

Weymouth and Portland Index

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Weymouth & Portland – Organisations and Contacts – 2018

| ORGANISATION | Email and Website | Opening Times | INFORMATION |
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| Advice and Information | | | |
| Asian Helplines National 0808 800 5000 | | | |
| Child Protection Helpline National. 0800 111 1111 | www.there4me.com (12-16yr olds) help@nspcc.org.uk | | |
| Deaf Association - Wiltshire & Dorset 16, Athelstan Road, Southbourne, Bournemouth, Dorset, BH6 5LY TBC email only | www.wdda.co.uk | | WDDA also aims to provide information about the services available across Dorset and Wiltshire, to offer assistance and act as an advocate in the campaign for equal access for all. |
| Diverse Abilities Advice Service Unit C, Acorns Business Park, Ling Road, Poole, Dorset, BH12 4NZ 0300 330 5514 | www.diverseabilities.org.uk | | Help people with benefits & appeals |
| Emergency Local Assistance (ELA) - (DCC) County Hall, Colliton Park, Dorchester, Dorset, DT1 1XJ 03301234225 01305 221 044 | | Mon-Fri 8.30-5pm | |

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| The Park Centre for Sexual Health Weymouth Community Hospital, Weymouth, Dorset DT4 01305 762682 | sexualhealthinfo@dchft.nhs.uk | Mon, Wed & Thur: 9am – 6.30pm, Tue: 9am – 4.30pm | |
| The Pilgrim House Trust (was age uk) 1 Hope Square, Weymouth, Dorset, DT4 8NQ | pilgrimhousetrust@hotmail.co.uk | Mon& Fri: 9am - 1pm, Tue & Thurs: 9am- 2pm, Wed - Closed. | |
| RSPCA – West Dorset 31 Princess Street, Dorchester DT1 1TP 01305 762682 | www.rspca.org.uk/utilities/contactus/ reportcruelty/online mail@westdorsetrspca.org www.westdorsetrspca.org | Tue - Sat 10-4pm | |
| Samaritans 13 King Street, Weymouth, Dorset, DT4 7BJ Freephone – 116 123 01305 771 777 (local call charges apply) | jo@smaritans.org | | |
| Shelter National hepline 0808 800 4444 (freephone) | info@shelter.org.uk | | |
| Shelter Aegon House, 30 Poole Hill. Bournemouth, Dorset BH2 5PS 0344 515 1400/ 0808 800 4444 (freephone) | bournemouth@shelter.org.uk | Mon- Fri drop in 9.30- 13.30 usually open 9- 1700 daily. | |
| Weymouth Community Transport 01305 783999 | community.transport@wcv.org.uk | mon-thurs 10.00- 1400 fri 10.00-12.30 | covers area DT3 DT4 DT5 |

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| Weymouth Community Volunteers 17a Cambridge Road, Granby Industrial Estate DT4 9TJ | community.transport@wcv.org.uk | | |
| Weymouth Sexual Health Clinic Melcombe Ave Weymouth dt4 7tb 01305 762 682 | | mon 9-18.30 Tue 9-1600 wed 9-18.30 Thu 9- 18.30 Fri 9-1600 | |
| Children Centres | | | |
| Surestart Commercial Road, Weymouth,DT4 8NG 01305 786367 | www.actionforchildren.org.uk | | |
| Portland Childrens Centre Outlook Childrens Centre, Castle Road, Portland, Dorset, DT5 1AU 01305 823 794 | wp.childrenscentres@actionforchildren.org.uk | | Manager - Sue Turle |
| Weymouth (Bincome Valley) Childrens Centre Bincome Valley Childrens Centre, Louviers Road, Weymouth, Dorset, DT3 6AY 01305 778 292 07590 000541 | wp.childrenscentres@actionforchildren.org.uk | | Manager - Sue Turle |
| Weymouth (Mulberry) Childrens Centre formerly Tides Youth Centre The Mulberry, 2, Newstead Road, Weymouth, Dorset, DT3 6AW 01305 778 294 | wp.childrenscentres@actionforchildren.org.uk | | Manager - Sue Turle |
| Weymouth (Westham) Childrens Centre Westham Childrens Centre, Radipole Lane, Weymouth, Dorset, DT4 0QF 01305 782 549 | wp.childrenscentres@actionforchildren.org.uk | | Manager - Sue Turle |

