

# Community Transport Dorset Directory 2024

This guide provides details of voluntary car schemes, dial-a-rides and other community transport options across Dorset.



Enabling communities in Dorset to thrive, **now and for the future**

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# About this Directory

In the following pages you will find details of over 75 voluntary car schemes, dial-a-rides and other community transport initiatives across Dorset.

The Directory is split by zones, to help locate schemes nearest to you, and are listed in alphabetical order. Do check the listings for neighbouring communities as some schemes service villages across a wide area. Each page provides you with a little information about the scheme, details of which areas the scheme operates in and some contact details for you to make enquiries and to book the transport.

The information listed was correct at the time of compilation but is subject to change. Please contact the scheme or service directly for more information.

If you know of other schemes that operate in Dorset or if you wish to be included in this directory or have an amendment, please contact: [ct@dorsetcouncil.gov.uk](mailto:ct@dorsetcouncil.gov.uk)

Another way to find out if there is a community transport scheme in your area is to go to the postcode search at: [www.dorsetcouncil.gov.uk/community-transport](http://www.dorsetcouncil.gov.uk/community-transport)

## **Important Note:**

We are not in a position to recommend a particular organisation, however this directory contains details of a number of independent sector providers of transport you may wish to contact. Dorset Council are unable to take responsibility for the actions of these providers, their inclusion does not imply any approval or inspection of their work on our part. The charges and level of service vary from organisation to organisation. You may wish to contact more than one scheme to ask about your requirements and their costs before making a decision. Details of other providers may be found in the telephone directory or local press.

## Volunteering

Community transport schemes provide an essential service to people who either cannot use, or do not have access to, conventional forms of public or private transport. Many of these schemes are only in existence thanks to the generosity and support of local volunteers. If you or somebody you know is interested in becoming a volunteer driver or organiser, please contact your local scheme to discuss how you might be able to help them.

Thank you.

## NHS Patient Travel

Patients needing to travel to and from hospital or GP practice appointments are expected to make their own travel arrangements by using public transport or privately through taxis, relatives, friends or neighbours. In some areas, community and voluntary transport may be available. If you are unable to use these travel options because of a medical or physical frailty, you may be eligible for free NHS Non-Emergency Patient Transport (hospital appointments only). This transport is provided in line with Department of Health guidelines **medical reasons only**.

If you think you could be eligible for free patient transport, or need advice on getting to your hospital appointment, please contact the Patient Transport Advice Centre on 01278 727457. All requests will be assessed against the eligibility criteria. Assessments are carried out each time a request is made because medical conditions do change over time. If you are not eligible for patient transport, the Patient Transport Advice Centre will offer advice on alternative public, community and volunteer transport options. The Advice Centre is open Monday to Friday 8.30 am to 6.30 pm.

Patients are not eligible for Non-Emergency Patient Transport on the basis of financial or social need. The [Healthcare Travel Cost Scheme](#) may be able to provide financial help to patients who are in receipt of some benefits. Call 0300 330 1343 for further details.

# Public Transport Information

**The following websites may be able to help you plan your journey:**

[www.travelinesw.com](http://www.travelinesw.com)

[www.dorsetcouncil.gov.uk/traveldorset](http://www.dorsetcouncil.gov.uk/traveldorset)

[www.gettingabout.info](http://www.gettingabout.info)

[www.nationalrail.co.uk](http://www.nationalrail.co.uk)

**For telephone help with planning your journey call the following numbers:**

Traveline 0871 200 2233

National Rail Enquiries 08457 48 49 50  
(textphone 0845 60 50 600)

Contact numbers of public transport providers and timetables of services are available at: **[www.dorsetcouncil.gov.uk/traveldorset](http://www.dorsetcouncil.gov.uk/traveldorset)**

Dorset Council public transport team can be contacted on:

**01305 224537**

or by email: **[busstops@dorsetcouncil.gov.uk](mailto:busstops@dorsetcouncil.gov.uk)**

# Index of Community Transport Schemes

The following pages provides a list of community transport schemes. They are listed alphabetically within each geographical area. For ease of reference, they are listed below, with corresponding page numbers.

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**Countywide**

## **Dorset Community Transport**

**Booking Number: 01258 287980**

Dorset Community Transport (part of ECT Charity) offers safe, reliable, friendly and affordable transport, making journeys possible for groups from a wide range of community organisations right across Dorset. Our drivers are uniformed, MiDAS and first aid trained and DBS cleared.

**Eligibility:** Any not-for-profit community or voluntary group.

**Cost:**

No registration fee. Trips priced according to time and distance (starting from £50per minibus for a local same-day return trip).

**Days of operation:**

We are able to consider requests for trips anytime 7 days a week all year round. Advance booking required.

**Vehicles:**

Fleet of DCT minibuses (maximum 16 passengers, excluding driver) including several wheelchair accessible vehicles.

**Areas served:**

All areas throughout Dorset. We are also able to consider requests for day trips to destinations outside the county.

**General Enquiries:**

01258 287 980 (9.30am to 2.30pm Mon-Fri)

**Contact Name:** The Operations Team based at our Blandford offices

**Address:** Unit 25e Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST

**Email:** [dorset@ectcharity.co.uk](mailto:dorset@ectcharity.co.uk)

Groups need to be registered initially.

# Liftshare

Liftshare links drivers and passengers together to share their journey. It can also help to reduce traffic congestion and save you money on fuel. Because of the organisation involved, car-sharing is most appropriate for pre-planned or regular journeys, but can also be used for one-off journeys.

## **Bookings:**

You will need to sign up online at [www.liftshare.com](http://www.liftshare.com). It only takes a few minutes and signing up is free.

## **Eligibility:**

Anyone can use Liftshare. You don't need to have a car—many people are happy to offer lifts in exchange for sharing the fuel costs.

## **Cost:**

We suggest that drivers and passengers share the cost of fuel.

## **Days of operation:**

Because of the organisation involved, car-sharing is most appropriate for pre-planned or regular journeys but you can also search for traveling companions for one-off journeys to anywhere in the country at any time.

## **Areas served:**

The Liftshare network is available all over the country

## **General Enquiries:**

Email: [travelchoice@dorsetcouncil.gov.uk](mailto:travelchoice@dorsetcouncil.gov.uk)

## Bournemouth

### BAT Bus

### SEDCAT (South East Dorset Accessible Transport)

**Booking Number: 01202 534027**

A door-to-door morning shopping service to the Sovereign Centre in Boscombe and the Castlepoint Shopping Centre (extra destinations TBA). A programme of full day and afternoon outings is available to members. We also run a monthly service to Wimborne, stopping off at Waitrose and/or town centre which can pick up Ferndown residents who wish to shop at Castlepoint (first Monday of each month).

**Eligibility:**

The elderly or those with a physical or sensory disability who are no longer able to use public transport.

**Cost:**

Full annual membership fee £10 (Ferndown residents exempt from full membership and fee is waived). Morning shopping trip £5 return. Local outings - £7 (unless individually priced).

**Days of operation:**

Monday, Tuesday, Thursday and Friday mornings and some Saturdays.

**Vehicles:**

Two 14 seater vehicles, wheelchair accessible.

**Areas served:**

Residents living in postcode area BH1-BH11 inclusive. Ferndown residents can book the monthly service.

**General Enquiries:** 01202 534027 and 598295

**Contact name:** Natascha McAllister

**Address:** Castlepoint Shopmobility, Castle Lane West, Bournemouth, BH8 9XA

Register to use this service. Shopmobility is available at Castlepoint and Sovereign Centre. Call 01202 598295 for further details.

# Bournemouth Community Transport Volunteer Social Car Scheme & Hospital Hop Scheme

**Booking Number: 01202 309433 (Booking line open Monday—Friday 10am to 2pm)**

This social car scheme is a community run service to help residents in Bournemouth access essential services.

**Journeys for hospital appointments are not covered by the social car scheme. A week day shuttle service 'Hospital Hop' runs to Bournemouth and Christchurch Hospitals, picking up from all areas of Bournemouth for a fixed fare of £9 return.**

**Eligibility:**

The elderly or those with a physical or sensory disability who are no longer able to use public transport.

**Cost:**

Annual membership fee £10, mileage is 60p per mile (£5 minimum charge). Mileage starts and finishes from the driver's home. Wheelchair accessible transport is available (subject to availability). Hospital Hop £10 paid to driver (membership not required to book the Hospital Hop).

**Days of operation:**

Weekdays

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Residents living in postcode area BH1-BH11 inclusive

**General Enquiries:**

01202 534027 and 598295

**Contact name:**

Sue Leighton

**Address:** Bournemouth Community Transport, 3-5 Palmerston Road, Boscombe, Bournemouth, BH1 4HN

Register to use this service. Mileage starts and finishes from driver's home. Where possible, 48 hours notice is required to book a car. Hospital Hop can be booked with 24 hours notice.

## Christchurch

### Age Concern Christchurch

**Booking Number: 01202 488311 (office)**

Door to door minibus service for Age Concern Christchurch Friendship Centres, shopping trips to Sainsbury's at Somerford and Tesco at Iford. Also periodic day trips and private bookings depending on availability.

