarterly	<ul style="list-style-type: none"> Q3 2020/21: 100% 	More than 90%	Green	The local plan consultation document was agreed by Cabinet with consultation due to start 18 January 2021. This is on track but in the longer term, the government's potential changes to the planning system could adversely affect progress. The Purbeck local plan is currently on track, with consultation on the main modifications due to finish in January, though achieving the target for adoption will depend on the length of time the inspector needs to complete their report, and whether additional hearings are required.
Placeholder for: Measure(s) to be added in relation to housing standards					Please Appendix 2, Suitable Housing for the recommended performance measures.

Strong and Healthy Communities

Supporting plans:

Our Dorset; Live Well Dorset

Executive Directors and Portfolio Holders:

Vivienne Broadhurst, Sam Crowe, Theresa Leavy, John Sellgren. Portfolio Holders – Cllr Jill Haynes, Cllr Laura Miller, Cllr Andrew Parry

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage care leavers in education, employment and training</p> <p><i>(the higher the percentage, the better the performance)</i></p>	Monthly	<ul style="list-style-type: none"> • October: 52.30% • November: 52.70% • December: 51.40% 	53%	Amber	<p>There was a slight worsening of the rates of care leavers in education, employment and training. This may reflect the changing situation regarding COVID-19 and the second lockdown. It may also reflect a later than expected dropout rate of young people in further education (the move to online learning as a result of COVID-19 altered the dropout period as people reached their decision on whether or not the course was suitable for them at a later point than in a usual year). Work is being done by the team within the Care Leaver service to pull together an action plan to address the 60 or so care leavers</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
					<p>who are <i>not</i> in employment, education or training where there is no identified reason. This data will form the basis of how we target those care leavers that need to be re-engaged.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage disadvantaged attainment gap* for pupils achieving 9-5 grades in English and Maths GCSE</p> <p><i>(the lower the percentage, the better the performance)</i></p>	Annual	<ul style="list-style-type: none"> • 2019: 22.5% • 2020: 24.4% 	N/A- no target set due to the impact of COVID-19	Amber	<p>*The disadvantaged attainment gap is the: Percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals. This measure shows the impact of the drive to ensure that children who are eligible for Free School Meals (FSM) achieve as well as those that are not. A low percentage denotes good performance, as this represents a small gap in attainment. The gap for those achieving a grade 5 or higher in English & Maths GCSEs was 24%; this is smaller than National, South West and Statistical Neighbours, following a similar position in 2019. Direct comparison is unreliable due to the move from exams to centre assessed grades in 2020. However, it is worth noting that the increase for Free School Meal pupils was 7% from 2019, and for non-Free School Meal pupils was 9%. Thus, the Gap is increasing</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
					<p>due to Free School Meal pupils increasing at a lower rate than their peers. There is a similar pattern at the National level. During the current crisis the education community in Dorset has worked more closely together, cementing and improving strong partnerships to ensure that all children can achieve their potential. We will continue to improve and work together to deliver the best education possible for every child.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Number of children and adults taking part in environmental engagement activity	Annual	<ul style="list-style-type: none"> • 2019/20⁵: 10,997 	21,800	N/A	N.B. Target has been set based on a non COVID-19 year.
Number of participants, including GP referrals, involved in health and green exercise (i.e. number of activity spaces that are filled)	Annual	<ul style="list-style-type: none"> • 2019/20: 20,804 	20,000	N/A	N.B. Target has been set based on a non COVID-19 year.
Area of 'new' space provided and created for recreational and ecological value to local residents	Annual	<ul style="list-style-type: none"> • 2019/20⁶: 19 hectares 	3 hectares	N/A	This measure will report at the close of Q4.

⁵ Following the creation of Dorset Council in April 2019 reporting methodologies have been reviewed and a consistent approach agreed. The 20/21 target of 21,800 is based on a non- COVID-19 year and takes into account the expanded scope of data collection to include our country parks and the ranger den facility, which provides the potential to engage with high numbers of people.

⁶ The area of 'new' space is normally a result of building developer conditions and is therefore subject to variation in the market and the planning system. 19 hectares achieved in 2019/20 is considered to be an exceptional year, 20/21's target is based on an average year.

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Number of volunteer hours/opportunities created by the Coast & Greenspace service	Annual	<ul style="list-style-type: none"> • 2019/20: 30,873.5 	24,000	N/A	N.B. Target has been set based on a non COVID-19 year.
Percentage of respondents who feel safe when outside in their local area after during the day	Annual	<ul style="list-style-type: none"> • 2019/20: 93% 	More than 93%	N/A awaiting 20/21 data	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>The 2020/21 Resident's Survey has now closed and will be reported in quarter 4's performance update.</p>
Percentage of respondents who feel safe when outside in their local area after during the night	Annual	<ul style="list-style-type: none"> • 2019/20: 77% 	More than 88%	N/A awaiting 20/21 data	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>The 2020/21 Resident's Survey has now closed and will be reported in quarter 4's performance update.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of respondents who were satisfied with their local areas as a place to live	Annual	<ul style="list-style-type: none"> • 2019/20: 88% 	More than 88%	N/A awaiting 20/21 data	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>The 2020/21 Resident's Survey has now closed and will be reported in quarter 4's performance update.</p>
Percentage of respondents who feel they belong to their local area	Annual	<ul style="list-style-type: none"> • 2019/20: 73% 	More than 73%	N/A awaiting 20/21 data	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>The 2020/21 Resident's Survey has now closed and will be reported in quarter 4's performance update.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of residents who agree that their local area is a place where people from different ethnic backgrounds get on well together	Annual	<ul style="list-style-type: none"> • 2019/20: 53% 	More than 53%	N/A awaiting 20/21 data	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>The 2020/21 Resident's Survey has now closed and will be reported in quarter 4's performance update.</p>
<p>Percentage disadvantaged attainment gap* across all Early Learning Goals</p> <p><i>(the lower the percentage, the better the performance)</i></p>	Annual	<ul style="list-style-type: none"> • 2019: 20.0% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the: Percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals.</p> <p>County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>Key Stage 1 disadvantaged attainment gap* for expected standard in reading, writing and maths⁷</p> <p><i>(the lower the percentage, the better the performance)</i></p>	Annual	<ul style="list-style-type: none"> • 2019: The gap is reading 21%, writing 22% and maths 23% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the: percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals.</p> <p>County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all</p>

