

Housing Service Priorities mapped against the Corporate Plan

		Required Outcomes	
<p>Corporate Plan</p> <p>Vision To be a forward-looking council, focussed on efficient and effective customer-friendly services to support communities and businesses to meet their needs and aspirations</p>	Economy	Facilitating investment to create better paid jobs	Supporting local Economy through housebuilding Creating new local jobs in the construction industry
		Improving infrastructure to enable businesses to grow	
		Supporting businesses through the recession and recovery	Housing as a key driver of economic development
		Regenerating and supporting vibrant town centres	Working with private landlords to let property and bring empty properties back into use
	Communities	Preventing homelessness and supporting communities to meet their housing needs	Reduced numbers of households becoming homeless - Increased levels of access into PRS Household members able to remain as a family unit where appropriate Households able to remain independently in their homes where appropriate Extended levels of housing choice
			Good quality, fuel efficient homes across all sectors Physical environments with good access and mobility Improved health and wellbeing indicators Reduced indicators of health inequality
			Improved indicators of financial and social inclusion Services and support reflecting diversity within households and communities Reduced levels of poverty Increased numbers of members of 'deprived' households into work Reduced levels of benefits dependence Improved indicators of educational attainment
		Working with partners to improve public health and wellbeing	Good quality, fuel efficient homes across all sectors Physical environments with good access and mobility Improved health and wellbeing indicators Reduced indicators of health inequality
		Facilitating sustainable leisure, culture and community activities	Strong and vibrant communities Articulate communities with high levels of engagement Thriving local networks
		Ensuring safe and thriving communities with respect for each other	Strong and vibrant communities Articulate communities with high levels of engagement Reduced crime levels, particularly in areas of multiple deprivation Indications of improved levels of social capital Thriving local networks
		Environment	Creating a planning framework which balances environmental protection with community and economic needs
	Protecting and enhancing the built environment		Good quality, fuel efficient homes across all sectors
	Managing the implications of climate change – flooding and coastal protection		
	Delivering improved and cost effective waste and cleansing partnership		
	Performance	Ensuring the delivery of efficient and economic services which are shaped by customer needs	Easy access to advice and support services Effective information and services to reflect the diversity of local communities High levels of customer satisfaction
		Delivering the benefits of the shared service partnership between WDDC and WPBC	Innovative and sustainable solutions
		Adapting service delivery to the changed financial environment	Innovative and sustainable solutions
		Delivering a workforce with the knowledge and skills to meet the future needs of the councils	Skilled, and customer-focused staff