



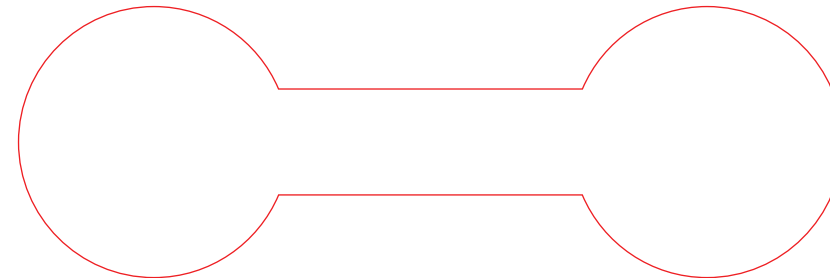
**We were unable to empty your waste/recycling today for one or more of the following reasons:**

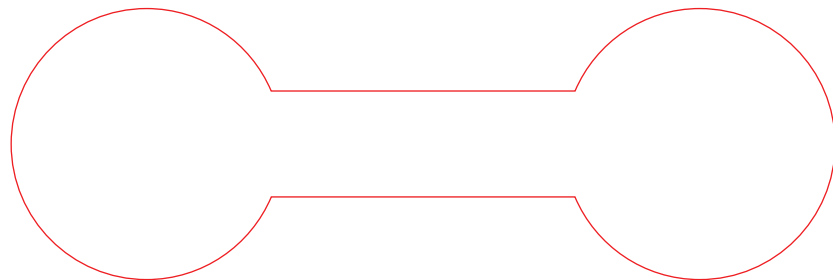
- Your containers were not presented at the collection point
- You presented the wrong containers for collection
- We were unable to access your containers to empty them
- Your bin was too heavy for our vehicle to empty
- The contents were stuck when we tried to empty the bin



**[dorsetcouncil.gov.uk/recycle/white-tag](https://dorsetcouncil.gov.uk/recycle/white-tag)**

**Right stuff,  
right bin**





### **What do I need to do?**

- Make sure your containers are presented at the kerbside or agreed collection point
- Check your collection calendar or online for which containers to put out
- Make sure access to your containers is not blocked
- Try not to overload your bin with heavy items



**Get more help and advice: [dorsetcouncil.gov.uk/recycle/white-tag](https://dorsetcouncil.gov.uk/recycle/white-tag)**