⁷ **N.B.** A single percentage for reading writing and maths (RWM) combined is not provided at Key Stage 1

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>Key Stage 2 disadvantaged attainment gap* for expected standard in reading, writing and maths</p> <p><i>(the lower the percentage, the better the performance)</i></p>	Annual	<ul style="list-style-type: none"> • 2019: 22% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the: percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals.</p> <p>County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.</p>
Healthy life expectancy at birth-Female	Rolling two-year data period.	<ul style="list-style-type: none"> • 2016-2018: 67 years 	England average: 63.9	Green	This performance measure was reported in as part of the Q2 Council Plan performance report. This measure will remain unchanged until it is reported again in the 21/22 reporting year.
Healthy life expectancy at birth-Male	Rolling two-year data period.	<ul style="list-style-type: none"> • 2016-2018: 64 years 	England average: 63.4	Green	This performance measure was reported in as part of the Q2 Council Plan performance report. This measure will remain unchanged until it is reported again in the 21/22 reporting year.

Staying Safe and Well

Supporting plans:

Our Dorset; Building Better Lives

Executive Directors and Portfolio Holders:

Vivienne Broadhurst and Theresa Leavy. Portfolio Holders – Cllr Laura Miller and Cllr Andrew Parry

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Permanent admissions per 100,000 population to adults' residential homes</p> <p><i>(the lower the number, the better the performance)</i></p>	Monthly	<ul style="list-style-type: none"> • October: 461.61 • November: 472.52 • December: 504.32 	500	Amber	<p>Reducing placements into residential and nursing care is one of the aims of the directorate's 'A Better Life' transformation programme. Some of the planned work to help us achieve that aim are:</p> <ul style="list-style-type: none"> - Increasing the proportion of people using Direct Payments so they have more choice over their care. - Utilising Assistive Technology to keep people independent in their own homes. - Focussing on support to adults with a Learning Disability or Mental Health issues to help them stay at home. - Reviewing people's Support Plans to ensure we can better support them at home.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
					<p>Our strengths-based approach to assessments also aims to reduce the numbers of inappropriate admissions to residential care. Despite this, due to the pressures of COVID-19 we are currently seeing numbers increasing, albeit to a rate that is similar to the same period of 2019/20 (505.49).</p> <p>Recently released data shows Dorset Council is in the top 50 performers in the country (out of 151) for this metric in 2019-20.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Reablement effectiveness in delaying and reducing the need for care and support ⁸	Monthly	<ul style="list-style-type: none"> • October: 76.94% • November: 77.60% • December: 78.00% 	80%	Amber	This measures the percentage of reviews completed in a rolling year where the 're-abled' person is still at home 91 days after being discharged from hospital (. Currently we are still moving towards the target, but performance is at risk with the demands on locality teams and the reablement service due to the current COVID-19 surge.
NEW data: Percentage of adults with learning difficulties in settled accommodation ⁹	Monthly	<ul style="list-style-type: none"> • October: 86.10% • November: 85.80% • December: 85.00% 	88%	Green	Whilst we have ambitious plans to support people to live in settled accommodation, this is proving even more difficult this year due to COVID-19 and the pressures it is placing on housing availability. The national figure in 2019/20 was 77.3%.

⁸ This measure looks at how many people who are discharged from hospital with a reablement package are still at home after 91 days.

⁹ "Settled" includes Owner occupier, living with friends/family, supported accommodation, tenant, shared ownership.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of adults with learning disabilities in paid employment</p>	Monthly	<ul style="list-style-type: none"> • October: 3.90% • November: 3.80% • December: 3.80% 	6%	Amber	<p>Whilst we have ambitious plans to support people of working age into employment, this is proving more difficult this year due to COVID-19 and the impact it has had on the economy and employment opportunities generally. Nationally the figure for 2019/20 was 5.6%, down from 5.9% the previous year.</p>
<p>NEW data: Percentage of concluded adult safeguarding enquiries where risk has been removed or reduced</p>	Quarterly	<ul style="list-style-type: none"> • Q3 2020/21: 86% 	88%	Green	<p>It is positive that risks have been removed or reduced in 86% of concluded adult safeguarding enquiries. In the year 2020/21 so far, the top 4 types of risk are: neglect and acts of omission (in particular provider not following care plan), physical abuse, domestic abuse (in particular physical abuse) and psychological abuse. Together they make up around three quarters of the adult safeguarding enquiries progressed/concluded.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Rates of children in care per 10,000</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • October: 70 • November: 70 • December: 70.40 <p>Figures are given per 10,000 children</p>	<p>60 per 10,000 children</p>	<p>Red</p>	<p>We are starting to see a similar number of children coming into our care as exiting our care. This is positive as it demonstrates improved practice processes starting to embed and an improved over-sight of children coming in and out of our care as they achieve timely permanence. The number of children in care rate remains RAG rated “Red” as we believe the number of children in our care per 10000 in Dorset is too high and we have a clear target we are working towards. Actions are:</p> <ol style="list-style-type: none"> 1. Implement and embed robust permanence tracking arrangements including those living with Connected Persons and Section 20 (voluntarily accommodated) so that drift and delay is avoided 2. Ensure every child in care has a clear permanence plan within four months of coming into care, plans are understood, robustly pursued and care planning focuses on permanency options 3. Strengthen the role of Quality Assurance Reviewing Officers (Independent Reviewing Officers) in having a robust line of sight to cases and relentlessly and consistently driving

