

Cabinet

8 December 2020

Dorset Council Plan: Quarter 2 Performance Update

Portfolio Holder: Cllr P Wharf, Corporate Development and Change

Local Councillor(s): All

Executive Director: Matt Prosser, Chief Executive

Report Author: Liz Crocker

Title: Business Intelligence & Performance Business Partner- Place & Corporate

Tel: 01305 228663

Email: liz.crocker@dorsetcouncil.gov.uk

Report Status: Public

Recommendation: That Cabinet note progress against the Council Plan priorities.

Reason for Recommendation: To ensure progress towards the Council Plan is measured and monitored.

1. Executive Summary

- 1.1. Cabinet received the first report on performance against the Council Plan in September 2020, presenting the latest data for April-June (quarter 1, Q1) where available. This report provides an update showing data from the period July-September (quarter 2, Q2), and highlights where performance has declined, where it has improved and why.
- 1.2. As reported for quarter 1, headline commentary has been provided against the five key priorities to complement the data.

2. Financial Implications

- 2.1 None in relation to this report.

3. Well-being and Health Implications

- 3.1 Two out of the five Council Plan's priorities relate to the Well-being and Health agenda: strong, healthy communities and staying safe and well. Performance updates are provided against both of these priorities.

4. Climate Implications

- 4.1 Addressing the climate and ecological emergency is one of the council's priorities. On 29 October Dorset Council launched a consultation on the draft Climate and Ecological Emergency Strategy. An accompanying performance monitoring framework is in development for the eight key areas of action within the Strategy. Once the Strategy is agreed the resulting performance monitoring framework will be embedded across organisational performance reporting, the most strategic measures will be incorporated within the Council Plan's performance monitoring framework and appear in future reports.

5. Other Implications

- 5.1 None.

6. Risk Assessment

- 6.1 Having considered the risks associated with this decision, the level of risk has been identified as:

Current Risk: Low
Residual Risk: Low

7. Equalities Impact Assessment (EqIA)

- 7.1 An EqIA of the Council Plan was agreed by Cabinet on 28 January 2020.

8. Appendices:

Appendix 1: Council Plan Performance -July-September 2020
Appendix 2: Dorset Council Plan 2020-2024

9. Background Papers

- Cabinet 8 September 2020, Dorset Council Plan: Performance Update

10. Background

10.1 On 3 March Cabinet agreed an outline performance framework in order to monitor progress against the Plan's five priorities, which are:

- Economic growth
- Unique environment
- Suitable housing
- Strong, healthy communities
- Staying safe and well

The Plan is attached at Appendix 2.

10.2 The performance framework is made up of indicators that:

- relate directly to the five priorities (as opposed to performance in general) and are strategic/high level, rather than operational
- vary in their reporting frequency –some performance measures are available monthly, some quarterly and some annually. Therefore, some data has remained unchanged from the Q1 to Q2 reports. Appendix 1 has been structured to present the new data immediately below each priority (indicated by **NEW data**) followed by data that has been previously reported.

10.3 Please note due to COVID-19 it is not possible to report on some of the performance measures, as some national data collection processes have been paused. This has affected some of our social care and education performance measures. These data reporting gaps have been explained in the commentary. Where possible, an interim performance measure has been provided to allow performance to continue to be reviewed (indicated by **INTERIM measure**).

10.4 Portfolio holders and senior officers have worked together to establish targets for the majority of measures. This has not been possible for those performance measures which have paused due to COVID-19. Targets are listed in Appendix 1 below, where available.

11. Headlines

11.1 The narrative below provides some strategic, qualitative commentary to complement the data.

11.2 Economic Growth

The impact of COVID-19 continues to have a significant impact on the local economy. As COVID-19 restrictions eased between the late summer and early autumn, town centres and other businesses were able to resume operating, though often with restrictions on capacity in line with national guidance. Whilst this did not represent business as usual, it did mean that the visitor economy in particular was able to resume operations, re-engage staff and generate income.

Dorset Council worked closely with town and parish councils and local communities to support the safe reopening of Dorset's highstreets. The council's regulatory services provided information and advice, and Dorset Council partnered with select Town and Parish councils as well as various local media outlets to deliver the "Stay Local, Shop Local" campaign, which encouraged residents to support their local highstreets.

The three Government funded small business support schemes ended in August, with the council delivering some £110 million to businesses across the council area. The unemployment claimant count¹ more than doubled, from 3,690 in January, to 9,245 in September, despite the ongoing support of the furlough scheme.

The council's new Economic Growth Strategy was approved by Cabinet on 28 July 2020. Our agreed priorities are:

- To enhance Dorset as a place to do business and attract inward investment;
- To support the creation and growth of new sustainable business and in turn support high quality job creation;
- To improve transport and digital connectivity across the area; and
- To enhance aspirations and skills to improve social mobility.

The Economic Growth Strategy complements the Climate and Ecological Emergency Strategy. Both seek to make Dorset a place of green growth² opportunities and encourage investment in clean, green technologies. The Economic Growth Strategy focuses on enabling sustainable economic growth, through the provision of appropriate infrastructure, supporting skills and business development, and enhancing Dorset as a place to do business. These principles should provide a robust framework to manage any COVID-19 related impacts and subsequent recovery.

¹ The number of people who claim job seekers allowance plus those who claim Universal Credit and are required to seek work (Office of National Statistics data).

² Economic growth that uses the earth's natural resources in a sustainable way

Some of the Economic Growth performance indicators listed in Appendix 1 are reported annually following national data collection exercises. As a result, some of this data is subject to significant reporting delays, and is not yet showing the impact of COVID-19.

11.3 **Unique Environment**

As COVID-19 lockdown restrictions started to ease from the summer, use of Dorset's unique environment significantly increased.

