Help in Dorset:

Sight and Sound Centres: Drop in information centres for people with visual or hearing impairment - appointments are not necessary

They provide:
Advice
Equipment to try
One-to-one
Information

Contacts to other sources

Where	When
Bridport Allington Court St Swithins Road Bridport DT6 3JL	Open on Wednesdays between 10am & 1pm
Christchurch Christchurch Day Centre 250 Lymington Road Highcliffe Christchurch BH23 5ET	Open on Wednesdays between 9.30am and 1.30pm
Dorchester Dorchester Day Centre Acland Road Dorchester DTI ISH	Open on Wednesdays between 10am and 4pm (closed for lunch from 1pm - 2pm
Wimborne Hanham Centre Hanham Road Wimborne BH21 IAS	Open on Wednesdays Between 10am and 12.30pm

Acknowledgments

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The fact sheet reflects the views and opinions of the authors, which may vary from others sharing this protected characteristic, but will help to give you a starting point on which to base your analysis.

Useful numbers:

Adult Social Services
Dorset: 01305 221016
Bournemouth Social Services: 01202 454979
Poole Social Services: 01202 633902
Dorset Social Services: Helpline 01305
221016

Bournemouth Eye Unit: 01202 303636

Dorset County Hospital: 01305 251150

Dept Works & Pensions: 01202 858555 or 01202 858556

Age Concern Dorchester: 01305 269444 Bournemouth: 01202 530530

RNIB: 0303 1239999

NHS Direct: 0845 4647

Dorset Blind Association: 01202 712869

Bournemouth Society for the Visually Impaired: 01202 546644

Macular Disease Society Helpline: 0845 241 2041

Glaucoma Association:

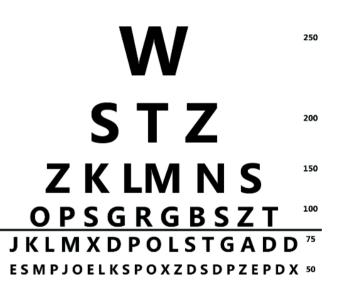
British Retinitis Pigmentosa Society: 01280 860195

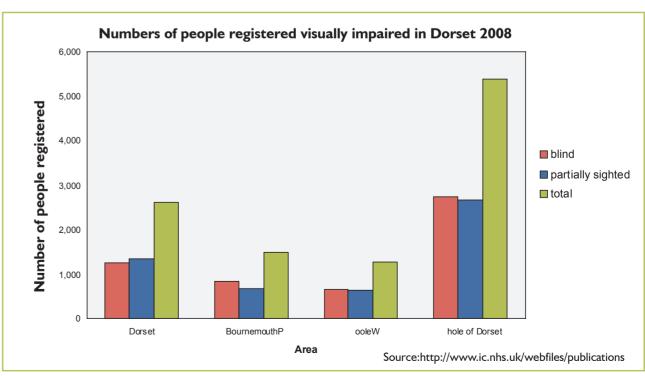


Definitions of visual impairment

Visual acuity is measured using the Snellen Scale. A Snellen test usually consists of a number of rows of letters which get smaller as you read down the chart. The first number relates to the distance away from the chart you are and the second, the number of lines you can read on the chart with the top row being 60 and the bottom line 6. Normal vision is called 6/6—you can see the bottom or second bottom line from 6 metres. Generally the higher the second number the worse a person's sight is.

Severely sight impaired (full blind registration)	People substantially visually impaired eg 3/60 - 6/60 on the Snellen scale (Only the top letter of the chart can be seen.
Sight impaired (partially sighted registration)	People with marked visual field loss - 6/18 Snellen or worse.





The main causes of visual impairment

Age-related Macular Degeneration: Eye condition resulting in a loss of central vision.

Cataracts: A cataract is an eye condition where the lens part of the eye clouds over.

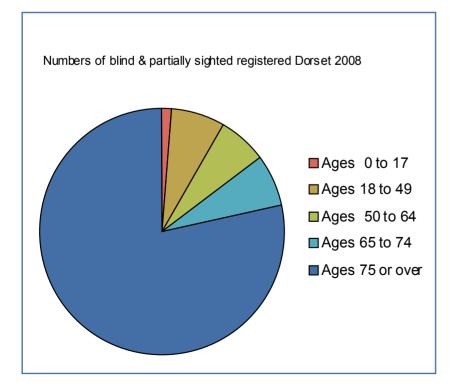
Diabetic Retinopathy: a common complication due to diabetes.