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
					care and permanency plans for children, preventing drift and delay and delivering good outcomes for children.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Rate of children in need per 10,000</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • October: 355.20 • November: 362.69 • December: 357.00 <p>Figures are given per 10,000 children</p>	<p>280 per 10,000 children</p>	<p>Amber</p>	<p>The number of children in need (CiN) under 18 (including those on child protection plans and in care) is 1,976, including over 18's is 2,461. The measure was adjusted in December 2020 and backdated to include all children and young people in need, including those over 18. Further work is required as a result of this adjustment to ensure our reporting mechanisms are consistent and data is accurate. Social Work practice in relation to children in need remains a focus with the risk of volatility associated to COVID-19. So far complexity rather than volume is the greatest challenge. Actions are:</p> <ol style="list-style-type: none"> 1. Implement and embed robust permanence tracking arrangements including those living with Connected Persons (i.e. relative, friend or person connected with the child) and Section 20 (voluntarily accommodated, taken into care with parental consent) so that drift and delay is avoided 2. Ensuring consistency of reporting in relation to CiN 3. Focused work on case file maintenance is underway to ensure that

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
					the children being included within this measure are not being over counted.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Rate of children re-referrals	Quarterly	<ul style="list-style-type: none"> Q3 2020/21: 20.20% 	20% or less	Amber	In comparison to the same quarter last year (24.10%) and Q2 this year (21.70%) the re-referral rate is improving and near to target. There continues to be some instability month on month around COVID-19 and the impact on types and sources of referrals being received.
NEW data: Percentage of 16- and 17-year olds not in education, employment or training (NEET)	Quarterly	<ul style="list-style-type: none"> Q3 2020/21: 3.12% 	3.5%	Amber	The percentage of NEETs has fallen but is in line with performance at this time last year. This is good news as there were concerns that COVID-19 might impact on the number of NEETs. Unfortunately, from 1 January 2020 there will be a gap in the provision of free courses to re-engage NEET young people due to a change in the delivery organisation. We are in contact with the funding body to resolve this.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Rate of children with a child protection plan per 10,000</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • October: 49.50 • November: 53.0 • December: 54.20 	<p>40.0</p>	<p>Amber</p>	<p>Further work is required around ensuring children are de-escalated from a child protection plan to be supported as a child in need at the most appropriate time when the risk has reduced. We are working with the Quality Assurance Reviewing Officers (QAROs) and the Safeguarding Children Partnership to ensure that we have the right children on a Child Protection Plan for the right length of time. We are currently undertaking a review of initial child protection conferences to ensure we have the right children subject to child protection plans because we may be seeing an increase due to legacy cases as a result of the work taking place under the strengthening services plan in localities. A multi-agency audit of core groups has been agreed by the Pan Dorset Safeguarding Children Partnership to test Partners' contribution to Child Protection Plans.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Delayed transfers of care ¹⁰	Monthly	<ul style="list-style-type: none"> N/A 	TBC	N/A	As previously reported, this data has been impacted by COVID-19 and there has not been any national or local data reported for the first half of 2020/21.
School readiness: Percentage children with 'a good level of development' at early years foundation stage	Annual (academic year)	<ul style="list-style-type: none"> 2019: 71.50% 2020: See commentary 	N/A	N/A	<p>County and national data is not available for 2020/21 due to COVID-19, and following notification from DFE, assessments will not be collected in 2021.</p> <p>The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.</p>
Percentage of children achieving basics (9-5 in English and Maths) at Key Stage 4	Annual (academic year)	<ul style="list-style-type: none"> 2019: 40.8% 2020: See commentary 	N/A	N/A	<p>County and national data is not available for 2020/21 due to COVID-19, and following notification from DFE, assessments will not be collected in 2021.</p> <p>The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.</p>

¹⁰ People who are fit for discharge from hospital, but whose departure is delayed.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of children achieving expected standard at KS2 at reading, writing and maths	Annual (academic year)	<ul style="list-style-type: none"> • 2019: 61% • 2020: See commentary 	N/A	N/A	<p>County and national data is not available for 2020/21 due to COVID-19, and following notification from DFE, assessments will not be collected in 2021.</p> <p>The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.</p>
Percentage of respondents who speak positively of Dorset Council	Annual	<ul style="list-style-type: none"> • 2019/20: 30% 	More than 30%	N/A	<p>2019/20 Resident Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>The 2020/21 Resident's Survey has now closed and will be reported in quarter 4's performance update.</p>
Percentage of pupils with one or more episodes of fixed period exclusions	School Census, school term	<ul style="list-style-type: none"> • Jan 2020 school census: 2.04% • Summer 2020 school census: See commentary 	N/A	N/A	<p>There is no valid exclusion data available for the full school population due to the suspension of the Summer 2020 school census. The January school census has taken place for 2021, so we expect to report data for these performance measures within the Quarter 4 Council Plan performance report.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Rate of permanent exclusions from schools (all schools)	School Census, school term	<ul style="list-style-type: none"> • Jan 2020 school census: 0.06 • Summer 2020 school census: See commentary 	N/A	N/A	There is no valid exclusion data available for the full school population due to the suspension of the Summer 2020 school census. The January school census has taken place for 2021, so we expect to report data for these performance measures within the Quarter 4 Council Plan performance report.
Percentage of children with good attendance at school	School Census, school term	<ul style="list-style-type: none"> • Jan 2020 school census: 72.9% • Summer 2020 school census: See commentary 	N/A	N/A	There is no valid exclusion data available for the full school population due to the suspension of the Summer 2020 school census. The January school census has taken place for 2021, so we expect to report data for these performance measures within the Quarter 4 Council Plan performance report.