Greater public use of Dorset's rights of way network was coupled with a 20% increase in reports via the council's countryside reporting tool. The tool allows members of the public to report issues on the network (e.g. blocked paths, broken gates etc.) This allows the council to manage the 3,000 mile network effectively and target its maintenance activity. Anecdotal evidence reported that local residents were exploring their local area more, enjoying walks and finding known or unexplored footpaths on their doorsteps. Dorset's unique environment, coupled with exceptionally good weather, also meant Dorset was a popular holiday destination.

All the council's Country Parks reopened at the end of June and have seen very high visitor numbers since. Avon Heath has had the busiest summer on record and Moors Valley Golf Course has seen record numbers of players. Durlston Country Park in Swanage won Gold in the Accessible and Inclusive Tourism category of the Visit England Awards for Excellence in August.

The easing of COVID-19 restrictions also meant some Countryside Ranger led public activities and some volunteer opportunities were re-started in line with national COVID-19 guidance (such as smaller groups). Dorset Council has expanded its support for the green referral programme, offering bespoke outdoor exercise packages, as well as volunteer led group activities across the council area.

The lockdown period from April-June resulted in a backlog of verge maintenance as staff were re-deployed to help with the COVID-19 response. From July to September this backlog was cleared and the 'cut and collect' method of ecologically friendly management was fully implemented in the Weymouth and Portland area. This forms a key aspect of the Pollinators Action Plan.

The draft Climate and Ecological Emergency Strategy was approved for consultation by Cabinet on 28 July 2020. The strategy sets out eight key areas for action. A public consultation on the strategy and accompanying action plan will run from October to January. The Low Carbon Dorset programme was shortlisted in the environment category of the Local Government Chronical awards. The programme aims to reduce Dorset's

carbon footprint, by helping businesses, community and public sector organisations to improve their energy efficiency and increase use of renewable energy. The programme also secured an extra £5million to extend delivery of the programme by two years until 2023.

Sustainable transport is the core focus of our road network improvement programme. We have worked hard to deliver tranche 1 of the national Emergency Active Travel Fund which has helped to promote walking and cycling in Dorset and we are about to begin the construction works for the Transforming Cities Fund projects in South East Dorset. These schemes will help to make walking and cycling a more attractive travel option than using other types of transport.

The council continues to work with and support residents to reduce, reuse, and recycle their waste correctly. Successful campaigns and activities include 'Right Stuff Right Bin', 'Love Food Hate Waste', 'Slim your Bin', communal container improvements, recycling hangers on wheelie bins and food waste stickering and tagging. This has helped to ensure recycling targets continue to be met. The 'Dorset Does' messaging is also used as a social norming and behaviour change campaign to show that residents in Dorset recycle. This has been used to promote food recycling, textiles, plastics and recycling of bathroom items.

The Dorset Area of Outstanding Natural Beauty (AONB) Partnership, hosted by Dorset Council, is one of 12 AONBs working together in a Government sponsored trial to help shape future environmental land management schemes when the UK exits the European Union. Between March 2020 and January 2021, the Dorset AONB team will be engaging with farmers and conservation experts to gather their views on possible new approaches.

The recent work on the River Asker provides an example of efforts to improve Dorset's river water quality. The Asker's water quality is currently rated as "Poor" by the Environment Agency. The Dorset AONB team leads a community of organisations, landowners, residents and volunteers delivering a catchment-based approach to improve the river's quality. Recently 12km of the River Asker's banks were cleared of Himalayan Balsam, an invasive species and one of the identified causes of the river's poor quality.

Under the Landscape Enhancement Initiative work, the Dorset AONB team has worked with farmers and land managers to enhance the landscape around National Grid's overhead lines. Quarter 2 achievements include restoration of over six hectares of wildflower meadow and seven ponds and re-building 65 metres of dry-stone wall.

11.4 **Suitable Housing**

During the months following the initial COVID-19 announcement, the housing service worked intensively to deliver the Government's 'Everyone in' initiative which saw a responsibility for local authorities to bring homeless/rough sleepers into accommodation.

At the end of July there were 335 homeless households in temporary accommodation, of which 139 households were in bed and breakfast hotels. By the end of September, the number of households in temporary accommodation had decreased to 314 and the number of households in bed and breakfast had decreased to 103. This reduction is a result of placements into permanent social housing, moves from bed and breakfast into more suitable temporary accommodation, completion of assessments to identify no duty on the council, and households making other arrangements.

However, the number of pregnant women/families in bed and breakfast accommodation for more than six weeks, remains a concern. Although the service prioritises these households wherever possible, supply of suitable alternative temporary accommodation remains under pressure. The council actively continues to work with registered provider partners and private landlords to meet demand.

Dorset Council was successful in the bid to Homes England for the Next Steps Accommodation Programme (NSAP) funding supported by the Ministry of Housing, Communities and Local Government. The funding is to provide accommodation and support for those people identified during the 'Everyone In' initiative mentioned above. We are focussed on delivering additional temporary accommodation at specific sites by working with the property services team, adult services, registered providers and community partners. We are anticipating a second phase of NSAP funding in 21/22 which will support the further development of suitable housing. Aside from COVID-19, the requirement for placement into temporary accommodation continues irrespective of the current pandemic as part of our business as usual demand.

From April to June the housing standards team served a number of prohibition notices prohibiting the use of unsuitable premises as accommodation and ensuring affected households can access appropriate support from the wider service. Work continues to ensure the quality of accommodation meets acceptable standards including the issue of compliance notices where failings are identified. The Housing Standards team also continued to support residents and private sector landlords responding to the effects of COVID-19 restrictions so that potential evictions were minimised.

A new housing strategy for Dorset is due to be developed in 2021 which will pull together and determine all the accommodation and related support needs for Dorset.

By September, work was well advanced on preparing the Local Plan consultation document, due to be considered by Cabinet in December and to be published for a major eight-week public consultation starting in January 2021. This document will set out proposals for affordable housing policies, as well as a wide range of sites across the council area that are being considered for future housing development. We will be seeking feedback from statutory consultees, town and parish councils, local and national organisations and members of the public, and will consider all the responses before preparing the next stage of the Local Plan.