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| Citizens Advice | | | |
| Weymouth CAB Mulberry Centre, Mulberry Terrace, 1 Great George Street, Weymouth, Dorset DT4 8NQ 03442 451 291 | citizensadvice.org.uk | Telephone Dorset Advice Line: 0344 245 1291 10.00 to 16:00 Mon - Fri | Offer free, confidential and impartial advice. General advice about money, benefit, housing or employment problems. Can help when facing a crisis, or just considering options. |
| CMHT | | | |
| Adult Mental Health Services (Wey & Port) Mental Health Centre, Radipole Lane, Weymouth, Dorset, DT4 0QE 01305 362 060 | www.dorsethealthcare.nhs.uk dhc.cmht.weymouth@nhs.net | | |
| Crisis / Home Treatment Team – CMHT 01305 361 269 | | | |
| The Linden Unit – Westhaven Hospital, Radipole Lane, Weymouth, Dorset DT4 0QE 01305 787 274 | | | |
| Older Persons CMHT (Wey & Port) Weymouth Community Hospital, Melcombe Avenue, Weymouth, Dorset, DT4 7TB 01305 762 505 | team inbox, dhc.ecmht.weymouth@nhs.net | | |
| Councils (locally) | | | |
| Bournemouth Borough Council Housing Options Team - Town Hall, St | housing1@bournemouth.gov.uk | Mon - Thurs: 9am - 4.30pm Fri:9am - | |

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| Stephen's Road, Bournemouth, Dorset, BH2 6LL 01202 451 467 | | 4pm | |
| Christchurch Borough Council Christchurch & East Dorset Housing Service, Civic Offices, Bridge Street, Christchurch, Dorset, BH23 1AZ 01202 795 213 | housing@christchurchandeastdorset.gov.uk | Mon - Thurs: 8.45am - 5.15pm Fri: 8.45am - 4.45pm | |
| Chickerell Town Council Town Council, Putton Lane, Chickerell, Dorset, DT3 4AJ 01305767458 | | Mon – Fri 09:30 – 12:00 | |
| Dorset County Council County Hall, Colliton Park, Dorchester, Dorset, DT1 1XJ 01305 221 000 | | Building open: Mon - Thurs: 8.15 am- 5.30pm Fri: 8.15am - 4.30pm Call Centre: Mon - Fri: 8.30am - 5.30pm. | |
| Gillingham Town Council 30 Camelot Way, Wyke, Gillingham SP8 4NJ 01747 826204 01747 823 588 | GTC@gillinghamdorset-tc.gov.uk | Mon-Fri: 9am - 12.30pm | |
| North Dorset District Council The Lodge, Salisbury Road, Blandford Forum, Dorset, DT11 7LL 1748 823 588 / 01305 221 215 | homechoice@north-dorset.gov.uk | Mon-Thurs: 8.30am - 5pm Fri 8.30am - 4.00pm | |
| Poole Borough Council Borough of Poole, Civic Centre, Poole, BH15 2RU | homechoice@poole.gov.uk | Mon-Thurs:9am-5pm Fri:9am-4.30pm | Homeless Emergency Line/Out of Hours No: 01202 733 255 |