Appendix 2: Revised Council plan performance monitoring framework

Economic Growth

[\(Click here to view this part of the Council Plan\)](#)

Economic Growth Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Amendment	<p>“Business numbers (net) via the UK Business Dataset” has been replaced with “Number of businesses (net) in Dorset Council area”¹¹</p> <p>Frequency: Annual</p>	Performance measure title has been updated to improve clarity	“support the growth of new and existing businesses, and in turn support job creation”
Amendment	<p>“Business births per 10,000 population of working age” has been replaced with “Rate of new businesses created (Business births per 10,000 population of working age)”¹²</p> <p>Frequency: Annual</p>	Performance measure title has been updated to improve clarity	“support the growth of new and existing businesses, and in turn support job creation”

¹¹ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

¹² When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

Economic Growth Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	<p>Percentage of working age people employed in Dorset Council area (Annual population survey) ¹³</p> <p>Frequency: Annual</p>	<p>This new measure is to replace the previous measure of: “Employment numbers via Business Register and Employment Service (BRES)” As this new measure is a far more accessible way of presenting employment numbers. This new measure also includes self-employed people, whereas the old measure didn’t.</p>	<p>“support the growth of new and existing businesses, and in turn support job creation”</p>
New	<p>Percentage of people in skilled occupations (Skilled Standard Occupation Codes: 1,2,3&5). ¹⁴</p> <p>Frequency: Annual</p>	<p>This measure was included as a contextual/baseline measure in the original Council Plan document.</p> <p>Standard Occupation Codes: 1,2,3&5 are listed as:</p> <ol style="list-style-type: none"> 1. Managers, directors and senior officials 2. Professional occupations 3. Associate prof & tech occupations 5. Skilled trade occupations 	<p>“enhance people’s aspirations and skills to improve social mobility”</p>

¹³ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

¹⁴ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

Economic Growth Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Average weekly earnings ¹⁵ Frequency: Annual	This measure was included as a contextual/baseline measure in the original Council Plan document- it will be a helpful to continue to monitor this measure over the duration of the strategy. This also a performance measure used by the Social Mobility Commission and links to a Council Plan objective.	“work with schools, colleges, universities and businesses to raise career aspirations and improve skills”
New	Percentage of jobs that are paid less than the applicable “Living Wage Foundation’s” living wage ¹⁶ Frequency: Annual	This is a performance measure used by the Social Mobility Commission, it monitors the priority’s intent to improve social mobility and improve high skill jobs available within Dorset.	“work with schools, colleges, universities and businesses to raise career aspirations and improve skills”
New	Productivity: Value produced for every hour worked ¹⁷ Frequency: Annual	The addition of this measure is recommended as it is included as a contextual/baseline measure in the original Council Plan document.	“work with schools, colleges, universities and businesses to raise career aspirations and improve skills”

¹⁵ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

¹⁶ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

¹⁷ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

Economic Growth Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Claimant Count rate ¹⁸ Frequency: Monthly	This measure is a helpful contextual measure to be considered in conjunction with the “Percentage of working age people employed in Dorset Council area”. The claimant count rate reflects those who are without a job, looking for work and claiming out of work benefits.	“support the growth of new and existing businesses, and in turn support job creation”
New	House price to residence-based earnings ratio: Average (median) house prices compared to average (median) gross annual residence-based earnings ¹⁹ Frequency: Annual	This is a performance measure used by the Social Mobility Commission, it monitors the priority’s intent to improve social mobility.	“enhance people’s aspirations and skills to improve social mobility”
Measure remains unchanged	Number of apprenticeships started (as a percentage of the working age population 16-64) within the Dorset Council area ²⁰ Frequency: Annual	Measure remains unchanged.	“promote apprenticeships to develop the Council’s own workforce, and work with partners to improve the creation and take-up of apprenticeships across Dorset”

¹⁸ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

¹⁹ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

²⁰ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

Economic Growth Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Number of apprenticeships started within Dorset Council Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“promote apprenticeships to develop the Council’s own workforce”
Measure remains unchanged	Percentage of residents aged 16-64 qualified to NVQ3 (or equivalent) or above ²¹ Frequency: Annual	Measure remains unchanged.	“working with schools, colleges, universities and businesses to raise career aspirations and improve skills”
Measure remains unchanged	Percentage of residents aged 16-64 qualified to NVQ4 (or equivalent) or above ²² Frequency: Annual	Measure remains unchanged.	“working with schools, colleges, universities and businesses to raise career aspirations and improve skills”
New	Percentage of 16- and 17-year olds not in education, employment or training (NEETs) Frequency: Quarterly	Recommend this measure is removed from the Staying Safe and Well priority and moved to Economic Growth as it links to the priority’s objective.	“working with schools, colleges, universities and businesses to raise career aspirations and improve skills”

²¹ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

²² When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

Economic Growth Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Percentage of young people eligible for FSM that are in education, employment or training (positive destination) after completing KS4 ²³ Frequency: Annual	The addition of this measure is recommended as it is a measure used by the Social Mobility Commission, it monitors the priority's intent to improve social mobility. (FSM= free school meals)	"enhance people's aspirations and skills to improve social mobility"
Measure remains unchanged	Percentage of premises within the Dorset Council area that can access gigabit-capable (full fibre) broadband Frequency: Monthly	Measure remains unchanged.	"drive the roll out of full fibre technology and 5G in Dorset to enable people to travel less and access opportunities online"
Measure remains unchanged	Percentage of premises within the Dorset Council area that can access superfast broadband services Frequency: Monthly	Measure remains unchanged.	"improve the provision and use of ...digital connectivity"
New	Number of jobs in Dorset Innovation Park (enterprise zone) Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	"enable growth of good quality jobs at Dorset Innovation Park, our designated Enterprise Zone"

²³ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council's control to influence this.