Additional evidence relating to housing policies, including further work on the housing needs of particular groups, and viability evidence to support affordable housing on open market sites, is being commissioned to support the Plan when it reaches the public examination stage.

The five-year housing land supply for the Dorset Council area continues to be assessed for each of the predecessor district council areas, as these are the basis for the current Local Plans. The majority of the council area does not currently have sufficient land to meet the current requirement for the five-year supply of land for housing. The North Dorset area is the most severely affected, due to the delays to the major site at Gillingham coming forward. Progress on the new Local Plan will help to address this by allocating further land for development.

11.5 Strong, healthy communities

Work to support communities through COVID-19 continues through a strong partnership approach with the town and parish councils, voluntary and community sector organisations and informal networks such as mutual aid groups. We continue to work with community partners to develop the approach to food security, and work progresses well on the development of community fridges and social supermarkets.

Services are working closely with the Citizen's Advice Bureaux and other partners on the 'Reaching Out' campaign, supporting individuals and families that are facing financial difficulties.

Following discussion at Cabinet on 8 October, the council has renewed its commitment to the voluntary and community sector, including the cultural sector. We have continued to support organisations and the economy through the distribution of grants and will set up a new Revenue Support Fund in future.

Dorset children returned to school successfully in the Autumn term. Monitoring against daily national data has shown that Dorset has consistently had a high proportion of schools fully open and higher attendance rates than national averages.

The Live Well Dorset Programme saw its total client number reach 32,287 at the end of September. They registered 1294 new people to the service from July to September, nearly double the number of people who were registered from April to June (771). The number of registrations achieved in April- September this year is lower than those achieved for the same period in previous years, which is believed to be an impact of COVID-19.

As a result of COVID-19 Live Well Dorset has changed the way it operates and engages with people. It has increased its online offer, with webpages averaging 12,000 visits per month, generating almost 2,500 digital chat enquiries. The Live Well Dorset Facebook group, which provides a peer support network, has grown to almost 3,000 members. They have also moved to a virtual training model, running online course which individuals can book onto. In the last six months the training team have delivered 123 sessions and have reached 1306 people. This enhanced online offer is being refined as they undertake a user testing project to identify areas for improvement.

The programme has also launched an enhanced stop smoking support offer of nicotine replacement therapies direct to client homes. In the last six months they have supported over 500 smokers, and 87% of those followed-up reported being smoke free after four weeks.

Advice was given to 177 potential scam victims referred to Dorset Council by the National Trading Standards Scams Team. A national calculator is now available which draws together all the estimated savings as a result of Trading Standards interventions. Interventions include response to doorstep crime (mainly property maintenance/ building work) scam victim work, and promotion of preventative initiatives such as Friends Against Scams. The estimated savings for this work from July to September was £232,000.

11.6 Staying safe and well

At the time of writing, new national restrictions have been put in place to reduce the spread of COVID-19. Positive cases are still being reported in care homes, and the number of patients with COVID-19 in hospitals has been rising over the past few weeks. Public Health Dorset has been urging residents to play their part in bringing cases down by following national guidance, and cases in Dorset remain relatively low compared to the national average.

Due to the effects of COVID-19, the numbers of people permanently placed in residential and nursing homes reduced significantly in this reporting period, as families chose home care and supported living over residential placements. However, it should be noted that this data does not reflect those people who were discharged from hospital into residential homes to make way for COVID-19 patients in hospital (future reports will present a consolidated figure incorporating those discharged from hospitals as part of the COVID-19 response). Work with partners and the NHS is ongoing to ensure we maximise the use of modern technologies to ensure that people can live independently at home, and return home from hospital in a timely and person-centred way.

COVID-19 has also had an impact on the source and the types of referrals of children that have been made, and there are increasing numbers of children being referred who have not been previously known to children's services. However, it is positive that the number of re-referrals is reducing because it indicates that initial interventions are the right ones.

COVID-19 has also had a detrimental impact on the number of 16- and 17-year olds not in education, employment or training, as the pandemic reduced the number of referrals. The percentage of adults with learning disabilities in paid employment also appears to have reduced slightly as support is redesigned.

A new tracker for vulnerable children was created in response to COVID-19, to help track attendance and risk of the most vulnerable children, which has been recognised as an effective tool by Ofsted, and, in September, Children's Services implemented a locality model of working, which has already yielded positive feedback from some residents with regards to a more joined up approach to service provision and timeliness of responses. A continued focus on collaborative service planning is underway, with positive examples of success in the Special Educational Needs Service.

The number of children in care remains a major and ongoing concern however (481 at the end of September 2020). Although this is a reduction of one since last reported, it remains high. New processes have been put in place to give managers whole service oversight of children, which are starting to have a positive impact. A new panel is also now meeting to ensure oversight of planning (i.e. long-term plans for the child, such as long term fostering or adoption). Further monthly meetings with locality managers will also look to improve performance around permanence, and will positively impact on the number of children in care.

Appendix 1: Council Plan performance - July-September, Q2 2020

Economic Growth

Supporting plans:

Local Industrial Strategy; Economic Growth; Local Plan; Superfast Broadband programme; Local Transport Plan; Climate & Ecological Emergency Strategy

Executive Directors and Portfolio Holders:

John Sellgren, Cllr Ray Bryan, Cllr Tony Ferrari, Cllr Andrew Parry & Cllr Peter Wharf

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Percentage of premises within the Dorset Council area that can access superfast broadband services	Monthly	<ul style="list-style-type: none"> • July: 95.84% • August: 95.85% • Sept: 95.87% 	Monthly increase 98% by 2022	Green	This measure has improved since last reported in June 2020 (the higher the percentage, the better we are doing). Dorset Council has an ongoing contract with Open Reach until December 2021. This contract improves the network infrastructure across Dorset which allows more properties to access super-fast broadband.

