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West Dorset – Organisations and Contacts – 2018

ORGANISATION	Email and Website	Opening Times	INFORMATION
Advice and Information			
Age UK - Money & Benefits Rowan Cottage, 4, Prince of Wales Road, Dorchester, Dorset, DT1 1XJ 01305 269 444	www.ageuk.org.uk/dorchester/information--advice1/money-and-benefits/info@ageukdorchester.org.uk	Mon - Fri 9am to 4pm	Support for 55+ Manager of information advice - Peter Lindsley - peter@ageukdorchester.org.uk
Autism Wessex 22 Bargates, Christchurch, BH23 1QL	http://www.autismwessex.org.uk/enquiries@autismwessex.org.uk	Mon - Fri 9am to 5pm	Lizzie Johnson - lizzie.johnson@autismwessex.org.uk Dorch office - 01305 213136
Deaf Association - Wiltshire & Dorset 16, Athelstan Road, Southbourne, Bournemouth, Dorset, BH6 5LY TBC email only	www.wdda.co.uk		WDDA also aims to provide information about the services available across Dorset and Wiltshire, to offer assistance and act as an advocate in the campaign for equal access for all.
Disabilities Team - Community Bridport Community Hospital, Hospital Lane, North Allington, Bridport, DT6 5DR 01308 426 000	bridporthospitalteam@dorsetcc.gov.uk		
Diverse Abilities Advice Service Unit C, Acorns Business Park, Ling Road, Poole, Dorset, BH12 4NZ 0300 330 5514	www.diverseabilities.org.uk		Help people with benefits & appeals

Diversity - South West Dorset PO Box 5189, Somerset BA6 0BN 0844 8000 4425	http://www.diversitytrust.org.uk		
Dorset Advocacy Unit 13-15, Jubilee Court, Paceycombe Way, Poundbury, Dorset, DT1 3AE 01305 251 033/0300 343 7000			Michael Pochin - CEO - mike@dorsetadvocacy.co.uk
Dorset Mental Health Forum - The Advocacy Service 29 - 29a, Durngate Street, Dorchester, Dorset, DT1 1JP 01305 257 172	admin@dorsetmentalhealthforum.org.uk		
Dorset Police – Dorchester PC Jim Long (collar 1316) 01305 226 815	Jim.Long@dorset.pnn.police.uk		
Dorset Race Equalities Council The Link, 3 - 5 Palmerston Road, Bournemouth, Dorset, BH1 4HN 01202 392954	http://www.dorsetrec.org.uk/ eva.zabarylo@dorsetrec.org.uk		
The Hub- Young Persons Information Centre Church Street, Lyme Regis, DT3BS 01297 444266	diane@lrtd.co.uk		
RSPCA - West Dorset 31 Princes Street, Dorchester DT1 1TP 01305 265777	www.rspca.org.uk/utilities/contactus/ reportcruelty/online mail@westdorsetrspca.org www.westdorsetrspca.org		
Samaritans 13 King Street, Weymouth, Dorset, DT4	www.samaritans.org/branches/sama ritans-dorset-weymouth		

7BJ 01305 771 777	jo@samaritans.org		
Shelter Aegon House, 30, Poole Hill, Bournemouth, Dorset, BH2 5PS 0344 515 1400 / 0808 800 4444 (freephone)	http://www.shelter.org.uk bournemouth@shelter.org.uk info@shelter.org.uk	Mon-Fri drop in 9.30- 13.30 usually open 9- 1700 daily	Catherine Parker - Service Manager Bournemouth - catherine_parker@shelter.org.uk
Womens Action Network Dorset (WAND) 01305 252 204 /07956 896114	wanddorset@gmail.com		
Children Centres			
Beaminster 6, Prout Bridge, Beaminster, Dorset, DT8 3AY 01308 861 03007813 457777	Email: admin@wyvernсандl.co.uk Website: http://www.wyvernсандl.co.uk/		Zone Leader - Sharon Russell
Bridport St Marys C of E Primary School, Skilling Hill Road, Bridport, Dorset DT6 5LA 01308 421714	bridportcc@dorsetcc.gov.uk		Zone Leader: Sharon Russell
Broadmayne Broadmayne First School, Knighton Lane, Broadmayne, Dorset, DT2 8PH 01305 221348	broadmaynecc@dorsetcc.gov.uk		Zone Leader - Louisa Payne
Dorchester Middle Farm House, Middle Farm Way, Poundbury, Dorchester, Dorset,	dorchestercc@dorsetcc.gov.uk		Zone Leader - Louisa Payne