**Eligibility:** People over the age of 60 living in the Christchurch area.

**Cost:**

£4.50 for each return trip to Age Concern Christchurch Friendship Centre. Shopping trips £5 for a return trip. Private bookings depend on distance. Outings price depends on venue. Ask office for a quote.

**Days of operation:**

Monday pm—Somerford Friendship Centre

Tuesday pm—Christchurch Friendship Centre

Wednesday pm—St Catherine's Hill Friendship Centre

Thursday—Sainsbury shopping trips from Highcliffe area

Friday am—Sainsbury shopping trips from Mudeford and Burton areas

Friday pm—Portfield Hall Friendship Centre

**Vehicles:** 16 seat minibus with tailgate lift to assist people with wheelchairs

**Areas served:** Christchurch area

**General Enquiries:** 01202 488311

**Contact Name:** Lorraine Purdue office manager, Derek Sherrington transport manager (07926 194924).

Office open Monday, Tuesday, Thursday, Friday—10am to 1pm.

**Address:** Age Concern Christchurch Druitt Hall, High Street, Christchurch, BH23 1AB.

**Website:** [www.ageconcernChristchurch.org.uk](http://www.ageconcernChristchurch.org.uk) (click on transport)

No need to register for this service.

# Christchurch Community Partnership Dial-a-Bus

## **Booking Number: 01202 989632**

Christchurch Dial-a-Bus offers specially adapted buses, trained staff and a door to door bus service to take you shopping and on excursions in and around Dorset, Wiltshire and Hampshire. Normally, shopping trips for the east of Christchurch are on Thursdays to Sainsbury's at Purewell and on Fridays to Castlepoint for users on the west side of Christchurch. They must be booked by 5pm on a Tuesday. Excursions are generally scheduled during warmer months of the year, and information on the current schedule can be obtained by phoning 01202 989632. The bus is also available on loan to local groups—for more information telephone Rod on 01202 480377 or 07568 344273.

## **Eligibility:**

The service is open to anyone, of any age, who finds it difficult to use public transport or is disabled, or mobility impaired.

## **Cost:**

The suggested donation for shopping trips is £5. Excursions cost more depending on the distance travelled. Copies of an explanatory leaflet can be obtained from the Christchurch Information Centre and local libraries.

## **Days of operation:**

Thursdays - East Christchurch

Fridays - West Christchurch and Burton

**Vehicles:** Two 17 seater minibus, wheelchair accessible, low floor and ramp

**Areas served:** East Christchurch (Walkford, Highcliffe, Hobourne, Friars Cliff, Mudeford, Stanpit, Purewell, Somerford). West Christchurch (Hurn, St. Catherine's Hill, Fairmile, Jumpers, Kings Avenue Burton, Winton) and Southbourne.

**General Enquiries:** 01202 989632

**Contact Name:** Rod Darrington

**Email:** [rodney.darrington@btinternet.com](mailto:rodney.darrington@btinternet.com)

Register to use this service and book at least two days before travel. Other shopping and excursion requests in the Christchurch, Hampshire and surrounding area will be considered.

# Christchurch NeighbourCar

**Booking Number: 01202 989632**

Door to door transport for attending doctors, dentists, hospitals and any other health related appointments.

**Eligibility:**

For people who have difficulty in walking or difficulty in accessing public transport.

**Cost:**

50p per mile plus £1 for admin costs.

**Days of operation:**

Weekdays only

**Vehicles:**

Volunteers' own vehicles. Rollators can be carried but no wheelchairs unless the passenger is accompanied by a companion who can lift the wheelchair in and out of the vehicle.

**Areas served:**

Residents in BH23 postcode area (Christchurch and Burton).

**General Enquiries:**

01202 989632 (Monday to Friday 9am to 12pm)

**Contact Name:**

Christchurch Community Partnership

To register to use this service telephone the booking number. Two working days notice is required.

# Highcliffe Friends in Need

**Booking Number: 01425 279328 (in the first instance)**

Voluntary car scheme for medical and dental appointments only.

**Eligibility:**

Anyone who has transport difficulties

**Cost:**

Donation

**Days of operation:**

Normally Monday to Friday

**Vehicles:**

Volunteers' own vehicles. Only wheelchairs that can be folded or can fit into a back seat can be carried.

**Areas served:**

Highcliffe and Mundeford only

**General Enquiries:**

01425 279328

**Contact Name:**

Mrs C Belbin

Contact between 9.30 am and 12.30 pm Monday to Friday. Where possible 48 hours notice required for booking.

## East Dorset

### Chase Community Friends

**Booking Number:** 07399 466234

Dial-a-Ride service for access to doctors, hospital, dentists and opticians.

**Eligibility:**

Mobility impaired and/or the elderly

**Cost:**

Donation. Suggested level of 45p per mile (mileage starts and finishes from the driver's home).

**Days of operation:**

Anytime if a driver is available

**Vehicles:**

Volunteers' own vehicles. Fold up wheelchairs only.

**Areas served:**

Cranborne Chase area (Tollard Royal, Farnham (Dorset), Chettle, Gussage St Michael, Gussage All Saints, Gussage St Andrew, Sixpenny Handley, Pentridge, Bowerchalke, Broad Chalke, Long Crichel, Moor Crichel, Wimborne St Giles, Woodyates and Martin)

**General Enquiries:**

07399 466234

Organised transport once a month (not August) to social day centre lunch in Sixpenny Handley on the second Friday of the month.

# Corfe Mullen Community Aid

**Booking Number: 07000 780593**

A locally based charity offering, among other services, a voluntary car scheme for medical appointments (including hospitals, doctors, dentist and optician).

**Eligibility:**

Anyone who is without transport

**Cost:**

Donation

**Days of operation:**

Anytime if a driver is available

**Vehicles:**

Volunteers' own vehicles

**Areas served:**

Corfe Mullen only

**General Enquiries:**

07000 780593

**Contact Name:**

Anne Holland

**Email:**

anne1holland@btinternet.com

If you are interested in volunteering for this scheme, please phone 01202 697998

# Two Bridges

**Booking Number: 0845 838 5902**

Two Bridges is a voluntary care group offering a service to those with health problems and without access to transport. Transport to and from medical/dental appointments, transport for collecting prescriptions and for shopping.

**Eligibility:**

Residents of Fordingbridge, Alderholt, Godshill and Sandleheath who have health difficulties and require assistance with transport.

**Cost:**

Suitable, voluntary donations

**Days of operation:**

Subject to driver availability

**Vehicles:**

Volunteers' own vehicles

**Areas served:**

Fordingbridge, Alderholt, Godshill and Sandleheath residents only

**General Enquiries:**

0845 838 5902

No charge is made for services but volunteer drivers are reimbursed on a non profit making basis at 45p a mile. A suitable donation by the users of our services, taking into consideration the return mileage would be appreciated. 48 hours notice must be given for all journeys.

# Holt Area Neighbourcare

**Booking Number: 01202 885559 (in the first instance)**

Voluntary transport scheme offering transport with friendly local people for medical appointments, shopping, visiting friends etc.

**Eligibility:**

Anyone who is without transport

**Cost:**

Donation

**Days of operation:**

Anytime. We have volunteers who can cover all times and days.

**Vehicles:**

Volunteers' own vehicles

**Areas served:**

Holt, Horton, Chalbury, Gaunts Common, Hinton Martell

**General Enquiries:**

01202 885559

**Contact Name:**

Ann Korta

**Email:**

rydal512btinternet.com

Must register with the above named first.

# PlusBus to Salisbury

**Booking Number: 01258 287980 (9.30am to 2.30pm Mon-Fri)**

Dorset Community Transport (DCT) PlusBus offers a weekday mid-morning trip from a group of neighbouring Dorset villages to a local destination town, allowing approximately 2 hours for shopping and appointments. Where possible, a 'door-to-door' service is offered and, by prior arrangement, passengers travelling in wheelchairs can often also be accommodated.

**Eligibility:**

Local residents unable to easily access public transport for any reason, young or old, and including those with limited mobility.

**Cost:**

There is a fixed return fare of £6. The national concessionary bus pass is accepted on the PlusBus service.

**Vehicles:**

DCT minibuses (maximum 16-seat)

**Days of operation:**

Selected Tuesdays (see below) throughout the year, excluding public holidays.

**Areas served:**

**Salisbury A (weekly)** - Starting from Edmondsham, travelling through Cranborne, Alderholt, Damerham and Martin to Salisbury. Other villages along or close to the route can be considered – please contact the office.

**Salisbury B (first Tuesday of the month)** - Starting from Stourpaine, travelling through Shroton, Sutton Waldron, Fontmell Magna, Iwerne Minster, Stubhampton, Tarrant Gunville, Tarrant Hinton, Chettle, Farnham and Wimborne St Giles to Salisbury. Other villages along or close to the route can be considered – please contact the office.

**General Enquiries:** 01258 287 980 (9.30am to 2.30pm Mon-Fri)

**Address:** Unit 25e Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST

**Email:** dorset@ectcharity.co.uk

**Website:** www.ectcharity.co.uk

To use a DCT PlusBus, passengers first register your name, address and contact number, then all you have to do is book a seat no later than 2.30pm the day before travel.