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of premises within the Dorset Council area that can access gigabit-capable (full fibre) broadband</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • July: 4.89% • August: 4.93% • Sept: 5.52% 	<p>Monthly increase</p> <p>Central Gov. target of 100% by 2025</p>	<p>Green</p>	<p>Dorset Council is promoting the Government's Gigabit Broadband voucher scheme which allows Dorset's residents to access gigabit capable broadband. This national Government scheme is now being topped up by a Dorset Council fund helping to reduce the cost to residents even further. Communication campaigns are ongoing to help inform residents of superfast broadband packages available to them, encouraging consumer choice. Digital Place team conducting ongoing supplier engagement to encourage commercial delivery across Dorset.</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Business numbers (net) via the UK Business dataset</p> <p>(Number of VAT and/or PAYE based enterprises in the Dorset Council area)</p>	<p>Annual Survey Based on a snapshot survey within the calendar year</p>	<ul style="list-style-type: none"> • 2018: 19,995 • 2019: 20,185 • 2020: 20,215 	<p>2020 Target: More than 20,385</p>	<p>Amber</p>	<p>As reported above, COVID-19 has had a very significant impact on the economy. This is an annual measure, produced from a snapshot survey of the Inter-Departmental Business Register (IDBR) and it shows that between 2018 and 2020 there was consistent but slowing growth. The 2020 survey took place on 13 March, before the full impact of COVID-19 was felt, so the situation is likely to be worse than shown here. 2021 performance data, which will be reported next year, is likely to highlight the true impact of COVID-19 on business numbers. One of the six foundations of Dorset Council's Economic Growth Strategy is the "Business Environment", creating an environment that encourages enterprise and business start-ups. As such, this performance measure will be key in monitoring the Strategy's delivery against this priority in future years.</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Employment numbers via Business Register and Employment Service (BRES)</p> <p>(Number of people employed plus working owners, either full time or part time in either public or private enterprise within the Dorset Council area)</p>	<p>Annual - Based on a snap short survey within the calendar year.</p>	<ul style="list-style-type: none"> • 2017: 153,000 • 2018: 157,000 • 2019: 158,000 	<p>Target for 2019 data: More than 160,000</p>	<p>Amber</p>	<p>2017 and 2018's performance data presents an improving direction of travel and this was paired with a below national average unemployment rates. 2019's performance data was released in October 2020 and the improving trend continues, although the annual increase is not as large, as that seen between 2017 and 2018. One of the six foundations of Dorset Council's new Economic Growth Strategy is the "People and Skills" enhancing aspirations and skills base, creating a more productive and resilient workforce, this performance measure will be key in monitoring the success of the Strategy's delivery against this priority in future years. Due to the reporting delays this performance measure will not demonstrate COVID-19 impacts until the 2020 performance data is released in 2021.</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Number of apprenticeships started (as a percentage of the working age population 16-64)	Annual	<ul style="list-style-type: none"> • 2017/18: 2.1% • 2018/19: 1.9% • 2019/ 20: Data due in December 2020 	Target for 2019/20 data is: 1.9%	N/A awaiting latest data	<p>The number of apprenticeships appears to be decreasing, which is a concern (the higher the percentage, the more apprenticeships there are). Historically apprenticeships have been more common in Dorset than nationally but while England and the South West showed a small increase in apprenticeship opportunities started in 2018/19, Dorset did not. The national decline corresponds with the introduction of the apprenticeship levy and changes to the way apprenticeships are designed. As might be expected COVID-19 has had a huge disruption to the apprenticeship supply chain. Like the indicators above, the reporting delay for this performance measure means that the COVID-19 impact will not appear in the data until next year's return.</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Business births per 10,000 population of working age	Annual - Based on a snap short survey within the calendar year.	<ul style="list-style-type: none"> • 2017: 71.95 • 2018: 71.62 • 2019: Data available in Nov/Dec 202 <p>Figures are per 10,000 population of working age</p>	Target for 2019 data: More than 71.62 (per 10,000 population of working age)	N/A awaiting latest data	<p>The available performance data pre-dates Dorset Council's existence. 2019's data is expected to be made available in November/December 2020. Due to the reporting delays this performance measure will not demonstrate COVID-19 impacts until the 2020 performance data is released in 2021. Reflecting on 2018's performance data although business survival is good, we have fewer than average business births: 72 to every 10,000 residents aged 16-64 compared with 97 in England. One of the six foundations of Dorset Council's new Economic Growth Strategy is the "Business Environment" creating an environment that encourages enterprise and business start-ups, this performance measure will be key in monitoring the success of the Strategy's delivery against this priority in future years</p>

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of residents aged 16-64 qualified to NVQ3 or above	Annual	<ul style="list-style-type: none"> • 2018: 57.30% • 2019: 59.50% • 2020: Available in early 2021 	Target for 2020 data is: More than 61.50%	N/A awaiting latest data	This qualifications data is taken from the Annual Population Survey which is a residence-based labour market survey covering population, economic activity and qualifications data. As this survey is based on a sample, the margin of error can be quite large so these figures should be used with caution. The trend between 2018 and 2019 has been an increase over the past year for both percentage of NVQ3 and NVQ4 following an upward trend since 2015.
Percentage of residents aged 16-64 qualified to NVQ4 or above	Annual	<ul style="list-style-type: none"> • 2018: 34.50% • 2019: 36.40% • 2020: Available in early 2021 	Target for 2020 data is: More than 38.40%	N/A awaiting latest data	This qualifications data is taken from the Annual Population Survey which is a residence-based labour market survey covering population, economic activity and qualifications data. As this survey is based on a sample, the margin of error can be quite large so these figures should be used with caution. The trend between 2018 and 2019 has been an increase over the past year for both percentage of NVQ3 and NVQ4 following an upward trend since 2015.