Economic Growth Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Total number of new jobs created within key sectors listed in the Council Plan: agritech, maritime commercial opportunities (maritime), aquaculture, Frequency: Annual	Recommend the addition of this measure as it directly links to a Council plan objective.	“support growth in key sectors, including advanced engineering/manufacturing, agritech, maritime commercial opportunities, aquaculture, tourism and the care sector”
New	Total number of new jobs created within key sectors listed in the Council Plan: advanced engineering/manufacturing, tourism and the care sector. ²⁴ Frequency: Annual	Recommend the addition of this measure as it directly links to a Council plan objective.	“support growth in key sectors, including advanced engineering/manufacturing, agritech, maritime commercial opportunities, aquaculture, tourism and the care sector”
New	Number of businesses supported via Low Carbon Dorset. Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“supporting businesses and other organisations to reduce their carbon footprint”
New	Percentage of DC total third party spend on providers with a Dorset postcode Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“stimulate local business opportunities, innovation and skills development through Council procurement of goods and services”

²⁴ When performance reports are provided, it will be made clear that this measure is a contextual measure and it is not directly within the Council’s control to influence this.

Economic Growth Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Delete	Employment numbers via Business Register and Employment Service (BRES) Frequency: Annual	This measure has been replaced by the new measure of: Percentage of working age people employed in Dorset Council area (Annual population survey).	
Delete	Percentage of households within 30 minutes of Dorset's towns by public transport (i.e. rail and bus) Frequency: Annual	Propose this measure is moved to the Suitable Housing priority where it will monitor effective delivery of both the Local Transport Plan and Local Plan.	

Unique Environment

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Unique Environment Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Placeholder	Condition of the right of way network Frequency: TBC	This draft performance measure serves as a place holder whilst the Coast and Greenspace service explore the feasibility of commissioning a condition audit of the network.	
Measure remains unchanged	Length of improved or new rights of way or trail ways Frequency: Annual	Measure remains unchanged.	“improve access to our coast, countryside and greenspaces”
Amended	Number of improvements/ interventions made to our rights of way network, trail-ways, long distance trails and coast paths Frequency: Quarterly	To address Cllr feedback received we propose that within the commentary for this performance measure the service will provide a breakdown of type of interventions made: <ul style="list-style-type: none"> • Maintenance: % of reported defects fixed in the quarter • Improvements: Number of pro-active improvements to the network The result of these interventions then helps to contribute to the performance measure above: Length of improved or new rights of way or trail ways.	“improve access to our coast, countryside and greenspaces”

Unique Environment Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Amended	<p>Area of “new” space provided and created for recreational, ecological, climate resilience or carbon sequestration</p> <p>Frequency: Annual</p>	<p>The Coast and Greenspace service have expanded the scope of this measure to include climate emergency response</p>	<p>“improve access to our coast, countryside and greenspaces” and “protect Dorset’s natural biodiversity” and “responsibly manage the spaces, buildings and land we own”</p>
Amended	<p>“Percentage increase in highway verge now subject to cut and collect/non-intervention management in order to improve biodiversity” has been replaced with “Percentage of highway verge now subject to cut and collect/non-intervention management in order to improve biodiversity”</p> <p>Frequency: Annual</p>	<p>Performance measure has been changed to a percentage, which provides a more meaningful way of reporting progress towards non - intervention management of our highway verges</p>	<p>“deliver our highways verge management strategy” and “deliver our pollinators action plan”</p>
New	<p>Number of children and adults taking part in environmental engagement activity</p> <p>Frequency: Quarterly</p>	<p>Recommend this performance measure, which was previously listed under Strong and Healthy Communities, is moved to Unique Environment as it directly links to a Council plan objective.</p>	<p>“improve access to our coast, countryside and greenspaces” and “build and celebrate community pride in our environment to help keep it clean and safe”</p>

Unique Environment Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Measure remains unchanged	Kilograms of residual household waste per household Frequency: Quarterly	Measure remains unchanged.	“promote behavioural change to reduce waste and increase reuse and recycling”
Measure remains unchanged	Percentage of household waste sent for reuse/recycling/composting Frequency: Quarterly	Measure remains unchanged.	“promote behavioural change to reduce waste and increase reuse and recycling”
New	Carbon footprint for Dorset Council authority area Frequency: Annual	These measures are included in the Climate and Ecological Emergency Action Plan and accompanying performance framework. These are key strategic performance measures which are relevant to the Council Plan.	“lead and support communities to respond to climate and ecological change”
New	Dorset resident’s average carbon footprint (tCO ₂ per person) Frequency: Annual	These measures are included in the Climate and Ecological Emergency Action Plan and accompanying performance framework. These are key strategic performance measures which are relevant to the Council Plan.	“lead and support communities to respond to climate and ecological change”

Unique Environment Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	% achieved towards 40% reduction in Dorset Council's carbon budgets by 2025 Frequency: Annual	These measures are included in the Climate and Ecological Emergency Action Plan and accompanying performance framework. These are key strategic performance measures which are relevant to the Council Plan.	“lead and support communities to respond to climate and ecological change”
New	Installed GW capacity from renewable energy in Dorset Council authority area (external to the authority) Frequency: Annual	These measures are included in the Climate and Ecological Emergency Action Plan and accompanying performance framework. These are key strategic performance measures which are relevant to the Council Plan.	“lead and support communities to respond to climate and ecological change”

Suitable Housing

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Suitable Housing Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Total number of homelessness preventions Frequency: Monthly	Recommend the addition of this measure as it directly links to a Council plan objective.	“reduce homelessness”
Amended	“Number of accepted main housing duties (Homeless Acceptances) – Number of accepted main housing duties this month where the Council has a duty to secure permanent accommodation” has been replaced with “Percentage of accepted main housing duties compared to number of homelessness approaches” Frequency: Monthly	Performance measure title has been updated to improve clarity	“reduce homelessness” and “support people to access the right accommodation”