# PlusBus to Wimborne

**Booking Number: 01258 287980 (9.30am to 2.30pm Mon-Fri)**

Dorset Community Transport (DCT) PlusBus offers a weekday mid-morning trip from a group of neighbouring Dorset villages to a local destination town, allowing approximately 2 hours for shopping and appointments. Where possible, a 'door-to-door' service is offered and, by prior arrangement, passengers travelling in wheelchairs can often also be accommodated.

**Eligibility:**

Local residents unable to easily access public transport for any reason, young or old, and including those with limited mobility.

**Cost:**

There is a fixed return fare of £6. The national concessionary bus pass is accepted on the PlusBus service.

**Vehicles:**

DCT minibuses (maximum 16-seat)

**Days of operation:**

**Wimborne A** - Fridays throughout the year, excluding public holidays.

**Areas served:**

**Wimborne A** - Starting from Sixpenny Handley, travelling through Cranborne, Wimborne St Giles, Gussage All Saints, Gussage St Michael, Long Crichel, Moor Crichel, Witchampton, Hinton Martell, Gaunt's Common, Holt and Furzehill to Wimborne. Other villages along or close to the route can be considered – please contact the office.

**General Enquiries:** 01258 287 980 (9.30am to 2.30pm Mon-Fri)

**Address:** Unit 25e Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST

**Email:** [dorset@ectcharity.co.uk](mailto:dorset@ectcharity.co.uk)

**Website:** [www.ectcharity.co.uk](http://www.ectcharity.co.uk)

To use a DCT PlusBus, passengers first register your name, address and contact number, then all you have to do is book a seat no later than 2.30pm the day before travel.

# Verwood and Area Good Neighbours Scheme

**Booking Number: 07593 373580 staffed from 10am to 12 midday Monday to Friday  
(booking system will be explained)**

Voluntary car scheme for medical appointments and shopping but, subject to availability of drivers, clients can be taken to church and social events. Visits to within 5 mile radius of Verwood (including Ringwood and Tricketts Cross) plus appointments at Bournemouth, Poole, Salisbury, Blandford and Christchurch hospitals.

**Eligibility:**

Over 50s who do not have their own means of transport

**Cost:**

£5 minimum charge

**Days of operation:**

Normally Monday to Friday

**Vehicles:**

Volunteer's own vehicles

**Areas served:**

Verwood, Edmonsham, Woodlands and Three Legged Cross

**General Enquiries:**

01202 821583

**Contact Name:**

Geoff Oliver

**Email:**

geoffoliver39@gmail.com

# Vision Wimborne Dial-a-Ride

**Booking Number: 01202 880699**

Call Monday to Friday 9.30am - 12.30pm only

Vision Wimborne is a charity which aims to improve life for people living in Wimborne Minster and surrounding areas by providing door to door transport.

**Eligibility:**

Anyone with disabilities who finds it difficult to use existing transport and who lives within a 5 mile radius of Wimborne town centre or lives in St Leonards and St Ives.

**Cost:**

Donation based on mileage (agreed at time of booking)

**Days of operation:**

Monday to Friday and by special arrangement at weekends and public holidays.

**Vehicles:**

We can carry one wheelchair passenger and up to 3 other passengers.

**Areas served:**

Wimborne Minster and surrounding area including Colehill, Holt, Witchampton, Ferndown, West Parley, Merley, Broadstone, St Leonards and St Ives.

**General Enquiries:**

01202 880699

No need to register to use this service. Vehicle has sufficient space for a normal electric chair, however, scooters are likely to be too big.

# West Parley NeighbourCar

**Booking Number: 07592 860104**

The West Parley NeighbourCar scheme is a voluntary private car scheme for medical, shopping and social club attendance.

**Eligibility:**

People aged 60 or over who have difficulty using public transport but are able to walk to and from a car using aids if necessary. Wheelchairs and other large non-folding walking aids cannot be carried.

**Cost:**

Initial registration fee of £5. Voluntary donation of 50p per mile based on return trip, with minimum donation of £2 per trip requested.

**Days of operation:**

Anytime subject to driver availability.

**Vehicles:**

Volunteers' own vehicles

**Areas served:**

West Parley residents only. Journeys up to 10 miles distant from West Parley.

**General Enquiries:**

07592 860104

**Contact Name:**

Clive Butcher

**E-mail:**

westparleyneighbourcar@gmail.com

All drivers are DBS checked and fully insured. 48 hours notice must be given for all journeys.

# Wimborne Area NeighbourCar

**Booking Number: 07912 273722**

**Eligibility:**

People over 50 not able to use public transport

**Cost:**

One-off £5 registration fee and 50p per mile on all journeys

**Days of operation:**

Monday to Friday. (Saturday or Sunday journeys may be undertaken as long as a driver is available and willing)

**Vehicles:**

Volunteers' own vehicles

**Areas served:**

Wimborne, Colehill, Corfe Mullen, Merley, Sturminster Marshall, Witchampton and local villages

**General Enquiries:**

07912 273722

**Contact Name:**

Jan Marsh

**Email:**

janette.marsh@ntlworld.com

All drivers are DBS checked. Registration can be done by phone and at the same time as a first booking. One week's notice of booking is required as a general rule.

## North Dorset

### Friends of Blandford Community Hospital

**Booking Number: 01258 450095**

A voluntary car scheme for hospital visiting and appointments, doctors, dentist, opticians, chiropodists, prescription collection and shopping and social activities.

**Eligibility:**

Must be referred by GP within the catchment area and meet the scheme's criteria.

**Cost:**

Voluntary services financed by charitable monies, therefore donations welcome.

**Days of operation:**

As required and subject to driver availability

**Vehicles:**

1 minibus plus volunteers' own vehicles

**Areas served:**

Governed by GP surgery

**General Enquiries:**

01258 450095

**Contact Name:**

Lisa Deverell

**Address:**

Blandford Community Hospital, Milldown Road, Blandford forum, Dorset, DT11 0RN

**E-mail:** friends.blandford@dhft.nhs.uk

Register—Enquire by telephone during office hours Monday—Friday 10am to 4pm or via GP surgery.

# Gillingham Area Voluntary Car Link Scheme

**Booking Number: 07599 311443**

A community scheme offering transport for people who are unable or find it difficult to use public transport. For journeys to and from the doctor, hospital and other medical appointments.

**Eligibility:**

A “good neighbour” service for those in need in our local communities who have special need of such facilities because they are elderly, poor or disabled, people with young children or those living in isolated areas where there are no adequate public transport facilities.

**Cost:**

These are met by client donations. A table of “Requested Donations” is provided to clients.

**Days of operation:**

Normally weekdays but occasionally weekends can be accommodated.

**Vehicles:**

Volunteer drivers’ own vehicles

**Areas served:**

Gillingham and surrounding villages in the SP8 postcode area of Dorset.

**General Enquiries:**

07599 311443

Website address- <https://gillinghamcarlink.org.uk>

New clients are asked to provide information that will help in the smooth running of the scheme. There is no registration fee.

# Hillside Car Scheme

**Booking Number: 07501 344084**

Door-to-door service. Provided for all medically related appointments, hospital visiting, shopping and social activities. Journeys to airports are not undertaken.

**Eligibility:**

Anyone within our catchment area who for any reason, including impaired mobility, is unable to use or gain access to public transport.

**Cost:**

A donation of 50p per mile is requested from driver's door to driver's door. No charge is made for waiting time. All distances considered.

**Days of operation:**

Any time subject to driver availability

**Vehicles:**

Volunteers' own vehicles

**Areas served:**

Hazelbury Bryan, King's Stag, the hillside parishes of Belchalwell, Fifehead Neville, Ibberton, Mappowder, Woolland and other villages south of Sturminster Newton

**General Enquiries:**

07501 344084

**Contact Name:**

Samantha McArthur

**Email:**

hillsidecarscheme@gmail.com

All clients must be registered with the scheme in order to use this service. To book a car, a minimum of 48 hours prior notice is requested. All volunteer drivers are insured and checked by the Disclosure & Barring Service.

# Marnhull Village Care

**Booking Number: 07434 638485 & 01258 820456**

Voluntary car scheme providing transport for medical appointments (and hospital visiting in exceptional circumstances).

**Eligibility:**

Disabled/mobility impaired, elderly and unemployed for essential trips listed above.

**Cost:**

Donation to cover fuel

**Days of operation:**

As required

**Vehicles:**

Volunteers' own vehicles

**Areas served:**

Marnhull

**General Enquiries:**

07434 638485

01258 820456

**Contact Name:**

Ann Davis-Penson

**Email:**

ann@alisarconsulting.com

No need to register for this service. Passengers are asked to make the suggested donation for the journey.

# Milton Abbas NeighbourCar

**Booking Number: 01258 470333** (answerphone)

This is an answerphone so we ask for a minimum of 48 hours notice for transport requests

Voluntary car scheme with priority to medical appointments. Where possible and depending on the availability of drivers, other activities such as lunch clubs will be accommodated.

**Eligibility:**

Anyone who is a patient of Milton Abbas Surgery and who is not able to use or does not have access to public transport and has no other means of transport. Clients must be capable of getting into and out of a car unaided.