Economic Growth Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of households within 30 minutes of Dorset's towns by public transport (rail and bus)	Annual	<ul style="list-style-type: none"> • Base-line year 2020/21: 77.84% 	21/22 target: More than 76.84%	N/A as 20/21's data is our baseline year	Reducing travel by car will reduce carbon emissions and congestion. The development of new housing sites in locations with appropriate public transport links can assist in improving this target. These are key objectives in Dorset's emerging Local Plan, Local Transport Plan and its Climate & Ecological Emergency Strategy.

Unique Environment

Supporting Plans:

Local Transport Plan; Highways Verge Management and Street Cleansing Strategy; Climate & Ecological Emergency Strategy

Executive Director and Portfolio Holders:

John Sellgren, Cllr Ray Bryan, Cllr Jill Haynes

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Kilograms of residual household waste per household (cumulative)</p> <p>Kilograms per household Kg/hh</p> <p><i>(the lower the number, the better the performance)</i></p>	Quarterly (with 8-week time lag)	<ul style="list-style-type: none"> 2019/20 Q1: 102.93 2020/21 Q1: 93.30 <p>Figures are given in Kg/hh</p>	<p>Q1 target: 106kg/hh</p> <p>Annual target of Below 415kg/hh</p>	Green	<p>We have exceeded the quarterly target for this performance indicator. We continue to try to reduce the amount of residual waste per household by implementing waste reduction initiatives such as Love Food Hate Waste and promoting reuse, recycling and composting.</p> <p>2019's Q1 performance is provided in the table because waste is subject to seasonal fluctuations, so it is meaningful to compare performance against both a target, as well as how we performed in the same period last year.</p>

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: % household waste sent for reuse/recycling/composting</p> <p><i>(the higher the number, the better the performance)</i></p>	Quarterly (with 8-week time lag)	<ul style="list-style-type: none"> 2019/20 Q1: 60.47% 2020/21 Q1: 59.59% 	<p>Q1 target: 60%</p> <p>Annual target of 59-60%</p>	Green	<p>We are on track and have almost met the quarterly target for this performance indicator. We continue to undertake promotional campaigns to increase the use of the 'Recycle for Dorset' service.</p> <p>2019's Q1 performance is provided in the table because waste is subject to seasonal fluctuations, so it is meaningful to compare performance against both a target, as well as how we performed in the same period last year.</p>
Length of improved or new rights of way or trail-ways	Annual	<ul style="list-style-type: none"> 2019/20³: 7,480 metres 	2,000 metres	N/A awaiting 20/21 data	N.B. Target has been set based on a non COVID-19 year.

³ The 7,840 metres achieved during 19/20 was an exceptional year as a result of external funding received. 2020/21's target has been based on a normal year (although all external funding opportunities continue to be pursued to the fullest).

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Number of improvements/ interventions made to our rights of way network, trail-ways, long distance trails and coast paths	Annual	<ul style="list-style-type: none"> 2019/20⁴: 3,382 	3,200	N/A awaiting 20/21 data	N.B. Target has been set based on a non COVID-19 year.
Increase in highway verge now subject to cut and collect/ non-intervention management in order to improve biodiversity (metres ²)	Annual	<ul style="list-style-type: none"> 2019/20⁵: 684,732m² 	20,000m ²	N/A awaiting 20/21 data	N.B. Target has been set based on a non COVID-19 year.

⁴ This figure includes some duplicated data, the service is in the process of cleaning the 2019/20 data (i.e. removing duplicated entries) which means there is likely to be a slight reduction in this 2019/20 figure. A provisional target for 20/21 has been set based on no duplicate entries, hence it is slightly lower than the 2019/20 figure.

⁵ The 684,732m² achieved in 2019/20 was an exceptional year. The huge increase was a result of local Government re-organisation, when Dorset Council took over responsibility for verge cutting in the former Weymouth & Portland Borough council area. There will not be such a significant windfall again. The 20/21 target reflects an average increase.

Unique Environment Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>Placeholder for: Climate and Ecological Emergency performance measures</p>					<p>On 29 October Dorset Council launched a consultation on the draft Climate and Ecological Emergency Strategy. An accompanying performance monitoring framework is in development for the 8 key areas of action within the Strategy. Once the Strategy is agreed the resulting performance monitoring framework will be embedded across organisational performance reporting, the most strategic measures will be incorporated within the Council Plan's performance monitoring framework and appear in future reports.</p>

Suitable Housing

Supporting Plans:

Dorset Council Local Plan; Building Better Lives Programme; Asset Management Plan

Executive Directors and Portfolio Holders:

Vivienne Broadhurst, John Sellgren, Cllr Graham Carr-Jones, Cllr David Walsh

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of accepted main housing duties this month where the council has a duty to secure permanent accommodation⁶</p>	Monthly	<ul style="list-style-type: none"> • July: 10 acceptances • August: 23 acceptances • Sept: 22 acceptances 	<p>N/A</p> <p>No target as this measure states the number of people who meet the homelessness eligibility criteria</p>	N/A	<p>At the beginning of the COVID-19 pandemic the government announced it's 'Everyone in' initiative which saw a responsibility for local authorities to bring homeless/rough sleepers into accommodation. This figure reflects those households where an assessment has taken place and the council has accepted a legal duty to secure permanent accommodation. The number of acceptances in Quarter 1 totalled 67, in Quarter 2 acceptances totalled 55. These figures illustrate the continuing demand on the service.</p>

⁶ Where applicants are accepted as eligible for assistance, in priority need, unintentionally homeless and have a local connection

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Total number of households accommodated in bed and breakfast on the last day of the month</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • July: 140 households • August: 131 households • Sept: 105 households 	<p>Target has not yet been set.</p>	<p>N/A</p>	<p>The preferred direction of travel will be to see a reduction in the number of households placed in bed and breakfast subject to the availability of suitable alternatives. The number of households in bed and breakfast at the end of each month is reducing as households are moved to more suitable temporary accommodation, make their own alternative arrangements or where assessments are completed and no duty to accommodate is determined. Funding from the Government Next Steps Accommodation Programme funding and Dorset Council capital investment has been successfully awarded. This funding will be used to secure more suitable temporary accommodation during the remainder of this financial year. This accommodation will be used for those households brought into accommodation under the 'Everyone In' initiative, reducing the use of bed and breakfast accommodation.</p>