DT1 3WA 01305 221348			
Lyme Regis Kings Way, Lyme Regis, Dorset, DT7 3DY 01297 444 076 07813 457 777	lymeandbeaminstercc@dorsetcc.gov.uk		Zone Leader - Sharon Russell
Maiden Newton C/O: Greenford C of E Primary School, Chilfrome Lane, Maiden Newton, Dorset, DT2 0AX 01300 321729	dorchestercc@dorsetcc.gov.uk		Zone Leader: Sharon Russell
Sherborne Sherborne Youth Centre, Tinneys Lane, Sherborne, Dorset, DT9 3DY 01935 389914	sherbornecc@dorsetcc.gov.uk		Zone Leader - Ruth Forbes
Councils (locally)			
Bournemouth Borough Council Housing Options Team - Town Hall, St Stephen's Road, Bournemouth, Dorset, BH2 6LL 01202 451 467	housing1@bournemouth.gov.uk	Mon - Thurs: 9am - 4.30pm Fri: 9am - 4pm	Ms Amanda Hewitt - Housing Manager - 01202 454 891 Disabled Access & Hearing loops available.
Christchurch Borough Council Christchurch & East Dorset Housing Service, Civic Offices, Bridge Street, Christchurch, Dorset, BH23 1AZ 01202 795 213	housing@christchurchandeastdorset.gov.uk	Mon - Thurs: 8.45am - 5.15pm Fri: 8.45am - 4.45pm	

Dorset County Council County Hall, Colliton Park, Dorchester, Dorset, DT1 1XJ 01305 221 000		Building open: Mon - Thurs: 8.15 am- 5.30pm Fri: 8.15am - 4.30pm Call Centre: Mon - Fri: 8.30am - 5.30pm.	Adult and Children's Social Services out of hours support please telephone: 01202 657 279
Gillingham Town Council 30 Camelot Way, Wyke, Gillingham SP8 4NJ 01747 826204 01747 823 588	GTC@gillinghamdorset-tc.gov.uk	Mon-Fri: 9am - 12.30pm	Town Clerk – Sylvia Julie/Jill - 01747 823 588 j.hansford@gillinghamdorset- tc.gov.uk
North Dorset District Council The Lodge, Salisbury Road, Blandford Forum, Dorset, DT11 7LL 1748 823 588 / 01305 221 215	homechoice@north-dorset.gov.uk	Mon-Thurs: 8.30am - 5pm Fri 8.30am - 4.00pm	
Poole Borough Council Borough of Poole, Civic Centre, Poole, BH15 2RU 1749 823 588 / 01305 221 215	homechoice@poole.gov.uk	Mon-Thurs:9am-5pm Fri:9am-4.30pm	Homeless Emergency Line/Out of Hours No: 01202 733 255
Purbeck District Council Westport House, Worgret Road, Wareham, BH24 4PP 01929 556561	homechoice@purbeck-dc.gov.uk	Mon - Thurs:8.30am - 5pm Fri: 8.30 - 4.30pm	
South Somerset District Council Brympton Way, Yeovil, BA20 2HT 1751 823 588 / 01305 221 215	http://www.homefindersomerset.co.u k/	Mon-Thurs: 8.45am- 5.15pm Fri: 8.45am- 4.45pm	
West Dorset District council Council Building, South Walks House, Dorchester, Dorset, DT1 1UZ	housingadvice@weymouth.gov.uk Housingadvice@westdorset-	Mon-Thurs: 8.30am - 5pm Fri 8.30am - 4.30pm	Housing Waiting List enq: www.dorsethomechoice.org