Glaucoma: eye condition where the optic nerve is damaged.

Retinitis Pigmentosa: this is a group of hereditary eye disorders affecting the retina

Some facts about visual impairment:

- Very few visually impaired people (vips) have no sight at all, only 4% have no sight at all, 14% can distinguish light from dark whilst 82% have potentially useful vision.
- 67% of vips have another permanent illness or disability.
- 35% of vips experience some difficulty in hearing normal speech (about 50% of those over 75).
- In the UK, age-related macular degeneration (AMD) is the most common cause of visual impairment among older people. About 2% of people who are over 50 years of age have AMD. This rises to 8% of people over 65, and 20% of people over 85.
- 56% of visually impaired children have at least one other impairment
- Over 50% of vips in the UK live alone.
- In the UK there are I/4 million people registered blind or partially sighted. I million people are eligible for registration therefore 3/4 million people are believed to have a disabling sight loss for which they are unlikely to be receiving appropriate help.



Impact of visual impairment

- Loss of confidence
- Loss of self esteem
- Loss of independence
- Loss of reality
- Loss of communication
- Loss of mobility
- Loss of techniques of daily living.
- Loss of security both work and financial
- Feelings of grief, anger due to loss of vision.



When should you visit the optician?

Any decline in your sight should be checked by an optician. Signs that you need to seek help include:

- Colours look a bit washed out.
- You're finding it difficult to judge the depth of a step.
- Straight lines look wobbly.
- You find it hard to read.
- You're struggling to see signs when you're driving.

Things to do to help a visually impaired person:

Speak to make contact - the person may not be able to see you clearly.

Tell them your name - they may not be able to recognize your face.

Ask if they need help - don't assume they do. If they do require help ensure the person is aware of their surroundings by telling them what is happening.

Also

If giving directions, don't point, give verbal instructions.

When assisting a vip allow them to take your arm if they want to.

Remember

Do not assume that a person using a white cane or guide dog is totally blind.

Do not assume that a person who can see to do one thing can see to do everything.

Do not shout - speak normally and clearly.

Do not try to guess what a person can see and can't see, ask.

Who does what in eye care:

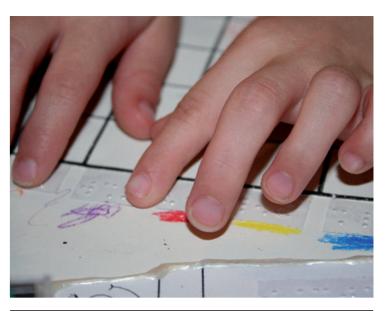
Optometrists or Ophthalmic Opticians are qualified to test sight, prescribe glasses and detect eye conditions. They can also refer people to a GP. They are not qualified to treat or operate on people's eyes. They can also advise on eye care and may help with low vision aids.

Dispensing Opticians are qualified to fit and supply glasses, contact lenses and low vision aids.

Orthoptists usually work in hospital eye departments and are qualified to identify and treat certain eye conditions such as squints or double vision.

Ophthalmologists are specialist eye doctors who treat eye disorders and usually work in hospital eye departments or clinics. They diagnose and treat eye conditions and diseases through medications or surgery .They may prescribe glasses although they do not fit and supply them.

Ophthalmic Nurses receive special training in eye conditions and diseases as well as their general training. Eye clinic liaison officers (ECLO's) are based in hospitals and can be the first person people speak to when they have been newly diagnosed. ECLO's canprovide help and information such as referrals to the appropriate local and national services.



Registration:

Registration as severely sight impaired/blind or sight impaired/partially sighted is voluntary and may entitle an individual to a range of benefits and concessions. Although a person does not have to be registered to get help, information and support from their local authority.

How do they register?

An individual would need to be referred to see a consultant ophthalmologist who will conduct an eye test and complete a Certificate of Visual Impairment (CVI). A copy of the CVI is sent to their local Social Service department who should contact the individual within 48 hours.

The benefits of registration:

These vary depending on the level of visual impairment and an individuals personal circumstances, but can include:

Reduction of 50% on TV licence fee
Free NHS Sight Test
Blue badge scheme
Bus Pass
Leisure concessions
Council Tax disability reduction
Attendance Allowance
Disability Living Allowance
Employment and Support Allowance
Tax Credits
Pension Credit

This is not the complete list for further advice please contact your local social services department.