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of pregnant women / families with children in bed and breakfast exceeding a 6 week stay (snapshot figure at the end of the month)</p>	Monthly	<ul style="list-style-type: none"> • July: 5 • August: 7 • Sept: 9 	0	Red	<p>The target is set at 0 as there is a legal duty to provide alternative temporary accommodation after this period.</p> <p>Supply of suitable alternative temporary accommodation remains under pressure, though the service prioritises these households wherever possible. We continue to work with our registered provider partners and private landlords to meet demand.</p>

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Number of affordable homes delivered</p>	<p>Quarterly</p>	<ul style="list-style-type: none"> • Q1 2020/21: Total of 67, made up of 17 affordable rent and 50 shared ownership • Q2 2020/21: total of 47 	<p>75 per Quarter</p>	<p>Red</p>	<p>The target has been set based on achieving an increase compare to the 274 affordable homes delivered in 2019/20.</p> <p>The 2020/21 Q2 figure is made up of 34 affordable rented properties, 4 relocatable units for temporary accommodation, 4 low cost home ownership properties, 4 shared ownership properties and 1 bungalow for temporary accommodation. Development continues with a good supply of sites at various stages. Some shortages of supplies and the effect of an initial backlog has slowed completion. The effect of the latest restrictions is yet to be realised but confidence remains that overall targets will be met for 2020/21, as the services continues to work with partners to realise supply of affordable homes.</p>

Suitable Housing Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
NEW data: Percentage Local Development Scheme milestones completed or on-track	Quarterly	<ul style="list-style-type: none"> • Q1 2020/21: 33% • Q2 2020/21: 100% 	More than 90%	Green	Local Plan on track, with options consultation to take place in January, in appropriate ways taking account of COVID-19, though in the longer term the government changes to the planning system could adversely affect progress. Purbeck Local Plan on track, with consultation on proposed modifications to start in November, though the target for adoption would not be met if the inspector required additional hearings following that consultation.
Measure(s) to be added in relation to housing standards					Performance measure currently under development

Strong and Healthy Communities

Supporting Plans:

Our Dorset; Live Well Dorset

Executive Directors and Portfolio Holders:

Vivienne Broadhurst, Sam Crowe, Theresa Leavy, John Sellgren, Cllr Jill Haynes, Cllr Laura Miller, Cllr Andrew Parry

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage care leavers in education, employment and training <i>(the higher the percentage, the better the performance)</i></p>	<p>Monthly</p>	<ul style="list-style-type: none"> • July: 50.20% • August: 50.60% • Sept 51.10% 	<p>53%</p>	<p>Amber</p>	<p>There has been a small improvement during September which is likely to reflect the start of the new academic year which has allowed our Care Leavers to enrol in further education courses. The Care Leaving Team has recently agreed a protocol with two job centre plus centres which will allow us to work more closely together to support our Care Leavers into work. We have also added an additional Personal Advisor to our specialist education, employment and training (EET) team within the Care Leaving service in order to increase our focus on improving the rate of Care Leaver in EET. Nonetheless we expect that this will remain a challenge within the current national economic context.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Number of children and adults taking part in environmental engagement activity	Annual	<ul style="list-style-type: none"> • 2019/207: 10,997 	21,800	N/A	N.B. Target has been set based on a non COVID-19 year.
Number of participants, including GP referrals, involved in health and green exercise (i.e. number of activity spaces that are filled)	Annual	<ul style="list-style-type: none"> • 2019/20: 20,804 	20,000	N/A	N.B. Target has been set based on a non COVID-19 year.

⁷ Following the creation of Dorset Council in April 2019 reporting methodologies have been reviewed and a consistent approach agreed. The 20/21 target of 21,800 is based on a non- COVID-19 year and takes into account the expanded scope of data collection to include our country parks and the ranger den facility, which provides the potential to engage with high numbers of people.

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Area of 'new' space provided and created for recreational and ecological value to local residents	Annual	<ul style="list-style-type: none"> 2019/20⁸: 19 hectares 	3 hectares	N/A	N.B. Target has been set based on a non COVID-19 year.
Number of volunteer hours/opportunities created by the Coast & Greenspace service	Annual	<ul style="list-style-type: none"> 2019/20: 30,873.5 	24,000	N/A	N.B. Target has been set based on a non COVID-19 year.
Percentage of respondents who feel safe when outside in their local area after during the day	Annual	<ul style="list-style-type: none"> 2019/20: 93% 	More than 93%	N/A awaiting 20/21 data	2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged. 2020/21's Residents' Survey is currently live; the results are due in January 2021.

⁸ The area of 'new' space is normally a result of building developer conditions and is therefore subject to variation in the market and the planning system. 19 hectares achieved in 2019/20 is considered to be an exceptional year, 20/21's target is based on an average year.

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of respondents who feel safe when outside in their local area after during the day	Annual	<ul style="list-style-type: none"> • 2019/20: 77% 	More than 88%	N/A awaiting 20/21 data	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>2020/21's Residents' Survey is currently live; the results are due in January 2021.</p>
Percentage of respondents who were satisfied with their local areas as a place to live	Annual	<ul style="list-style-type: none"> • 2019/20: 88% 	More than 88%	N/A awaiting 20/21 data	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>2020/21's Residents' Survey is currently live; the results are due in January 2021.</p>
Percentage of respondents who feel they belong to their local area	Annual	<ul style="list-style-type: none"> • 2019/20: 73% 	More than 73%	N/A awaiting 20/21 data	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>2020/21's Residents' Survey is currently live; the results are due in January 2021.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of residents who agree that their local area is a place where people from different ethnic backgrounds get on well together	Annual	<ul style="list-style-type: none"> • 2019/20: 53% 	More than 53%	N/A awaiting 20/21 data	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>2020/21's Residents' Survey is currently live; the results are due in January 2021.</p>
Percentage disadvantaged attainment gap* for pupils achieving 9-5 grades in English and Maths GCSE <i>(the lower the percentage, the better the performance)</i>	Annual	<ul style="list-style-type: none"> • 2019: 22.5% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the: Percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals.</p> <p>County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.</p>