**Cost:**

45p per mile for medical journeys and 50p per mile for non-medical, social journeys. £5 initial registration fee.

**Days of operation:**

Weekdays (weekends only in urgent circumstances)

**Vehicles:** Volunteers' own vehicles

**Areas served:** The villages of Milton Abbas, Milborne St Andrew, Winterborne Clenston, Winterborne Whitechurch, Winterborne Stickland, Winterborne Houghton, Winterborne Kingston, Dewlish, Hilton, Ansty, Melcombe Bingham and Cheslbourne.

**General Enquiries:**

01258 470333 – this is an answerphone but we will return your call as soon as possible

**Contact Name:**

Nigel Hodder — Co-ordinator

**Email:**

manighbourcar@gmail.com

Must register first with the co-ordinator. All drivers are Disclosure and Barring Service checked.

# NORDCAT Dial-a-Ride

**Booking Number: 01258 473154**

North Dorset Community Accessible Transport - providing a door-to-door demand responsive service enabling access to shopping, visiting friends, medical appointments and much more.

**Eligibility:**

Anyone who has difficulty using public transport and all persons over 60

**Cost:**

Annual registration fee £5. Concessionary fares apply, call us for more information on costs.

**Days of operation:**

Monday to Friday plus once a week to larger towns e.g. Poole, Bournemouth, Clarks Centre (Street), Exeter, Salisbury and Dorchester.

**Vehicles:**

Wheelchair accessible vehicles

**Areas served:**

North Dorset towns and villages and other areas in the county

**General Enquiries:**

01258 472164

**Contact Name:** Helen Reed

**Address:** Unit 17a Butts Pond Industrial Estate, Sturminster Newton, DT10 1AZ

**Fax:** 01258 472909

**Email:** [info@nordcat.org.uk](mailto:info@nordcat.org.uk)

Must register to use the service and book 24 hours in advance between 9am and 4pm. The vehicles are also available for groups to hire such as scouts, clubs, and societies. With or without a driver any day.

There are now 2 wheelchair accessible Berlingo cars available, for people to hire. Enabling them to take a member of the family or a friend who has to stay in a chair out for as little as an hour or as long as a week. Contact details same as NORDCAT.

# PlusBus to Blandford

**Booking Number: 01258 287980 (9.30am to 2.30pm Mon-Fri)**

Dorset Community Transport (DCT) PlusBus offers a weekday mid-morning trip from a group of neighbouring Dorset villages to a local destination town, allowing approximately 2 hours for shopping and appointments. Where possible, a 'door-to-door' service is offered and, by prior arrangement, passengers travelling in wheelchairs can often also be accommodated.

**Eligibility:**

Local residents unable to easily access public transport for any reason, young or old, and including those with limited mobility.

**Cost:**

There is a fixed return fare of £6. The national concessionary bus pass is accepted on the PlusBus service.

**Vehicles:**

DCT minibuses (maximum 16-seat)

**Days of operation:**

Selected Thursdays (see below) throughout the year, excluding public holidays.

**Areas served:**

**Blandford A (weekly)** - Starting from Cranborne, travelling through Wimborne St Giles, Gussage All Saints, Gussage St Michael, Long Crichel, Moor Crichel, Manswood, Witchampton, Tarrant Monkton, Tarrant Rawston, Tarrant Rushton, Tarrant Keyneston, Shapwick and Ashley Wood to Blandford. Other villages along or close to the route can be considered – please contact the office.

**Blandford B (weekly)** - Starting from Gussage St Andrew, travelling through Minchington, Chettle, Farnham, Tarrant Hinton, Tarrant Gunville and Pimperne to Blandford. Other villages along or close to the route can be considered – please contact the office.

**Blandford C (first Thursday of the month)** - Starting from Bere Regis, travelling through Winterborne Kingston to Blandford. Other villages along or close to the route can be considered – please contact the office.

**Blandford D (fortnightly)** - Starting from Stalbridge, travelling through Stalbridge Weston, Stourton Caundle, Bishop’s Caundle, Lydlinch, Bagber, Kingston, Hazelbury Bryan, Woolland, Ibberton, Okeford Fitzpaine, Shillingstone, and Durweston to Blandford. Other villages along or close to the route can be considered – please contact the office.

**General Enquiries:** 01258 287 980 (9.30am to 2.30pm Mon-Fri)

**Address:** Unit 25e Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST

**Email:** [dorset@ectcharity.co.uk](mailto:dorset@ectcharity.co.uk)

**Website:** [www.ectcharity.co.uk](http://www.ectcharity.co.uk)

To use a DCT PlusBus, passengers first register your name, address and contact number, then all you have to do is book a seat no later than 2.30pm the day before travel.

# PlusBus to Sherborne/Yeovil

**Booking Number: 01258 287980 (9.30am to 2.30pm Mon-Fri)**

PlusBus offers a weekday mid-morning trip to a local destination town, allowing approximately 2 hours for shopping and appointments. Where possible, a 'door-to-door' service is offered and, by prior arrangement, passengers travelling in wheelchairs can often also be accommodated.

**Eligibility:**

Local residents unable to easily access public transport for any reason, young or old, and including those with limited mobility.

**Cost:**

There is a fixed return fare of £6. The national concessionary bus pass is accepted on the PlusBus service.

**Vehicles:**

Dorset Community Transport minibuses (maximum 16-seat)

**Days of operation:**

Selected Thursdays (see below) throughout the year, excluding public holidays

**Areas served:**

**Yeovil A (fortnightly)** - Starting from Okeford Fitzpaine, travelling through Ibberton, Woolland, Wonston, Hazelbury Bryan, Kingston, King's Stag, Holwell, Stalbridge, Bishop's Caundle, Stourton Caundle and Stalbridge Weston to Sherborne, and then onward to Yeovil. Other villages along or close to the route can be considered – please contact the office.

**Yeovil B (first Thursday of the month)** - Starting from Bradford Peverell, travelling through Stratton, Frampton, Maiden Newton, Cattistock, Evershot, Holywell and Melbury Osmond to Yeovil. Other villages along or close to the route can be considered – please contact the office.

**General Enquiries:** 01258 287 980 (9.30am to 2.30pm Mon-Fri)

**Address:** Unit 25e Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST

**Email:** [dorset@ectcharity.co.uk](mailto:dorset@ectcharity.co.uk)

**Website:** [www.ectcharity.co.uk](http://www.ectcharity.co.uk)

To use a DCT PlusBus, passengers first register your name, address and contact number, then all you have to do is book a seat no later than 2.30pm the day before travel.

# PlusBus to Ringwood

**Booking Number: 01258 287987 (9.30am to 2.30pm Mon-Fri)**

Dorset Community Transport (DCT) PlusBus offers a weekday mid-morning trip from a group of neighbouring Dorset villages to a local destination town, allowing approximately 2 hours for shopping and appointments. Where possible, a 'door-to-door' service is offered and, by prior arrangement, passengers travelling in wheelchairs can often also be accommodated.

**Eligibility:**

Local residents unable to easily access public transport for any reason, young or old, and including those with limited mobility.

**Cost:**

There is a fixed return fare of £7. The national concessionary bus pass is accepted on the PlusBus service.

**Vehicles:**

DCT minibuses (maximum 16-seat)

**Days of operation:**

**Every** Wednesday throughout the year, excluding public holidays

**Areas served:**

**Ringwood A** - Starting from Martin travelling through Damerham, Sandleheath, Alderholt, Cranborne, Edmondsham and Woodlands to Ringwood. Other villages along or close to the route can be considered – please contact the office.

**General Enquiries:** 01258 287 980 (9.30am to 2.30pm Mon-Fri)

**Address:** Unit 25e Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST

**Email:** dorset@ectcharity.co.uk

**Website:** www.ectcharity.co.uk

To use a DCT PlusBus, passengers must first complete a membership form. Then all you have to do is book a seat no later than 2.30pm the day before travel.

# PlusBus Dorchester E & Blandford E

**Booking Number: 01258 287980 (9.30am to 2.30pm Mon-Fri)**

Melcombe Horsey, Hilton , Milton Abbas and Cheselbourne along with Dorset Community Transport (DCT) PlusBus offers a weekday mid-morning trip from a group of neighbouring Dorset villages to a local destination town, allowing approximately 2 hours for shopping and appointments. Where possible, a 'door-to-door' service is offered and, by prior arrangement, passengers travelling in wheelchairs can often also be accommodated

**Eligibility:**

Local residents unable to easily access public transport for any reason, young or old, and including those with limited mobility.

**Cost:**

There is a fixed return fare of £7.00. The national concessionary bus pass is accepted on the PlusBus service

**Vehicles:**

DCT minibuses (maximum 16-seat)

**Days of operation:**

Wednesday—Dorchester E alternating week **Excluding** public holidays

Thursday -Blandford E **Excluding** public holidays

**Areas served:** Winterborne Stickland, Milton Abbas, Hilton, Ansty, Melcombe Bingham, Cheselbourne and Dewlish

**General Enquiries:** 01258 287980 (9.30am to 2.30pm Mon-Fri)

**Address:** Unit 25e Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST

**Email:** dorset@ectcharity.co.uk

**Website:** www.ectcharity.co.uk

To use a DCT PlusBus, passengers must first complete a membership form. Then all you have to do is book a seat no later than 2.30pm the day before travel.