Suitable Housing Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Amended	<p>Total number of households accommodated in B&B on the last day of the month has been replaced with “Net number of households accommodated in B&B for the month (taking into account households newly placed in B&B and those moving out into alternative accommodation)”</p> <p>Frequency: Monthly</p>	<p>Performance measure title has been updated to improve clarity</p>	<p>“reduce homelessness” and “support people to access the right accommodation”</p>
Amended	<p>Percentage of pregnant women/families with children in bed and breakfast exceeding 6 weeks stay</p> <p>Frequency: Monthly</p>	<p>Recommend the addition of this measure as it directly links to a Council plan objective.</p> <p>It has been agreed that within the commentary for this measure the numbers which the percentage is based on will be shared to help add context to the percentage.</p>	<p>“support people to access the right accommodation”</p>
New	<p>Number of people on the housing register</p> <p>Frequency: Annual</p>	<p>Recommend the addition of this measure as it directly links to a Council plan objective.</p>	<p>“implement a new single Dorset Council housing register” and “support people to access the right accommodation”</p>
Measure remains unchanged	<p>Percentage of Local Development Scheme milestones completed or on track</p> <p>Frequency: Quarterly</p>	<p>Measure remains unchanged.</p>	<p>“adopt a new Dorset Council Local Plan by 2024”</p>

Suitable Housing Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Number of homes built in Dorset Council area Frequency: Annual	Recommend the addition of this measure as it directly links to a Council plan objective.	“provide homes by 2024 in line with land supply target”
Measure remains unchanged	Number of affordable homes delivered Frequency: Quarterly	Measure remains unchanged.	“increase the number of new homes of all tenures e.g. shared ownership, starter homes, key worker housing, social rented housing”
New	Percentage of households within 30 minutes of Dorset’s towns by public transport (i.e. rail and bus) Frequency: Annual	This measure has been moved from the Economic Growth priority to the Suitable Housing priority as the measure will reflect effective delivery of both the Local Transport Plan and Local Plan, ensuring development is located in sustainable locations.	“provide homes by 2024 in line with land supply target”
New	Number of long-term empty properties (2 years or more) brought back into reuse as a direct result of action by DC Frequency: Annual	Recommend the addition of this measure as it directly links to a Council plan objective.	“bring long term empty properties back into use”
New	Number of properties where a housing health and safety rating system category 1 hazard is removed, or a category 2 hazard is reduced Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“raise standards of privately rented homes, using appropriate legislation”

Suitable Housing Priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Placeholder	Healthy Homes Dorset programme performance measures Frequency: TBC	The contract for Healthy Homes Dorset is currently being tendered. Performance measure will be developed once the contract is agreed.	“increase the number of households receiving assistance with energy efficiency from Healthy Homes Dorset”

Strong, healthy communities

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Strong, healthy communities priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Measure remains unchanged	Percentage of respondents who were satisfied with their local areas as a place to live Frequency: Annual	Measure remains unchanged.	“enable people to feel a sense of belonging and to participate actively in their community”
Measure remains unchanged	Percentage of residents who agree that their local area is a place where people from different ethnic backgrounds get on well together Frequency: Annual	Measure remains unchanged.	“support communities to be connected, inclusive, safe and active”
Measure remains unchanged	Percentage of respondents who feel safe when outside in their local area during the night Frequency: Annual	Measure remains unchanged.	“support communities to be connected, inclusive, safe and active”
New	Percentage of nursery providers rated 'outstanding' or 'good' by Ofsted Frequency: Quarterly	The addition of this measure is recommended as it is a measure used by the Social Mobility Commission and links to a Council Plan objective	“improve outcomes for children, and focus on narrowing the gap for the most vulnerable”

Strong, healthy communities priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Measure remains unchanged	<p>Early Learning attainment gap: The percentage difference in children achieving a “good level of development” in all Early Learning Goals for children in receipt of free school meals compared to those not in receipt of free school meals.</p> <p>Frequency: Annual</p>	<p>Measure remains unchanged. This a performance measure used by the Social Mobility Commission and links to a Council Plan objective</p>	<p>“improve outcomes for children, and focus on narrowing the gap for the most vulnerable”</p>
Measure remains unchanged	<p>Key Stage 2 attainment gap: The percentage difference in children achieving the expected standard in KS2 (reading, writing and maths) for children in receipt of free school meals compared to those not in receipt of free school meals.</p> <p>Frequency: Annual</p>	<p>Measure remains unchanged. This a performance measure used by the Social Mobility Commission and links to a Council Plan objective</p>	<p>“improve outcomes for children, and focus on narrowing the gap for the most vulnerable”</p>
Measure remains unchanged	<p>GCSE Attainment gap: The percentage difference in children achieving 9 -5 (A*- C) grades in English and Maths GCSE for children in receipt of free school meals compared to those not in receipt of free school meals.</p> <p>Frequency: Annual</p>	<p>Measure remains unchanged.</p>	<p>“improve outcomes for children, and focus on narrowing the gap for the most vulnerable”</p>

Strong, healthy communities priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Percentage of young people eligible for FSM at age 15 entering higher education by the age of 19 Frequency: Annual	This a performance measure used by the Social Mobility Commission and links to a Council Plan objective	“improve outcomes for children, and focus on narrowing the gap for the most vulnerable”
Measure remains unchanged	Percentage care leavers in education, employment and training Frequency: Monthly	Measure remains unchanged.	“improve outcomes for children, and focus on narrowing the gap for the most vulnerable”
New	Percentage of residents who use the internet either at work, in their own home or in other places (Residents Survey) Frequency: Annual	Recommend the addition of this measure as it directly links to a Council plan objective.	“keep Dorset connected, with better transport and digital links between communities”
Measure remains unchanged	Number of volunteer hours/opportunities created by the Coast & Greenspace service. Please note – we hope to expand the scope of this measure within the 21/22 reporting year. Frequency: Annual	Work is underway in the Communities and Partnerships team to look at expanding the scope of this measure to present the number of volunteer hours supported by the whole authority – not just Coast and Greenspace.	“encourage volunteering to help build communities, reduce loneliness and enable people to learn new skills”
Measure remains unchanged	Healthy life expectancy at birth- Female Frequency: Annual	Measure remains unchanged.	“aim to increase people’s healthy life expectancy and reduce differences between areas”