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage disadvantaged attainment gap* across all Early Learning Goals <i>(the lower the percentage, the better the performance)</i>	Annual	<ul style="list-style-type: none"> • 2019: 20.0% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the: Percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals.</p> <p>County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all</p>
Key Stage 1 disadvantaged attainment gap* for expected standard in reading, writing and maths ⁹ <i>(the lower the percentage, the better the performance)</i>	Annual	<ul style="list-style-type: none"> • 2019: The gap is Reading 21%, Writing 22% and Maths 23% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the: Percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals.</p> <p>County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.</p>

⁹ **N.B.** A single percentage for reading writing and maths (RWM) combined is not provided at Key Stage 1

Strong and Healthy Communities Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Key Stage 2 disadvantaged attainment gap* for expected standard in reading, writing and maths <i>(the lower the percentage, the better the performance)</i>	Annual	<ul style="list-style-type: none"> • 2019: 22% • 2020: See commentary 	N/A	N/A	<p>*The disadvantaged attainment gap is the: Percentage difference between achievement of children in receipt of free school meals (FSM) compared to those not in receipt of free school meals.</p> <p>County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator, for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all</p>
Healthy life expectancy at birth- Female	Rolling two-year data period.	<ul style="list-style-type: none"> • 2016-2018: 67 years 	England average: 63.9	Green	Healthy life expectancy at birth for females in Dorset is higher than the England average for females which is 63.9.
Healthy life expectancy at birth- Male	Rolling two-year data period.	<ul style="list-style-type: none"> • 2016-2018: 64 years 	England average: 63.4	Green	Healthy life expectancy at birth for males in Dorset is higher than the England average for males which is 63.4

Staying Safe and Well

Supporting Plans:

Our Dorset; Building Better Lives

Executive Directors and Portfolio Holders:

Vivienne Broadhurst and Theresa Leavy, Cllr Laura Miller and Cllr Andrew Parry

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Permanent admissions per 100,000 population to adults' residential homes</p> <p><i>(the lower the number, the better the performance)</i></p>	Monthly	<ul style="list-style-type: none"> • July: 376.11 • August: 342.57 • Sept: 306.23 	500	Amber	<p>Our numbers of people permanently placed in Residential and Nursing homes has reduced drastically compared to previous years, mostly due to the effects of COVID-19; preference for home care and supported living over residential placements. The target has been set based on a non COVID-19 year.</p> <p>N.B. This data does not include people who were discharged from hospital into residential homes to make way for COVID-19 patients in hospital. We are reviewing our data reporting processes to ensure these people are included within this data for future reports. The performance measure is rated as Amber to reflect the partial picture this data currently reflects.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Delayed transfers of care ¹⁰	Monthly	<ul style="list-style-type: none"> N/A 	TBC	N/A	<p>These data streams and performance reporting has been impacted by COVID-19, there has not been any national or local data reported for Q1 and Q2 of 20/21. We are urgently looking at how to re-establish data reporting locally, whilst monitoring the national approach. To address this reporting gap for the Council Plan, we offer three interim performance measures which also aligns to the Staying Safe and Well priority, listed below.</p>
Reablement effectiveness in delaying and reducing the need for care and support ¹¹	Monthly	<ul style="list-style-type: none"> N/A 	TBC	N/A	<p>These data streams and performance reporting has been impacted by COVID-19, there has not been any national or local data reported for Q1 and Q2 of 20/21. We are urgently looking at how to re-establish data reporting locally, whilst monitoring the national approach. To address this reporting gap for the Council Plan, we offer three interim performance measures which also aligns to the Staying Safe and Well priority, listed below.</p>

¹⁰ People who are fit for discharge from hospital, but whose departure is delayed.

¹¹ This measure looks at how many people who are discharged from hospital with a reablement package are still at home after 91 days.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
INTERIM measure: Percentage of adults with learning difficulties in settled accommodation ¹²	Monthly	<ul style="list-style-type: none"> • July: 86.5% • August: 85.8% • Sept: 86.6% 	Target to be confirmed	N/A	We are now working on bringing people back into the area where possible into settled accommodation and working with Place to develop the appropriate accommodation strategy.
INTERIM measure: Percentage of adults with learning disabilities in paid employment	Monthly	<ul style="list-style-type: none"> • July: 4.1% • August: 4.2% • Sept: 4.0% 	6%	Amber	Dorset Council has recently decommissioned its adults social care employment service, which previously worked with adults with learning difficulties to support them in finding paid employment. This service was decommissioned in favour of a more ambitious integrated offer of support, linking up with children's services and mental health support initiatives.