# Shaftesbury Car Link (SCL)

**Booking Number: 07763 426664**

**9am to 5pm Mon-Fri . The telephone line is closed weekends and bank holidays.**

Shaftesbury Car Link provides transport for passengers who have difficulty accessing public transport, for whatever reason. Medical, shopping and social visits. Weekends are for pre-booked medical trips only.

**Eligibility:**

No age limit

**Cost:**

Suggested voluntary donation of 50p per mile, based on return trip mileage. The minimum donation is £5 . A minimum of 48 hours notice is required for appointments. Emergency appointments will be catered for if resources allow.

**Days of operation:**

Any time subject to driver availability

**Vehicles:**

Volunteers' own vehicles. Two wheelchair accessible vehicles are available plus a 6 seater wheelchair vehicle. Bookings should be made as early as possible.

**Areas served:**

Shaftesbury, surrounding villages in the SP7 area and Ashmore

**General Enquiries:**

07763 426664

**Contact Name:**

Martin and June Hull

**Email:**

Clients need to be registered with SCL before they can use its services. This involves completion of a registration form, usually by telephone. Clients will receive a 'pack' which includes business/appointment cards, a fridge magnet and terms and conditions. To help with administration costs, we ask clients to contribute a one-off registration fee of £5 which is paid direct to the driver on the first trip.

# Sturminster Newton and District Community Cars

**Booking Number:** 01258 473154

A voluntary car scheme providing transport to hospital appointments and visiting doctors, dentists, opticians, chiropodists, prescription collection, visits to banks or post office and for education and social activities.

**Eligibility:**

Mobility impaired and/or elderly folk with no access to or who are unable to use public transport. We are able to accommodate wheelchairs.

**Cost:**

50p per mile donation

**Days of operation:**

As required but subject to driver availability

**Vehicles:**

Volunteers' own vehicles

**Areas served:**

Sturminster Newton and the following villages (and those in between): Broad Oak, Child Okeford, Durweston, Fiddleford, Fifehead Magdalen, Fifehead Neville, Fontmell Magna, Hammoon, Hinton St. Mary, Iwerne Minster, Kings Stag, Lydlinch, Manston, Margaret Marsh, Okeford Fitzpaine, Shillingstone, Stalbridge, Stalbridge Weston, Stourton Caundle, Todber, West Orchard.

**General Enquiries:**

01258 473154

**Contact Name:**

Jen or Helen

**E-mail:**

admin@nordcat.org.uk

No need to register for this service. 48 hours or more notice required if possible.

## Poole

# Poole Community Transport Service

**Booking Number: 01202 128200 (8.30 am—12.30 pm)**

Poole Community Transport Service offers low floor and wheelchair accessible transport, along with door to door services by Dial-a-Bus and the voluntary driver scheme. The service is available to Poole residents who do not have access to a car and are unable to use, or find it difficult to use, public transport.

**Journeys for shopping and hospital appointments are not covered by the voluntary driver scheme.**

### **Eligibility:**

Any Poole resident with no access to a car and eligible for the English National Concessionary Travel bus pass.

### **Membership:**

Annual membership applies

### **Cost:**

£10 annual membership to join the scheme. Dial-a-bus: free of charge. For other trips using volunteers' cars: £4.50 for the first 5 miles with £1 per mile thereafter.

### **Days of operation:**

Voluntary car scheme seven days a week subject to driver availability.

Dial-a-Bus: Monday to Saturday (Monday: Asda/Dolphin Centre, Tuesday to Saturday: Sainsburys/Dolphin Centre).

### **Vehicles:**

Fully accessible minibuses (wheelchair, low floor/step, ramp), volunteer drivers' own vehicles. A wheelchair accessible car is also available to hire.

**Areas served:**

Local area. No restriction to destination subject to driver availability.

**General Enquiries:**

01202 128200

**Contact name:**

Caroline Foy

**Address:**

Transportation Services  
BCP Council  
Hatchpond Depot Admin Offices  
Hatchpond Road  
Poole  
BH17 7LQ

**Email:**

s6@bcpcouncil.gov.uk

**Website:**

[www.poole.gov.uk/streets-and-travel/public-transport/community-transport-service/](http://www.poole.gov.uk/streets-and-travel/public-transport/community-transport-service/)

The Community Transport & Travel Co-ordinator will arrange a home visit to confirm eligibility and discuss your transport needs.

## Purbeck

### Bere Regis Communibus

**Booking Number: 07855 396073**

Community minibus available for day trips or to hire out to groups or individuals

**Eligibility:**

For education, religion, social welfare or other activities beneficial to the community.

**Cost:**

£5 per outing plus entrance fee to attraction (if applicable).

To hire vehicle - annual membership fee of £50 plus hire of £30 per day, returning the vehicle refuelled.

**Days of operation:**

Subject to availability

**Vehicles:**

17 seater minibus plus the driver

**Areas Covered:**

Affpuddle, Almer, Bere Regis, Bloxworth, Briantspuddle, Morden, Tolpuddle, Winterborne Kingston, Winterborne Zelston, Wool

**General Enquiries:**

07855 396073

**Contact Name:**

Amanda Crocker

Driver requires D1 on their driving licence - proof required.

# Bere Regis NeighbourCar

**Booking Number: 01929 471255**

Door to door service offering transport locally to anyone with transport difficulties to medical appointments, hairdresser, railway stations, shopping, etc. Our friendly local volunteers are prepared to wait for up to an hour.

**Eligibility:**

Available to anyone who qualifies with the criteria listed above.

**Cost:**

Initially one off registration fee of £5. All journeys 50p per mile.

**Days of operation:**

Any time depending on driver availability

**Vehicles:**

Volunteer drivers' own vehicles

**Areas Covered:**

Affpuddle, Almer, Bere Regis, Bloxworth, Briantspuddle, Carey, Cold Harbour (Wareham), Mapperton, Morden, Tolpuddle, Winterborne Kingston, Winterborne Zelston

**General Enquiries:**

01929 471255

**Contact Name:**

Brenda House

Register to use this service. There is a home visit for registration. 48 hours notice required for all bookings.

# Communicare Swanage

**Booking Numbers: 01929 427576/ 01929 480932/ 01929 427346/ 01929 427878/  
01929 288177**

Voluntary car and befriending service for general shopping, prescription and pension collection, accompanying the frail either walking or in a wheelchair.

**Eligibility:**

Available to anyone who qualifies with the criteria listed above.

**Cost:**

45p per mile (min. £3 per journey)

**Days of operation:**

As required

**Vehicles:**

Volunteer drivers' own vehicles

**Areas Covered:**

Swanage, Studland, Langton Matravers, Kingston and Harmans Cross

**General Enquiries:**

01929 426644

**Contact Name:**

Jenny Lazenbury, Director of Communicare

No need to register for this service. Telephone one of the link numbers to book. Voluntary car scheme for hospital visits or compassionate reasons. Befriending service available to accompany the frail or wheelchair users, help with form filling and writing letters, visiting and reading to the elderly, handicapped, housebound and lonely. Sit in to relieve carers, visit the bereaved and hospital liaison when patient returns home.

# Corfe Castle Friends of the Surgery

**Booking Number: 01929 425890**

Voluntary car scheme providing transport for hospital appointments, doctors, chiropodists and prescription collection. This service cannot be used for visits to opticians, dentists or shopping trips.

**Eligibility:**

Disabled/mobility impaired, elderly with no access to or unable to use public transport. Patients from Corfe Castle surgery only.

**Cost:**

Donations

**Days of operation:**

Monday to Friday

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Only those people registered with Corfe Castle surgery  
(includes surrounding areas such as Corfe, Wareham, Church Knowle, Harmans Cross, Langton Matravers, Worth Matravers, Kimmeridge, Ridge, Steeple, Kingston and Swanage)

**General Enquiries:**

01929 425890

**Contact name:**

Kathy Morris

No need to register to use this service, but users **must** be registered with Corfe Castle Surgery.

# Durlston NeighbourCar

**Booking Number:** 01929 424443

Voluntary transport scheme that uses friendly local drivers to transport registered users from their homes, or a pre-arranged location in Swanage, to and from Durlston Country Park for volunteering, exercise or leisure.

**Eligibility:**

Anyone, young or old, and including those with disabilities

**Cost:**

60p per mile

**Days of operation:**

Monday to Friday

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Swanage

**General Enquiries:**

01929 424443

**Contact name:**

Durlston Rangers

**E-mail:**

durlston@dorsetcouncil.gov.uk

Register to use this service. All volunteers are insured and DBS cleared.

# Helping Hands

**Booking Number: 01929 556655**

Voluntary car scheme providing transport to hospitals, doctors, dentists, opticians and any other medical appointments. Please provide at least 48 hours notice of any appointments.

**Eligibility:**

Elderly, including mobility impaired with no access to, or unable to use, public transport who are registered with Wareham Health Centre or Sandford Surgery.

