

## DSAB Action Plan JT – V7-17-04-2013

Rec Nos	Actions	Responsible	Lead	Timescale	Progress
7.1	<p>That commissioners ensure through robust monitoring of performance against contracts, that the care arrangements they have responsibility to fulfil are provided by organisations and staff whose practice demonstrates:</p> <p>Sound assessment of need and risk;            Involvement &amp; empowerment of service users;            Effective partnership working;            Good practice in respect of safeguarding adults</p> <p>Contract Monitoring officers to be trained to monitor performance against these issues.</p> <p><b>The above actions to be included in the over-arching commissioning actions contained in the Pan Dorset Winterbourne View Action Plan.</b></p>	<ul style="list-style-type: none"> <li>● Dorset Safeguarding Adults Board via Winterbourne View Action plan monitoring.</li> </ul>	<ul style="list-style-type: none"> <li>● Sally Shead</li> <li>● Harry Capron</li> </ul>	1/12/2013	
7.2a)	<p>That DSAB agree a framework &amp; principles in line with underpinning legislation for:</p> <ul style="list-style-type: none"> <li>● Effective identification, assessment and management of risk,</li> </ul>	<ul style="list-style-type: none"> <li>● Policies &amp; procedures sub group - update required</li> </ul>	P & P	1/10/2013	

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	<ul style="list-style-type: none"> <li>● A commitment to multi agency meetings where the need for this is indicated. This is especially important in the context of cases falling outside the adults’ safeguarding framework or which are perceived to fall outside it. However the principles will apply in all cases involving risk.</li>   <li>● Training that will embed this guidance in practice.</li> </ul>	<ul style="list-style-type: none"> <li>● P &amp; P sub group - Community Risk Management Protocol - refresh &amp; circulate</li>   <li>● Training sub group agree &amp; implement training</li>   <li>● QA sub group – to monitor implementation &amp; practical effectiveness</li> </ul>	<p>P&amp; P</p> <p>Training &amp; Workforce Development Group(T&amp;WDG)</p> <p>QA</p>	<p>1/10/2013</p> <p>1/12/2013</p> <p>1/4/2014</p>	
7.2b)	<p>That there is a review process across agencies of existing procedures &amp; advice addressing issues presented by those who are reluctant to engage with services and treatment.</p> <ul style="list-style-type: none"> <li>● Revise the current Dorset Safeguarding Adults Board Community Risk Management Protocol – jointly with other LA’s if appropriate</li>   <li>● Incorporating this into the above risk framework so that practice with those who are reluctant to engage with services is grounded in robust approaches to risk as well as an awareness of mental capacity principles and practice.</li> </ul>	<ul style="list-style-type: none"> <li>● Policies &amp; procedure sub group</li>   <li>● QA sub group to monitor</li> </ul>	<p>P&amp; P</p> <p>QA</p>	<p>1/10/2013</p> <p>1/4/2014</p>	

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	<ul style="list-style-type: none"> <li>That there is training and multi disciplinary discussion about approaches to working with vulnerable people who refuse services.</li> </ul>	<ul style="list-style-type: none"> <li>Training sub group</li> </ul>	Training	1/12/2013	
7.2c)	<p>That Dorset Safeguarding Adults Board adopt a structure/template for recording risk assessments and decisions at:</p> <p>Safeguarding Strategy Meetings, Safeguarding Conferences and Review Conferences</p>	<ul style="list-style-type: none"> <li>Policy &amp; procedures sub group</li> <li>QA sub group to monitor application of process.</li> </ul>	<p>P&amp; P</p> <p>QA</p>	<p>1/10/2013</p> <p>1/4/2014</p>	
7.3	<p>Review and update MCA guidance Monitor the effectiveness of MCA training in respect of:</p> <p>a) assessments of capacity b) evidence in practice of the 5 core principles of the Act.</p> <p>Use this SCR as a case study (alongside others) to inform learning and development in a variety of forums.</p>	<ul style="list-style-type: none"> <li>Policy &amp; Procedures sub group</li> <li>Training sub group to consider and implement training as appropriate</li> <li>QA sub group to monitor effectiveness in practice.</li> <li>Training sub group</li> </ul>	<p>P &amp; P</p> <p>Training</p> <p>QA</p> <p>Training</p>	<p>1/10/2013</p> <p>1/12/2013</p> <p>1/4/2014</p> <p>1/12/2013</p>	