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| 1749 823 588 / 01305 221 215 | | | |
| Purbeck District Council Westport House, Worgret Road, Wareham, BH24 4PP 01929 556561 | homechoice@purbeck-dc.gov.uk | Mon - Thurs:8.30am - 5pm Fri: 8.30 - 4.30pm | |
| South Somerset District Council Brympton Way, Yeovil, BA20 2HT 1751 823 588 / 01305 221 215 | http://www.homefindersomerset.co.u k/ | Mon-Thurs: 8.45am- 5.15pm Fri: 8.45am- 4.45pm | |
| West Dorset District Council Council Building, South Walks House, Dorchester, Dorset, DT1 1UZ 01305 251010 | housingadvice@weymouth.gov.uk Housingadvice@westdorset- dc.gov.uk | Mon-Thurs: 8.30am - 5pm Fri 8.30am - 4.30pm | Housing Waiting List enq: www.dorsethomechoice.org |
| Wiltshire Council Housing Options Team, Bythesea Road, Trowbridge, Wiltshire, BA14 8JN 1753 823 588 / 01305 221 215 | homeless@wiltshire.gov.uk | Mon – Fri: 08:30am – 5.30 pm | |
| Domestic Abuse/Violence | | | |
| You First (16+) DV Stowey House, Bridport Road, Dorchester, DT1 3SB 0800 032 5204 | youfirst@theyoutrust.org.uk | | |
| The National Domestic Violence Helpline 0808 2000 247 | helpline@womensaid.org.uk | | |
| Respect - Perpetrators Helpline 0808 802 4040 | info@respect.uk.net | | |
| Respect - Men's DV Advice Line 0808 801 0327 | info@respect.uk.net | | |

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| Whole Woman - Advice for Mothers (DV & Abuse) 0808 200 0247 / 0808 800 5000 | help@nspcc.org.uk | | |
| First Point - Floating Support 56, St Mary Street, Weymouth, Dorset, DT4 8PP 0330 123 2550 /01329 825 930 | fp.enquiries@theyoutrust.org.uk | Open 10am to 4pm Monday to Friday | |
| GALOP - National LGBT helpline – Abuse 0300 999 5428 / 0800 999 5428 | www.galop.org.uk | | |
| The Hideout - Children & Young People DV Support 0800 612 3010 | www.thehideout.org.uk | | |
| Furniture | | | |
| Twice as Nice (Synergy run 2 nd hand furniture store) 20 - 22, Albany Road, Granby Industrial Mon-Fri: 9.30am-4.45pm Estate, Weymouth, Dorset, DT4 9TH | | | |
| Second Chance Furniture Unit G, 83, Lynch Lane, Weymouth, Dorset, DT4 9DN | www.scfurniture.org.uk | Tues, Wed & Thurs : 9.30am-13:30pm | |
| Housing Associations | | | |
| Bournemouth Churches Housing Association (BCHA) St Swithuns House, 21, Christchurch Road, Bournemouth, Dorset, BH1 3NS 01202 410 500 | www.bcha.org.uk | Mon-Fri 9am - 5pm | |
| Guinness Trust Housing | www.guinnesspartnership.com | Mon-Fri: 9am to 5pm | |

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| Association Bower House, 1, Stable Street, Hollinwood, Chadderton, Oldham, OL9 7LH 0303 123 1890 | | | |
| Hanover Housing Association 11 Highview Close, Christchurch, Dorset, BH23 2RH 01202 489 640 general enquires 01480475069 | www.hanover.org.uk | Mon, Wed Thurs & Fri 8am to 2pm. Office closed on Tuesday | |
| Hastoe Housing Association Fleur-de-Lis, Middlemarsh Street, Poundbury, Dorchester, Dorset, DT1 3GX 01305 250103 | www.hastoe.com | Mon-Fri: 9am-5pm | |
| Lantern Trust The 2, Ranelagh Road, Weymouth, Dorset, DT4 7JD 01305 787 940/07940 957 124 | Mike.lantern@mail.com Check facebook for the lantern trust weymouth | Mon-Fri 9am – 5pm | |
| Magna Housing Association Everdene House, Railway Triangle Industrial Estate, Poundbury Road, Dorchester, Dorset, DT1 2PJ 01305 216000 | www.magna.org.uk | Mon-Thurs: 8.30am - 5.00pm Fri: 8.30 - 4.30pm | |
| Raglan/Stonewater Housing Association Dalcross House, 541, Ashley Road, Poole, Dorset, BH14 0BE | www.stonewater.org | | |