Strong, healthy communities priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Measure remains unchanged	Healthy life expectancy at birth- Male Frequency: Annual	Measure remains unchanged.	“aim to increase people’s healthy life expectancy and reduce differences between areas”
Measure remains unchanged	Number of participants, including GP referrals, involved in health and green exercise (i.e. number of activity spaces that are filled) Frequency: Quarterly	Measure remains unchanged.	“Increase the number of people supported...to be more active”
New	Percentage of adults in Dorset who are fairly/regularly active Frequency: Annual	Recommend the addition of this measure as it directly links to a Council plan objective N.B. Exact wording yet to be agreed with Active Dorset	“increase the number of people supported...to be more active”
New	Percentage of children in Dorset who are fairly/regularly active Frequency: Annual	Recommend the addition of this measure as it directly links to a Council plan objective N.B. Exact wording yet to be agreed with Active Dorset	“increase the number of people supported...to be more active”

Strong, healthy communities priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Number of new Live Well Dorset registrations (reported as cumulative figure for the year) Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“increase the number of people supported by LiveWell Dorset to be more active, maintain healthy weight, quit smoking and reduce their alcohol intake”
New	Percentage of Live Well Dorset registrations who are from the 20% most deprived areas within BCP and Dorset for the quarter Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“aim to increase people’s healthy life expectancy and reduce differences between areas”
New	Percentage of new Live Well Dorset registrations to the weight loss pathway for the quarter Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“increase the number of people supported by LiveWell Dorset to be more active, maintain healthy weight, quit smoking and reduce their alcohol intake”
New	Percentage of new Live Well Dorset registrations to the physical activity pathway for the quarter Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“increase the number of people supported by LiveWell Dorset to be more active, maintain healthy weight, quit smoking and reduce their alcohol intake”

Strong, healthy communities priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Percentage of new Live Well Dorset registrations to the stop smoking pathway for the quarter Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“increase the number of people supported by LiveWell Dorset to be more active, maintain healthy weight, quit smoking and reduce their alcohol intake”
New	Percentage of new Live Well Dorset registrations to the cutting down on alcohol pathway for the quarter Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“increase the number of people supported by LiveWell Dorset to be more active, maintain healthy weight, quit smoking and reduce their alcohol intake”
Placeholder	Adults and children’s mental health measures to be developed in 21/22. Frequency: TBC		“improve mental health support for children, young people and adults”
New	Average time for processing new benefit claims Frequency: Monthly	Recommend the addition of this measure as it directly links to a Council plan objective.	“help people to claim and receive benefits they are entitled to”
New	Trading Standards scam complaints completed Frequency: Monthly	Recommend the addition of this measure as it directly links to a Council plan objective.	“protect people from harm from rogue traders and scammers”

Strong, healthy communities priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	Percentage Trading Standards major non compliances found which are brought back into compliance within 28 days Frequency: Quarterly	Recommend the addition of this measure as it directly links to a Council plan objective.	“protect people from harm from rogue traders and scammers”
New	Percentage of food premises inspected and achieving a high rating for food hygiene (scoring 4* or 5*) Frequency: Monthly	Recommend the addition of this measure as it directly links to a Council plan objective.	“help ensure food available to buy and eat is safe”
Placeholder	Cycle infrastructure performance measure to be developed Frequency: TBC	Indication of the intent to introduce a performance measure related to condition of cycle infrastructure.	“provide safe and useable cycle ways and footpaths, integrated bus services and community transport schemes”
Delete	Percentage of respondents who feel safe when outside in their local area during the day Frequency: Annual	Recommend the deletion of this measure as the number of perception-based safety questions needed to be rationalised and we have retained the measure looking at safety during the night. This data will continue to be collected via the resident’s survey.	

Strong, healthy communities priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Delete	<p>Percentage of respondents who feel they belong to their local area</p> <p>Frequency: Annual</p>	<p>Recommend the deletion of this measure as “Percentage of respondents who were satisfied with their local areas as a place to live” and “Percentage of residents who agree that their local area is a place where people from different ethnic backgrounds get on well together” are more meaningful measures.</p>	
Delete	<p>Key Stage 1 attainment gap: The percentage difference in children achieving expected standard in reading, writing and maths for children in receipt of free school meals compared to those not in receipt of free school meals.</p> <p>Frequency: Annual</p>	<p>Recommend the deletion of this measure, as we are including attainment gap measures for: early years learning, Key Stage 2 and GSCE attainment.</p>	
Delete	<p>Number of children and adults taking part in environmental engagement activity</p> <p>Frequency: Annual</p>	<p>Recommend this performance measure is moved to Unique Environment as it links to “improving access to our coast, countryside and greenspaces” it also helps to “ build and celebrate community pride in our environment to help clean it clean and safe”.</p>	

Strong, healthy communities priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Delete	<p>Area of 'new' space provided and created for recreational and ecological value to local residents</p> <p>Frequency: Annual</p>	<p>Recommend this performance measure is moved to Unique Environment as it links to "improving access to our coast, countryside and greenspaces"</p>	

Staying safe and well

[Click here to view this part of the Council Plan](#)