**Cost:**

Suggested voluntary contribution of 45p per mile

**Days of operation:**

Monday to Friday (9am—1pm)

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Wareham, Sandford, Carey, Ridge, Stoborough, Holton Heath, Nordon and Arne

**General Enquiries:**

01929 556655

Register to use this service. Cannot carry wheelchairs. Our drivers do not receive any training on assisting clients in and out of cars, so all our clients must be able to do this for themselves.

# Purbeck Assisted Shopping Scheme

**Booking Number: 01258 473154**

**Eligibility:**

Elderly

**Cost:**

Annual registration fee £5. Concessionary fares apply.

**Days of operation:**

Wednesday to Tesco Tower Park

**Vehicles:**

Wheelchair accessible vehicles

**Areas served:**

Morning: Lytchett Minster, Lytchett Matravers, Upton

Afternoon: Wareham, Corfe Castle, Wool on alternate Wednesdays

**General Enquiries:**

01258 472164

**Contact name:**

Helen Reed

**Email:**

info@nordcat.org.uk

Register to use this service. Book 24 hours in advance between 9am and 4pm.

# Share & Care - Wool and surrounding areas

## **Booking Number: 07751 968944**

The scheme offers transport to medical appointments (eg. with doctors, dentist, opticians, hospital) , if no other means of getting there are available.

We can also collect prescriptions and/or deliver medication .

## **Eligibility:**

Disabled/mobility impaired, elderly, children and young people with no access to or unable to use public transport. Children should normally be accompanied and car seats must be provided and fitted by the accompanying adult.

## **Cost:**

A suggested donation of 45p per driver's mile is requested (minimum £2)

## **Days of operation:**

Weekdays, although weekend appointments can be considered in exceptional circumstances.

## **Vehicles:**

Volunteers' own vehicles. Clients should specify if they use wheelchairs.

## **Areas served:**

Wool and surrounding areas (Bovington, Bovington Camp, Coombe Keynes, East Lulworth, West Lulworth, East Stoke, Winfrith Newburgh, East Knighton, East Chaldon and East Burton)

## **General Enquiries:**

07751 968944 Weekdays– messages are picked up regularly between 9am-5pm (answerphone available)

## **Contact Name:**

Toni McPherson

No need to register for this service. 3 or 4 days notice is required.

# Wareham Hopper

**Booking Number: 01258 473154**

Dial-a-Ride service for access to shopping, leisure and social activities.

**Eligibility:**

Elderly with no access to or unable to use public transport.

**Cost:**

£5 — £6 (outer villages) and concessionary fares apply.

**Days of operation:**

Tuesday - Corfe Castle to Swanage

Wednesday am - Lytchett Minster, Lytchett Matravers, outskirts of Upton to Tower Park and Poole

Wednesday pm - Wool, Wareham, Corfe Castle to Tower Park and Poole

Thursday - all villages to Wareham

Friday - occasional excursions

**Vehicles:**

Wheelchair accessible vehicles

**Areas served:**

Wool, Bovington, Church Knowle, Corfe Castle, Bere Regis, Stoborough, Ridge, Carey, Northmoor, Sandford, Cold Harbour, Stoborough Green, East Stoke, Holton Heath, Lytchett Minster and Lytchett Matravers.

**General Enquiries:** 01258 472164

**Contact Name:** Helen Reed

**Fax:** 01258 472909

**Email:** [info@nordcat.org.uk](mailto:info@nordcat.org.uk)

Register to use this service. Affiliated to Purbeck Transport Action Group

## West Dorset

### Axe Valley and West Dorset Ring and Ride Service

**Booking Number: 07510 255965**

Ring and Ride service for transport for shopping, leisure, cultural and social activities.

**Eligibility:**

Disabled/mobility impaired, elderly and anyone with no access to or unable to use public transport.

**Cost:**

Shopping £5 return / Outing £6 return

**Days of operation:**

Monday to Friday (areas vary) plus some Saturday full-day trips

**Vehicles:**

15 seater minibus with tail-lift and 13 seater also with tail-lift

**Areas served:**

Allington, Askerswell, Beaminster, Bettiscombe, Bothenhampton, Bradpole, Bridport, Broadwindsor, Burstock, Burton Bradstock, Catherston Leweston, Charmouth, Chideock, Chilcombe, Drimpton, Hooke, Litton Cheney, Loders, Lyme Regis, Marshwood, Mapperton, Mosterton, Netherbury, Pilsdon, Poorton, Powerstock, Puncknowle, Shipton Gorge, Stanton St Gabriel, Swyre, Symondsburry, Thorncombe, Whitchurch Canonicorum, Wootton Fitzpaine.

**General Enquiries:**

07510 255965

**Contact Name:** Mrs J Hopson-Hill

**Address:** 1 Rosemount Lane, Honiton, EX14 1RG

**Email:** [axevalleyringride@outlook.com](mailto:axevalleyringride@outlook.com)

Register to use this service.

# Beaminster Country Cars

**Booking Number: 01308 862039**

Voluntary car scheme providing transport for hospital, doctors, dentists, opticians, chiropodists, prescription collection and shopping.

**Eligibility:**

Anyone for whom there is no public transport service available for essential journeys.

**Cost:**

45p per mile

**Days of operation:**

Monday to Friday (9am—5pm)

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Beaminster, Blackdown, Broadwindsor, Burstock, Corscombe, Drimpton, Hooke, Mapperton, Marshwood, Melplash, Mosterton, Netherbury, Poorton, Rampisham, Salwayash, Seaborough, Stoke Abbott, Toller Porcorum and Waytown

**General Enquiries:**

01308 862039

**Contact name:**

Mr Mike Bateman

No need to register for this service.

# Bride Valley Car Service

**Booking Number: 01308 897695**

Voluntary car scheme providing transport for hospital, doctors, dentists, opticians, chiropodists and prescription collection.

**Eligibility:**

Anyone for whom there is no public transport service available or unable to use public transport for essential journeys.

**Cost:**

Contribution of 50p per mile plus a booking fee of £1

**Days of operation:**

As required

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Littlebredy, Long Bredy, Litton Cheney, Puncknowle, Swyre, West Bexington, Chilcombe, Burton Bradstock and Shipton Gorge

**General Enquiries:**

01308 897695

**Contact name:**

Lesley Dove

All volunteers are DBS cleared. No need to register to use this service.

# Bridport & District Good Neighbours Scheme

**Booking Number:** 07778 211140

Monday to Friday 10am to 1pm or leave a message

A good neighbour service providing help for simple tasks and transport for hospital visiting and appointments, doctors, dentists, opticians, chiropodists, shopping and other essential tasks.

**Eligibility:**

Anyone who has transport difficulties

**Cost:**

Donation to cover expenses of 45p per mile from drivers home, if possible.

**Days of operation:**

Any day subject to drivers availability and with 48 hours notice if possible.

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Bridport and local surrounding area including Bothenhampton, Bradpole, Chideock, Dottery, Eype, Loders, Morcombelake, Salway Ash, Waytown and West Bay.

**General Enquiries:**

07778 211140

**Contact name:**

Jackie Webb, Gill Tarling or Jill Wilcox

No need to register for this service and where possible 48 hours notice required.

# Buckland Newton NeighbourCar

**Booking Number: 07733 849264**

A door to door service. No restriction on use within reason eg. shopping, visiting a friend or for medical appointments.

**Eligibility:**

For the elderly, mobility impaired or anyone without transport. NB. those under 17 must be accompanied by an adult.

**Cost:**

50p per mile suggested donation. Visits to Cerne Abbas surgery are charged only from patient's door and back. All other journeys to include the driver's mileage door to door.

**Days of operation:**

Any day subject to driver availability and with 48 hours notice

**Vehicles:**

Volunteers' own vehicles

**Areas served:**

The parishes of Buckland Newton and Pulham which includes the hamlets of Duntish, Henley, Cosmore, Brockhampton, Bookham and Beaulieu Wood.

**General Enquiries:**

Contact for more information and to register: 07733 849 264

To enable the scheme to run effectively it is preferable for users to register before their first journey and thereafter to give 48 hours notice when booking.

# Chalk Stream Car Service - Sydling St Nicholas

**Booking Number: 01300 341386**

We will help those who need to attend medical appointments, dentists, chiropodists, collect prescriptions and recreational trips within reason and at the discretion of the Chalk Stream Car Service.

**Eligibility:**

Anyone for whom there is no public transport service available or who is unable to use public transport.

**Cost:**

40p per mile. Mileage starts and finishes from the driver's home.

**Days of operation:**

Monday to Friday

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Frampton, Sydling St Nicholas, Bradford Peverell, Grimstone, Stratton and Up Sydling

**General Enquiries:**

01300 341386

**Contact Name:**

Catherine Hodgson

**Email:**

catherinehodgson48@hotmail.com

No need to register to use this service

# Cerne Abbas Voluntary Car Scheme

**Booking Number: 01258 473154**

Only for those people who are registered with the Cerne Abbas Surgery but unable to get to appointments at the surgery or the local hospital.

**Eligibility:**

Patients of Cerne Abbas surgery. Light wheelchairs may be taken, but must be notified in advance.

**Cost:**

There is a 50p per mile charged from the driver's home to cover costs and a £5 registration fee. Car parking charge also, where necessary, will be added.