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| 01202 733 820 01202 319119 | | | |
| Sanctuary Housing Association Wimborne House, 2 Stoke Wood Rd, Bournemouth, Dorset, BH3 7NP 01202 589 194 | www.sanctuary-housing.co.uk | | |
| Sovereign (was Spectrum) Housing Group Avon Point, 45 Bridge Street, Christchurch, Dorset, BH23 1EB 01202 460 460 (Repairs and out of hour emergencies) 0200 388 4858 | contact@sovereign.org.uk | | |
| Synergy Aster Housing Group Unit B Oxford Court Cambridge Road, Weymouth, Dorset DT4 9GH 01305 206800 | www.aster.co.uk | | |
| Yarlington Housing Association Lupin Way, Yeovil, Somerset, BA22 8WN 01935 404 500 | www.yhg.co.uk first@yhg.co.uk | Mon-Fri 08:00 am – 6:00 pm | |
| Money/Debt Services | | | |
| Money Advice Service National 0800 0029051 | | Mon-Fri 8.30-8pm | |
| Age UK – Money & Benefits Rowan Cottage, 4 Prince of Wales Road, Dorchester, Dorset DT1 01305 269 444 01035230518 | www.ageuk.otg.uk/dorchester/information--advice1/money-and-benefits/info@ageukdorchester.org.uk | Mon – Fri 9am to 4 pm | Support for 55+ |
| Social Services | | | |
| Weymouth Adult Access Team | www.mylifemycare.com | | |

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| Dorset Direct, PO Box 7184, Dorchester, Dorset, DT4 7BG 01305 221 016 out of hours 01202657279 | adultaccess@dorsetcc.gov.uk | | |
| Weymouth Adult & Children Social Services 19 Jubilee Retail Park, Jubilee Close, Weymouth, Dorset, DT4 7 BG 01305 760 139 | weymouthchildcare@dorsetcc.gcsx.gov.uk weymouthsocialcare@dorsetcc.gov.uk | | |
| Substance Abuse | | | |
| Alcoholics Anonymous National 0800 9177 650 | www.alcoholics-anonymous.org.uk help@alcoholics-anonymous.org.uk | | |
| CADAS (Community Alcohol & Drug Advisory Service) East Weymouth Community Hospital, 3 Melcombe Avenue, Weymouth, Dorset DT4 7TB 01305779706 | Cadas.south@dhft.nhs.uk | | |
| Dorset Smoke Stop – Weymouth Community Health Centre, 3 Melcombe Avenue, Weymouth, Dorset, DT4 7TB 01305 761111 | www.dorsetsmokestop.co.uk | | |
| EDP - Drug & Alcohol Services (Brief Intervention Team) 01305 760 799 or 08000434656 | www.edp.org.uk info@edp.org.uk | | |
| Narcotics Anonymous National 0300 999 1212 | www.ukna.org meetings@ukna.org | | |

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| 8446723322 | | | |
| Turning Point-Dorset Drug Intervention Programme 1st & 2nd Floor, 83, The Esplanade, Weymouth, Dorset, DT4 7AA | www.turning-point.co.uk/dorset-dip.aspx info@turning-point.co.uk | | |
| Veterans Support Services | | | |
| Alabare - care and support homes for veteran Riverside House, 2 Watt Road, Churchfields, Salisbury, SP2 7Uds | enquiries@alabare.co.uk | | |
| Joint Combat Stress/Rethink 24 hour Helpline 0800 1381619 | | | |
| Royal British Legion - Money Advice National 0808 802 8080 | www.britishlegion.org.uk info@britishlegion.org.uk | | |
| SSAFA - (Soldiers, Sailors, Airmen & Families Association) National 0800 731 4880 | www.ssafa.org.uk | | |
| Veterans UK - Pensions & Benefit Advice National 0800 085 3600 | www.gov.uk/pensions-and-compensation-for-veterans | | |