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7.4	<p>Ensure that:</p> <ul style="list-style-type: none"> <li>Local guidance for working with stroke illness is in place</li> <li>That it is in line with national guidelines</li> <li>It is being implemented as appropriate</li> </ul>	<p>CCG Vanessa Read</p> <ul style="list-style-type: none"> <li>QA sub group to monitor effectiveness in practice.</li> </ul>	<p>Vanessa Read</p> <p>QA</p>	<p>1/10/2013</p> <p>1/4/2014</p>	
7.5	<p>That DCCACS:</p> <ul style="list-style-type: none"> <li>Carry out an audit to ascertain the quality of practice in relation to carer assessments.</li> <li>Take appropriate action in accordance with the findings.</li> </ul> <p>That DCC adopts a Carers Charter. All agencies to take account of this in their practice with carers.</p> <p>This charter to take account of the ADASS guidance on carers and safeguarding and the seven key messages set out within this.</p>	<p>DCC</p> <p>DCC</p> <p>DCC</p> <ul style="list-style-type: none"> <li>QA sub group to monitor how effective it is.</li> </ul>	<p>H of S</p> <p>H of S</p> <p>H of S All agencies</p> <p>QA</p>	<p>1/10/2013</p> <p>1/12/2013</p> <p>1/12/2013</p> <p>1/4/2014</p>	

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7.6	<p>Ensure that the links between pressure ulcer care and safeguarding adults are clear in the local safeguarding adults policy and procedures.</p> <p>Ensure that the policy is integrated into practice through training and supervision.</p>	<ul style="list-style-type: none"> <li>● Policies &amp; Procedures sub group</li> <li>● All agencies – to include in individual action plans &amp; to monitor</li> <li>● QA sub group to monitor effectiveness</li> </ul>	<p>P &amp; P</p> <p>All agencies</p> <p>QA</p>	<p>1/10/2013</p> <p>1/10/2013</p> <p>1/4/2014</p>	
7.7	<p>That Dorset Safeguarding Adults Board audits the impact of safeguarding training having taken place across agencies to ensure:</p> <ul style="list-style-type: none"> <li>● That the training includes a clear focus on strategies for dealing with issues of neglect and reluctance to engage with services.</li> <li>● That it enables participants to have a clear understanding of the issue of what constitutes an alert.</li> <li>● That supervision policies across the agencies include mandatory reference in supervision sessions to safeguarding adults.</li> </ul>	<ul style="list-style-type: none"> <li>● Training sub group</li> <li>● Training sub group</li> <li>● All agencies to ensure mandatory reference to safeguarding adults in supervision takes place.</li> <li>● QA sub group to monitor for effective implementation.</li> </ul>	<p>Training</p> <p>Training</p> <p>Training</p> <p>QA</p>	<p>1/12/2013</p> <p>1/12/2013</p> <p>1/12/2013</p> <p>1/4/2014</p>	

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7.8	<p>That the Board satisfies itself that the safeguarding process has adequately addressed all of the risks and issues presented by the case of JT via the safeguarding process through a final case conference review to follow up any outstanding issues from the review of the 23 August 2012.</p>	<ul style="list-style-type: none"> <li>• DCC</li> </ul>	H of S	1/6/2013	
7.9	<p>Organisations must nurture a culture which encourages and values constructive challenge and debate.</p> <p>Managers and staff at all levels must be encouraged to:</p> <ul style="list-style-type: none"> <li>• Seek clarity</li> <li>• Challenge decisions &amp;</li> <li>• Escalate issues and concerns within a well defined process</li> </ul> <p>Ensure there is sufficient reference in Pan Dorset Policy to whistleblowing and supervision practices.</p>	<ul style="list-style-type: none"> <li>• All Agency Action plans.</li> <li>• All Agency Action plans.</li> <li>• Policy &amp; Procedures sub group.</li> </ul>	<p>All Agencies</p> <p>All Agencies</p> <p>All Agencies</p>	<p>1/10/2013</p> <p>1/10/2013</p> <p>1/10/2013</p>	

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7.10	<p>Practice in relation to Do Not Attempt Cardio Pulmonary Resuscitation (DNAR):</p> <p>Ensure that all agencies:</p> <ul style="list-style-type: none"> <li>• Incorporate the National Guidelines on DNAR in their policies and guidance to staff.</li> <li>• Ensure that guidelines on DNAR are being implemented appropriately.</li> </ul>	Policies & Procedures sub group	P & P  QA	1/10/2013  1/12/2013	
7.11	<p>Member agencies to the safeguarding adults board ensure:</p> <ul style="list-style-type: none"> <li>• That person centred principles are embedded in practice and guidance</li> <li>• That this is underpinned by training and supervision.</li> <li>• Ensure that particular practice engages with the individual and is built on a service user led perspective rather than on the available services and interventions.</li> <li>• Service users and their carers are provided with information so that they know what to expect of services and can be involved and supported by that information.</li> </ul>	<p>All agencies to monitor through supervision and case audits</p> <p>Training sub group</p> <p>Policies &amp; Procedures sub group</p>	<p>All agencies</p> <p>Training</p> <p>P &amp; P</p>	<p>1/10/2013</p> <p>1/12/2013</p> <p>1/10/2013</p>	