**Days of operation:**

Monday to Sunday. Bookings can only be made during office hours—Monday to Friday.

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Only those people registered with Cerne Abbas surgery  
(includes surrounding areas such as Nether Cerne, Up Cerne, Glanvilles Wootton, Hazelbury Bryan, Hermitage, Hillfield, Minterne Magna, Piddle Valley, Sydling St Nicholas, etc)

**General Enquiries (eg. volunteer drivers):**

Any enquiries about driving for the scheme by email only to [eugenebalbinski@gmail.com](mailto:eugenebalbinski@gmail.com)

**Contact name:**

Eugene Balbinski

**Email:**

[eugenebalbinski@gmail.com](mailto:eugenebalbinski@gmail.com)

At least 48 hours notice required.

# Dorchester NeighbourCar

**Booking Number:** Sent to users once they become members

**Eligibility:**

Our service is able to offer transport for all health related appointments for those members of our communities who have a disability or are infirm and do not have access to or are unable to use public transport and have no other means of transport.

**Cost:**

60p per mile with a minimum charge of £3 plus any car parking charges. There is a registration fee of £10.

**Days of operation:**

As required

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Registered clients who live within a 5 mile radius of Dorchester (plus Crossways) but will take to health related appointments up to 70 miles from Dorchester.

**General Enquiries:**

(not bookings): Administrator Jo Lilley Telephone: 01305 251535

Those who wish to use the scheme need to complete a registration form available from the administrator. New members will be sent an information card with the booking number and guidelines for using the service.

# Maiden Newton Country Cars

**Booking Number: 07833074423**

Voluntary car scheme providing transport for hospitals, doctors, dentists, opticians, chiropodists, prescription collection, visits to relatives or close friends in hospital and any essential journey for which there is no other alternative transport.

**Eligibility:**

Our service is able to offer transport for all health related appointments for those members of our communities who have a disability, or are infirm and do not have access to, or are unable to use public transport and have no other means of transport.

**Cost:**

Contribution of 50p per mile

**Days of operation:**

As required

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Cattistock, Chilfrome, Compton Valence, Frome St. Quintin, Frome Vauchurch, Holywell, Kingcombe, Kingston Russell, Maiden Newton, Toller Fratrum, Toller Porcorum, West Compton, Wraxall and Wynford Eagle

**General Enquiries:**

07564 244602

**Contact name:**

Marlene D'allen

No need to register for this service. Please provide at least 48 hours notice if possible.

# Martinstown NeighbourCar

**Booking Number: 01305 889410**

Voluntary car scheme providing transport for medical trips for which there is no alternative transport, such as doctors, chiropodists, dentists, opticians and hospital appointments.

**Eligibility:**

Anyone over 55 for whom there is no public transport service available.

**Cost:**

Contribution of 50p per mile. Minimum charge £5.

**Days of operation:**

Monday to Friday

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Martinstown, but may cover Winterborne Steepleton by special arrangement.

**General Enquiries:**

01305 889410

**Contact name:**

Dick Corbett-Winder

**E-mail:**

dickcorbettwinder@hotmail.com

No need to register for this service.

# Netherbury Volunteer Drivers

**Booking Number: 01308 488635**

Voluntary car scheme providing access to essential services.

**Eligibility:**

Anyone for whom there is no public transport service available for essential journeys.

**Cost:**

Free of charge

**Days of operation:**

As required (within reason)

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Netherbury

**General Enquiries:**

01308 488635

**Contact name:**

Mandy Alford

No need to register for this service. Book by telephone. 24 hours notice, except in emergencies.

# PlusBus to Bridport

**Booking Number: 01258 287980 (9.30am to 2.30pm Mon-Fri)**

Dorset Community Transport (DCT) PlusBus offers a weekday mid-morning trip from a group of neighbouring Dorset villages to a local destination town, allowing approximately 2 hours for shopping and appointments. Where possible, a 'door-to-door' service is offered and, by prior arrangement, passengers travelling in wheelchairs can often also be accommodated.

**Eligibility:**

Local residents unable to easily access public transport for any reason, young or old, and including those with limited mobility.

**Cost:**

There is a fixed return fare of £6. The national concessionary bus pass is accepted on the PlusBus service.

**Vehicles:**

DCT minibuses (maximum 16-seat)

**Days of operation:**

**Bridport A and B** - fortnightly on Wednesdays throughout the year, excluding public holidays

**Bridport C** - Wednesdays throughout the year, excluding public holidays

**Bridport D** - Fridays throughout the year, excluding public holidays

**Areas served:**

**Bridport A** - Starting from Thorncombe travelling through Kittwhistle, Drimpton, Broadwindsor, North Bowood, Stoke Abbott, South Bowood, Salwayash and Dottery to Bridport. Other villages along or close to the route can be considered – please contact the office.

**Bridport B** - Starting from Catherston Leweston, travelling through Wootton Fitzpaine, Whitchurch Canonicorum, Ryall, Chideock and Symondsburry to Bridport. Other villages along or close to the route can be considered – please contact the office.

**Bridport C** - Starting from Long Bredy, travelling through Litton Cheney, Puncknowle, West Bexington, Burton Bradstock, Shipton Gorge and Walditch to Bridport. Other villages along or close to the route can be considered – please contact the office.

**Bridport D** - Starting from Maiden Newton, travelling through Toller Porcorum, Askerswell, Loders and Uploders to Bridport. Other villages along or close to the route can be considered – please contact the office.

**General Enquiries:** 01258 287 980 (9.30am to 2.30pm Mon-Fri)

**Address:** Unit 25e Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST

**Email:** [dorset@ectcharity.co.uk](mailto:dorset@ectcharity.co.uk)

**Website:** [www.ectcharity.co.uk](http://www.ectcharity.co.uk)

To use a DCT PlusBus, passengers first register your name, address and contact number, then all you have to do is book a seat no later than 2.30pm the day before travel.

# PlusBus to Dorchester

**Booking Number: 01258 287980 (9.30am to 2.30pm Mon-Fri)**

Dorset Community Transport (DCT) PlusBus offers a weekday mid-morning trip from a group of neighbouring Dorset villages to a local destination town, allowing approximately 2 hours for shopping and appointments. Where possible, a 'door-to-door' service is offered and, by prior arrangement, passengers travelling in wheelchairs can often also be accommodated.

**Eligibility:**

Local residents unable to easily access public transport for any reason, young or old, and including those with limited mobility.

**Cost:**

There is a fixed return fare of £6. The national concessionary bus pass is accepted on the PlusBus service.

**Vehicles:**

DCT minibuses (maximum 16-seat)

**Days of operation:**

Wednesdays throughout the year, excluding public holidays.

**Areas served:**

**Dorchester A** - Starting from Bovington, travelling through East Burton, Wool, East Lulworth, West Lulworth, Winfrith Newburgh and East Knighton to Dorchester. Other villages along or close to the route can be considered – please contact the office.

**Dorchester B** - Starting from West Bexington, travelling through Swyre, Puncknowle, Litton Cheney, Long Bredy, Little Bredy, Abbotsbury, Portesham, Winterbourne Steepleton and Martinstown to Dorchester. Other villages along or close to the route can be considered – please contact the office.

**Dorchester C** - Starting from Broadwindsor, travelling through Mosterton, Higher Kingcombe, South Perrott, Winyards Gap, Hooke, Toller Porcorum, Maiden Newton, Frampton and Grimstone to Dorchester. Other villages along or close to the route can be considered – please contact the office.

**General Enquiries:** 01258 287 980 (9.30am to 2.30pm Mon-Fri)

**Address:** Unit 25e Sunrise Business Park, Higher Shaftesbury Road, Blandford Forum, Dorset, DT11 8ST

**Email:** [dorset@ectcharity.co.uk](mailto:dorset@ectcharity.co.uk)

**Website:** [www.ectcharity.co.uk](http://www.ectcharity.co.uk)

To use a DCT PlusBus, passengers first register your name, address and contact number, then all you have to do is book a seat no later than 2.30pm the day before travel.

# Puddletown NeighbourCar

**Booking Number:** Users call an 0800 number which is disclosed to them only after registering with the scheme. Registration is available only to patients of the Puddletown surgery.

Voluntary car scheme for any health related appointments including support groups.

**Eligibility:**

Anyone who is registered with the Puddletown GP surgery and who is infirm or has a disability and is not able to use or does not have access to public transport, and other people on the advice of the GP Surgery at Puddletown.

**Cost:**

50p per mile, charges apply from driver's home (and return minimum charge of £1.50). One-off registration fee for new members: £10

**Days of operation:**

Weekdays (weekends only in emergency and only if a driver is available)

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Those villages served by the GP at Puddletown, within a 5 mile radius (Tolpuddle, Tincleton, Milborne St Andrew, Plush, Alton Pancras, Piddlehinton, West Stafford, Athelhampton, Burleston, Dewlish, Cheselbourne, Briantspuddle, Affpuddle, Melcombe Bingham, Piddletrenthide, Ansty and Stinsford).