01305 251010	dc.gov.uk		
Wiltshire Council Housing Options Team, Bythesea Road, Trowbridge, Wiltshire, BA14 8JN 1753 823 588 / 01305 221 215			
CMHT			CMHT work in partnership with Service Users and carers to agree and consent to a Recovery Care Plan that addresses their needs and aspirations.
Bridport CMHT – Adult Community Hospital, Hospital Lane, North Allington, Bridport, Dorset, DT6 5DR 01308 421236			The Hughes Unit - 01308 426 281 - Office 01308 426 282 - (Ward.
Bridport Older Community Hospital, Hospital Lane, North Allington, Bridport, Dorset, DT6 5DR Persons CMHT 01308 426 291			
Crisis Response: Forston Clinic, Herriston Road, Dorchester, Dorset, DT2 9TB 01305 361 269			
Dorchester CMHT – Adult 30, Maiden Castle Road, Dorchester,			Manager - Paul White Mob: 07920 786 513

Dorset, DT1 2ER 01305 214500			p.b.white@dorsetcc.gov.uk
Sherborne CMHT – Adult Ashley Elm House, Sherborne, Dorset, DT9 3JE 01935 816 552			
Sherborne Older Persons CMHT Yeatman Hospital, Sherborne, Dorset, DT9 3JU 01935 815 598			
Citizens Advice			
Bridport CAB: St Marys C of E Primary School, Skilling Hill Road, Bridport, Dorset, DT6 5LA 01308 421714	bridportcc@dorsetcc.gov.uk		
Dorchester CAB 1, Acland Road, Dorchester, Dorset, DT1 1JW 03442 451 291	http://westdorsetcab.org.uk/ advice@dorchester.cabnet.org.uk	Telephone 10am – 4pm Monday to Friday	
Sherborne CAB Manor House, Newlands, Sherborne, Dorset, DT9 3JL 0344 245 1291	http://westdorsetcab.org.uk/ bureau@sherbornecab.cabnet.org. uk ass@sherbornecab.org.uk	Mon-Thur 10.00 a.m – 4.00 p.m Fri 10.00- 13.00	
Beaminster CAB 6 Prout Bridge, Beaminster DT8 3AY 01308 456594 /03442451291	advice@bridport-cab.org.uk	Thursday 12.30 - 15.00	
Lyme Regis CAB – Outreach Unit 1a St Michaels Business Centre,		Wednesday 10.00 - 15.00	

Lyme Regis, Dorset, DT7 3DB 0344 245 1291			
Domestic Abuse/Violence			
You First (16+) DV Stowey House, Bridport Road, Dorchester, DT1 3SB 0800 032 5204	youfirst@theyoutrust.org.uk		
The National Domestic Violence Helpline 0808 2000 247	helpline@womensaid.org.uk		
Respect - Perpetrators Helpline 0808 802 4040	info@respect.uk.net		
Respect - Men's DV Advice Line 0808 801 0327	info@respect.uk.net		
Whole Woman - Advice for Mothers (DV & Abuse) 0808 200 0247 / 0808 800 5000	help@nspcc.org.uk		
First Point - Floating Support 56, St Mary Street, Weymouth, Dorset, DT4 8PP 0330 123 2550 / 01329 825 930	fp.enquiries@theyoutrust.org.uk	Open 10am to 4pm Monday to Friday	
GALOP - National LGBT helpline – Abuse 0300 999 5428 / 0800 999 5428	www.galop.org.uk		
Intercom Trust PO Box 285, Exeter, EX4 3ZT 0845 388 3544	www.intercomtrust.org.uk helpline@intercomtrust.org.uk		