¹² "Settled" includes Owner occupier, living with friends/family, supported accommodation, tenant, shared ownership.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>INTERIM measure: Percentage of concluded adult safeguarding enquiries where risk has been removed or reduced</p>	Quarterly	<ul style="list-style-type: none"> • Q1 2020/21: 96% • Q2 2020/21: 88% 	88%	Green	<p>Safeguarding enquiries are carried out in response to an allegation of abuse or neglect in relation to a vulnerable adult.</p> <p>Performance has declined from Q1 to Q2, although it still remains within target. Q1 data tends to be higher due to the number of enquiries being concluded from the previous reporting year.</p> <p>This is an interim target, based on performance achieved by similar local authorities to Dorset Council. It is positive that risks have been removed or reduced in 88% of enquiries and this will be done with the adult at risk where appropriate. Where the risk remains, there will be a plan in place that will be reviewed, usually with the adult at risk, family members, and partners e.g. care providers.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Rates of children in care per 10,000</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • July: 71.20 • August: 70.90 • Sept: 70.90 <p>Figures are given per 10,000 children</p>	<p>60 per 10,000 children</p>	<p>Red</p>	<p>The number of children in care at the close of September was 481, this includes the unaccompanied asylum seeking children that Dorset are supporting. New “Line of sight meetings” are now in place and give managers whole service oversight of children and are well underway and starting to have a positive impact. Permanence panel is also now starting and occurring on a fortnightly basis to ensure oversight of planning (i.e. long-term plan for the child such as long term fostering or adoption). Further monthly meetings with service managers in localities will also look to improve performance around permanence and will positively impact on the number of children we have in our care.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Rate of children in need per 10,000</p>	<p>Monthly</p>	<ul style="list-style-type: none"> • July: 291.40 • August: 289.70 • Sept: 288.50 <p>Figures are given per 10,000 children</p>	<p>280 per 10,000 children</p>	<p>Amber</p>	<p>The number of children in need of statutory social care intervention (under 18 including those on child protection plans and in care) is 1,958 at the end of September. Positively the rate of children in need remains within those of statistical neighbours (i.e. similar local authorities to Dorset Council). The Locality Model (delivering integrated services) including the Early Help Hub is contributing to the quality of decision making about which children are in need, at the point of entry to Children's Services. The work being undertaken in localities to 'step down' children from statutory social work involvement to non-statutory Early Help support, is ensuring each child is receiving the appropriate level of care. The monthly data represents an improvement as rates declined month on month and work continues to sustain this trend and to focus on the quality of planning for the children.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Rate of children re-referrals</p>	<p>Quarterly</p>	<ul style="list-style-type: none"> • Q1 2020/21: 25.9% • Q2 2020/21: 21.7% 	<p>20% or less</p>	<p>Amber</p>	<p>Re-referrals indicate children who are referred into statutory social care within 12 months of a previous referral, indicating that the initial intervention was insufficient, or circumstances have changed. In comparison to the same quarter last year the re referral rate is the same (Q2 in 2019/20 was 21.60), however this is an improving picture from last quarter. There are increasing numbers of children being referred who have not been previously known to children's services. The instability around COVID-19 has impacted on the source of referrals and the types of referrals we have received. The Multi Agency Safeguarding Hub and Early Help Hub also went live from 1st July which should begin to have a more positive impact on our re referral rate.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
<p>NEW data: Percentage of 16 and 17 year olds not in education, employment or training (NEET)</p>	Quarterly	<ul style="list-style-type: none"> • Q1 2020/21: 3.49% • Q2 2020/21: 3.64% 	3.5%	Amber	<p>3.64% is based on data from the end of August instead of September for Yr12 and 13 as there is a scheduled pause in data collection due to the required annual cycle of data collection. The number of NEET 16 and 17 year olds has risen by 1.2% since August 2019. Dorset performed worse than England at 3.4%, but better than statistical neighbours (i.e. similar local authorities to Dorset Council) who reported 3.7%. The pandemic impacted on referrals from partners to re-engagement courses and young people's willingness to take part. Virtual offers were made available but there was a high drop-out due to online delivery.</p>
<p>NEW data: Rate of children with a child protection plan per 10,000</p>	Monthly	<ul style="list-style-type: none"> • July: 40.8 • August: 46.0 • Sept: 44.2 <p>Figures are given per 10,000 children</p>	40.0	Amber	<p>The number of children on a child protection plan is 300. A dip sample across all children coming on to a plan will take place this month to provide assurance we are intervening at the right level of need. Focus is on duration over 18 months to ensure there is pace to prevent drift and delay.</p>

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
School readiness: Percentage children with 'a good level of development' at early years foundation stage	Annual (academic year)	<ul style="list-style-type: none"> • 2019: 71.50% • 2020: See commentary 	N/A	N/A	County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator , for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.
Percentage of children achieving basics (9-5 in English and Maths) at Key Stage 4	Annual (academic year)	<ul style="list-style-type: none"> • 2019: 40.8% • 2020: See commentary 	N/A	N/A	County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator , for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.
Percentage of children achieving expected standard at KS2 at reading, writing and maths	Annual (academic year)	<ul style="list-style-type: none"> • 2019: 61% • 2020: See commentary 	N/A	N/A	County and national data is not available for 2020 year due to COVID-19 pandemic. The use of this indicator , for accountability, is suspended. Dorset Council continues to support our schools to provide the best education for all.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of respondents who speak positively of Dorset Council	Annual	<ul style="list-style-type: none"> • 2019/20: 30% 	More than 30%	N/A	<p>2019/20's Residents' Survey was carried out in Oct – Nov 2019 and forms the baseline against which Dorset Council's future performance will be judged.</p> <p>2020/21's Residents' Survey is currently live; the results are due in January 2021.</p>
Percentage of pupils with one or more episodes of fixed period exclusions	School Census, school term	<ul style="list-style-type: none"> • Jan 2020 school census: 2.04% • Summer 2020 school census: See commentary 	N/A	N/A	Due to the suspension of the Summer 2020 school census, and the COVID-19 pandemic, there is no valid exclusion data available for the full school population.
Rate of permanent exclusions from schools (all schools)	School Census, school term	<ul style="list-style-type: none"> • Jan 2020 school census: 0.06 • Summer 2020 school census: See commentary 	N/A	N/A	Due to the suspension of the Summer 2020 school census, and the COVID-19 pandemic, there is no valid exclusion data available for the full school population.

Staying Safe and Well Performance Measure	Reporting Frequency	Latest Data	Target	Rating	Commentary
Percentage of children with good attendance at school	School Census, school term	<ul style="list-style-type: none"> • Jan 2020 school census: 72.9% • Summer 2020 school census: See commentary 	N/A	N/A	Due to the suspension of the Summer 2020 school census, and the COVID-19 pandemic, there is no valid exclusion data available for the full school population.

•