**General Enquiries:**

For an application form to join the scheme, please contact: Terri Gill on 07785727906

**Email:**

theresamgill@icloud.com

Must register first using the general enquiries telephone number. All drivers are DBS checked.

**Booking Number: 01258 473154**

Sherborne Community Accessible Transport. Door-to-door demand responsive service in North Dorset, enabling access to shopping, visiting friends, medical appointments and much more.

**Eligibility:**

Anyone who has difficulty using public transport and all persons over 60.

**Cost:**

Annual registration fee £5. Concessionary fares apply, contact us for more information on costs.

**Days of operation:**

Monday, Tuesday, Thursday and Saturday

**Vehicles:**

Wheelchair accessible vehicles

**Areas served:**

Sherborne and North West Dorset villages

**General Enquiries:**

01258 472164

**Contact name:**

Helen Reed

**Address:**

NORDCAT, Unit 17a Butts Pond Industrial Estate, Sturminster Newton, DT10 1AZ

**Email:**

info@nordcat.org.uk

Register to use this service and book 24 hours in advance between 9am and 4pm. Buses available for community groups to use at a competitive rate.

# Sherborne Good Neighbours

**[www.sherbornegoodneighbours.org](http://www.sherbornegoodneighbours.org)**

**This website contains all the relevant up-to-date contact details**

Good neighbours offers assistance to all, of any age, who would welcome some neighbourly help, including essential transport.

**Eligibility:**

Anyone of any age within the Sherborne area who is registered with The Grove or Apple Surgeries etc

**Cost:**

45p per mile (minimum £2)

**Days of operation:**

As required

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Sherborne and the immediate outlying area

No need to register for this service.

# Sherborne Voluntary Ambulance

**Booking Number: 01935 873784**

Community bus available with driver to hire by local organisations (not individuals) for shopping, leisure, cultural and social activities or for group outings at weekends.

**Eligibility:**

Disabled/mobility impaired, elderly

**Cost:**

80p per mile

**Days of operation:**

As required, please call for availability

**Vehicles:**

16 seater minibus with tail-lift, wheelchair accessible, low floor/step

**Areas served:**

Bradford Abbas, Nether Compton and Sherborne

**General Enquiries:**

John Miller—Transport Manager

Register to use this service. Please call and leave a message with your telephone number if no-one is available.

# South Perrott and Chedington NeighbourCar

**Booking Number: 01935 891264**

Voluntary car scheme providing transport for hospital, doctors, dentists, opticians, chiropodists, prescription collection and shopping.

**Eligibility:**

Anyone for whom there is no public transport service available or unable to use public transport for essential journeys.

**Cost:**

50p per mile

**Days of operation:**

As required

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

South Perrott, Chedington and Mosterton

**General Enquiries:**

01935 891264

**Contact Name:**

Rebecca Taylor

Book by telephone preferably with 24 hours notice.

# Sydling Taxi Bus

**Booking Number: 01305 228965**

**(9am to 3pm Mon-Fri - answer machine at other times)**

Shared taxi service from Sydling St Nicholas to Dorchester with pick-up points along route.  
Operated by Dorset Council.

**Eligibility:**

Available to residents living between Sydling St Nicholas and Dorchester

**Cost:**

£3.20 return fare. Concessionary fare passes are accepted.

**Days of operation:**

Wednesday. The taxi leaves Sydling St Nicholas at 1050 and returns from Dorchester (back of Goulds/Hardy Arcade) at approximately 1400.

**Vehicles:**

Wheelchair accessible vehicles

**Areas served:**

Between Sydling St Nicholas and Dorchester

**General Enquiries:**

01305 228965 (9am to 3pm Mon-Fri - answer machine at other times)

**Contact:**

Dorset Council, County Hall, Colliton Park, Dorchester, Dorset, DT1 1XJ

**Website:** [www.dorsetcouncil.gov.uk/community-transport](http://www.dorsetcouncil.gov.uk/community-transport)

Book between 9am and 3pm Monday to Friday (answer machine at other times) and at least 1 hour before journey departure time.

# Thorncombe Community Cars

**Booking Number: 01460 30994**

Voluntary car scheme for hospital and doctor appointments and for any other essential trips for which there is no alternative transport.

**Eligibility:**

Anyone for whom there is no public transport service available or who is unable to use public transport for essential journeys.

**Cost:**

45p per mile

**Days of operation:**

As required

**Vehicles:**

Volunteer drivers' own vehicles

**Areas served:**

Parish of Thorncombe

**General Enquiries:**

01460 30994

**Contact Name:**

John Higgs

No need to register for this service.

# TRIP Community Transport

**Booking Number: 01404 46529**

Voluntary car service for medical appointments only including doctors, dentists, opticians, chiropodists, hearing tests and hospital appointments.

**Eligibility:**

Elderly or disabled people, and the rurally isolated of any age.

**Cost:**

Set charge for local journeys £6. Other destinations based on 45p per mile.

**Days of operation:**

Monday to Friday 9.00 am to 5.00 pm. Weekends considered if driver available.

**Vehicles:**

Volunteer driver's own vehicles (not wheelchair accessible). We also have wheelchair accessible vehicles available for hire with driver (for medical and some social).

**Areas served:**

Lyme Regis, Charmouth and Uplyme

**General Enquiries:**

01404 46529

**Email:**

volcar@tripcta.org

No need to register for this service.

# Yeo Valley Health Transport

**Booking Number: 01258 473154**

Yeo Valley Health Transport aims to help those from Sherborne, and the surrounding villages, who currently lack reliable and affordable transport to and from their non-emergency health related appointments within Sherborne and the south west. These can include dentists and complementary medicine clinics and for GP surgeries.

**Eligibility:**

For people of any age living in Sherborne or the surrounding villages

**Cost:**

50p per mile

**Days of operation:**

7 days a week, although the phone line is open only from 10am to 4pm Monday to Friday.

**Vehicles:**

A range of volunteers' own vehicles and one minivan with wheelchair access

**Areas served:**

Loosely, clients living in the DT9 postcode. We will take them to health appointments across the South West.

**General Enquiries:**

For more information or to volunteer for this service please call: 01258 473154

**Email:**

[info@nordcat.org.uk](mailto:info@nordcat.org.uk)

No need to register for this service. Please provide 48—72 hours notice.

# Island Community Action (ICA) Community Car Scheme

**Booking Number: 01305 823789**

Community car and minibus service, providing transport for any occasion for those who need it. Including access to hospital, GP and other medical appointments eg. dentist and prescription collection. Also shopping, accompanied outings, trips and providing access to social events eg. coffee mornings, lunch clubs, exercise classes, etc.

**Eligibility:**

Those in need of transport aged over 50, or disabled, or in poor health.

**Cost:**

Suggested donations

**Days of operation:**

Monday to Friday (weekends occasionally possible with suitable notice)

**Vehicles:**

2 cars carrying a maximum of 3 or 4 passengers. One disabled friendly, adapted 11 passenger minibus with tail lift and space for wheelchair.

**Areas served:**

Portland and immediate surrounding areas only

**General Enquiries:**

01305 823789

**Contact Name:**

Jackie Carpenter

**Email:** [office@islandcommunityaction.org.uk](mailto:office@islandcommunityaction.org.uk)

No need to register for this service.

# Community Angels

**Booking Number: 01305 834866**

Transport to medical appointments for residents of Preston, Osmington and parts of Weymouth and surrounding area.

**Eligibility:**

Anyone is eligible but priority is given to those for whom public transport is not available or feasible

**Cost:**

A donation is 'invited' of 50p per mile travelled

**Days of operation:**

7 days a week

**Vehicles:**

Volunteers' own cars

**Areas served:**

Preston, Osmington, and parts of Weymouth and surrounding area (including Poxwell)

**General Enquiries:**

01305 834866

**Contact name:**

Brian Sadler

**Email:**

standrewsangels@hotmail.co.uk

The scheme tries to cover all of Weymouth, however, as the majority of drivers live in Preston we cannot always accommodate every request.

# Weymouth and Portland Dial-a-Bus

**Booking Number: 01305 228965**

**(9am to 3pm Monday-Friday - answer machine at other times)**

Door to door wheelchair accessible bus for transport for shopping

**Eligibility:**

Elderly or mobility impaired who cannot use or have no access to public transport

**Cost:**

From £1.10 single up to £3.20 return (depending on journey) + £1 initial registration fee

**Days of operation:**

Tuesday or Thursday into Weymouth town centre

**Vehicles:**

Wheelchair accessible vehicles

**Areas served:**

Portland, Weymouth (Upwey, Broadwey, Preston, Overcombe, Chickerell, Wyke Regis, Westham, Southill Rodwell and Radipole), Osmington, Rodden and Langton Herring

**General Enquiries:**

01305 228965 (9am to 3pm Monday-Friday - answer machine at other times)

**Contact name:**

Dorset Council

**Address:**

Dorset Council, County Hall, Colliton Park, Dorchester, Dorset, DT1 1XJ

**Website:** [www.dorsetcouncil.gov.uk/community-transport](http://www.dorsetcouncil.gov.uk/community-transport)

Register to use this service. To join the scheme applications need to be signed by a GP or professional carer.  
Book by telephone between 9am and 3pm Monday to Friday (answer machine at other times).