Housing Associations			
Bournemouth Churches Housing Association (BCHA) St Swithuns House, 21, Christchurch Road, Bournemouth, Dorset, BH1 3NS 01202 410 500	www.bcha.org.uk	Mon-Fri 9am - 5pm	Customer Services Team, Monday - Friday, 9am - 5pm: 01202 410500
Guinness Trust Housing Association Bower House, 1, Stable Street, Hollinwood, Chadderton, Oldham, OL9 7LH 0303 123 1890	www.guinnesspartnership.com	Mon-Fri: 9am to 5pm	
Hanover Housing Association 11 Highview Close, Christchurch, Dorset, BH23 2RH 01202 489 640 general enquires 01480475069	www.hanover.org.uk	Mon, Wed Thurs & Fri 8am to 2pm. Office closed on Tuesday	
Hastoe Housing Association Fleur-de-Lis, Middlemarsh Street, Poundbury, Dorchester, Dorset, DT1 3GX 01305 250103	www.hastoe.com	Mon-Fri: 9am-5pm	
Magna Housing Association Boldwood House, West Allington, Bridport, DT6 5BJ 01305 216000	www.magna.org.uk	Mon-Thurs: 8.30am - 5.00pm Fri: 8.30 - 4.30pm	
Raglan/Stonewater Housing Association	www.stonewater.org		

Dalcross House, 541, Ashley Road, Poole, Dorset, BH14 0BE 01202 733 820 01202 319119			
Sanctuary Housing Association Wimborne House, 2 Stoke Wood Rd, Bournemouth, Dorset, BH3 7NP 01202 589 194	www.sanctuary-housing.co.uk		
Sovereign Housing Association 54 Bridge Street, Christchurch, Dorset, BH23 1EB 01202 460 460	http://www.sovereign.org.uk/ contact@sovereign.org.uk		
Spectrum Housing Group Wessex Court, Blandford DT11 7RH 0300 7777837 01258 454680	www.spectrumhousing.co.uk		
Synergy Aster Housing Group Link House, West Street, Poole, Dorset, BH15 1LD 01202 308 600	www.aster.co.uk	Customer Contact Centre: 0333 400 8222 - Mon - Fri: 8.30am to 5pm.	
Yarlington Housing Association Lupin Way, Yeovil, Somerset, BA22 8WN 01935 404 500	www.yhg.co.uk first@yhq.co.uk		
Loan Shark Reporting			
Illegal Money Lending Team, England 0300 555 2222	www.stoploansharks.gov.uk		

Money/Debt Services			
Money Advice Service National 0800 0029051		Mon-Fri 8.30-8pm	
Tax Help for Old People Unit 10, Pineapple Business Park, Salway Ash, Bridport, Dorset, DT6 5DB 01308 488066/ 0845 601 3321	http://www.taxvol.org.uk/ taxvol@taxvol.org.uk	Mon-Fri 9am-5pm	
Stepchange Debt Charity Wade House, Merrion Centre, Leeds, LS2 8NG 0800 138 1111	http://www.stepchange.org		
Society of Later Life Advisers PO Box 590, Sittingbourne, Kent, ME10 9EW 0333 2020 454.	http://societyoflaterlifeadvisers.co.uk admin@societyoflaterlifeadvisers.co.uk		
Substance Abuse			
Alcoholics Anonymous National 0800 9177 650	www.alcoholics-anonymous.org.uk help@alcoholics-anonymous.org.uk		
EDP - Drug & Alcohol Services (Brief Intervention Team) 8446723322	www.edp.org.uk info@edp.org.uk		
Veterans Support Services			
Royal British Legion - Money Advice Haig House, 199, Borough High Street, London, SE1 1AA 0808 802 8080	www.britishlegion.org.uk info@britishlegion.org.uk http://www.britishlegion.org.uk/can-we-help/financial-assistance/benefits-and-money-		

	advice		
SSAFA - (Soldiers, Sailors, Airmen & Families Association) National 0800 731 4880	www.ssafa.org.uk		
Veterans UK - Pensions & Benefit Advice National 0800 085 3600	www.gov.uk/pensions-and-compensation-for-veterans		
Joint Combat Stress/Rethink 24 hour Helpline 0800 1381619			