Staying safe and well priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
New	<p>Number of people who are supported to live more independently in their own homes through a range of digital and assistive technology solutions... (own homes include supportive living /extra care).</p> <p>Frequency: Monthly</p>	<p>Recommend the addition of this measure as it directly links to a Council plan objective.</p>	<p>“Use technology – and help others to use it - to explore innovative ways to improve quality of life and independence”</p>
New	<p>Number of people supported by the Council in good or excellent care homes</p> <p>Frequency: Monthly</p>	<p>Recommend the addition of this measure as it directly links to a Council plan objective.</p>	<p>“Provide good quality social care services”</p>
Measure remains unchanged	<p>Reablement effectiveness in delaying and reducing the need for care and support: percentage of people still at home following reablement intervention</p> <p>Frequency: Monthly</p>	<p>Measure remains unchanged.</p>	<p>“Support older people and disabled people to live independently in their own homes and, when this isn’t possible, provide high quality care”</p>
Measure remains unchanged	<p>Percentage of adults with learning difficulties in settled accommodation</p> <p>Frequency: Monthly</p>	<p>Measure remains unchanged.</p>	<p>“Support older people and disabled people to live independently in their own homes and, when this isn’t possible, provide high quality care”</p>

Staying safe and well priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Amended	Percentage of adults with learning disabilities in paid employment supported to develop skills that result in : <ul style="list-style-type: none"> a) Voluntary work experience b) Apprenticeships c) Paid employment Frequency: Monthly	Measure expanded to include apprenticeships and voluntary work experience.	“Support older people and disabled people to live independently in their own homes and, when this isn’t possible, provide high quality care”
Measure remains unchanged	Percentage of concluded adult safeguarding enquiries where risk has been removed or reduced Frequency: Monthly	Measure remains unchanged.	“Work to protect children and vulnerable adults and prevent them from being exploited”
Measure remains unchanged	Rates of children in care per 10,000 Frequency: Quarterly	Measure remains unchanged.	“Make Dorset the best place to be a child; where communities thrive, and families are supported to be the best they can”
Measure remains unchanged	Rate of children in need per 10,000 Frequency: Quarterly	Measure remains unchanged.	“Make Dorset the best place to be a child; where communities thrive, and families are supported to be the best they can”

Staying safe and well priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Measure remains unchanged	Reduction in percentage of children re-referrals Frequency: Quarterly	Measure remains unchanged.	“Make Dorset the best place to be a child; where communities thrive, and families are supported to be the best they can”
Measure remains unchanged	Rates of children with a child protection plan per 10,000 Frequency: Quarterly	Measure remains unchanged.	“Make Dorset the best place to be a child; where communities thrive, and families are supported to be the best they can”
Measure remains unchanged	Percentage of children achieving basics (9-5 in English and Maths) at Key Stage 4 Frequency: Annual	Measure remains unchanged.	“Ensure our children achieve the best educational results they’re capable of”
Measure remains unchanged	School readiness - percentage of children with ‘a good level of development’ at early years foundation stage Frequency: Annual	Measure remains unchanged.	“Ensure our children achieve the best educational results they’re capable of”
Measure remains unchanged	Percentage achieving expected standard at KS2 at reading Frequency: Annual	Measure remains unchanged.	“Ensure our children achieve the best educational results they’re capable of”
Measure remains unchanged	Percentage achieving expected standard at KS2 at writing Frequency: Annual	Measure remains unchanged.	“Ensure our children achieve the best educational results they’re capable of”

Staying safe and well priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Measure remains unchanged	Percentage achieving expected standard at KS2 at maths Frequency: Annual	Measure remains unchanged.	“Ensure our children achieve the best educational results they’re capable of”
Measure remains unchanged	Percentage of pupils with one or more episodes of fixed period exclusions Frequency: School term	Measure remains unchanged.	“Make Dorset the best place to be a child; where communities thrive, and families are supported to be the best they can”
Measure remains unchanged	Rate of permanent exclusions from schools (all schools) Frequency: School term	Measure remains unchanged.	“Make Dorset the best place to be a child; where communities thrive, and families are supported to be the best they can”
Measure remains unchanged	Percentage of children with good attendance at school Frequency: School term	Measure remains unchanged.	“Ensure our children achieve the best educational results they’re capable of”
New	% of principal road carriageway (i.e. A roads) in Dorset Council area below minimum level of skid-resistance Frequency: Annual	Recommend the addition of this measure as it relates to keeping residents safe on our roads. Maintaining the minimal level of skid resistance helps to reduce the risk of road traffic collisions.	
New	% of non-principal carriageway (i.e. B & C roads) in Dorset Council area below minimum level of skid-resistance Frequency: Annual	Recommend the addition of this measure as it relates to keeping residents safe on our roads. Maintaining the minimal level of skid resistance helps to reduce the risk of road traffic collisions.	

Staying safe and well priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Placeholder	Early help Frequency: TBC	Indication of the intent to introduce a performance measure related to providing early help.	“Focus on getting it right first time, proactively providing early help as needs arise”
Placeholder	Child exploitation measure Frequency: TBC	Indication of the intent to introduce a performance measure related to tackling child exploitation in the future. Further work is required to improve data confidence before a meaningful performance measure can be introduced.	“Work to protect children and vulnerable adults and prevent them from being exploited”
Placeholder	Exploitation of vulnerable adults Frequency: TBC	Indication of the intent to introduce a performance measure related to tackling exploitation of vulnerable adults.	“Work to protect children and vulnerable adults and prevent them from being exploited”
Delete	16- and 17-year olds not in education, employment or training Frequency: Quarterly	This measure has been moved to the Economic Growth priority	
Delete	Percentage of respondents who speak positively of Dorset Council Frequency: Annual	This measure does not align to this priority, we feel it would be better used within the overarching narrative for future performance reports.	
Delete	Delayed transfers of care Frequency: Monthly	There has not been any national or local data reported for the first half of 2020/21.	

Staying safe and well priority Change	Performance measure	Rationale for the changes	Link to the Council Plan
Delete	Permanent admissions per 100 thousand population to adults' residential homes Frequency: Monthly	This measures the number of people admitted to residential homes, rather than number of people helped to live independently in their own homes which is the focus of this priority. We have replaced this measure with measures which look at helping people to live independently in their own home.	